MCCMH POLICY REVIEW 2014 FINANCE DIVISION

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
10-060	Financial Liability Procedures	AT	6/10/14
5-009	Prohibition Against Denial of Services Due to Inability to Pay	AIT	6/10/14
7-001	Determination of Financial Liability	A-7-	6/10/14
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MCCMH POLICY REVIEW 2014 FINANCE DIVISION SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
3-032	Adoption of Macomb County Policy Regarding a Living Wage	AT	61(4)(4
			#SOURCE NAME OF THE PROPERTY O
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MCCMH POLICY REVIEW 2014 CLINICAL STRATEGIES AND CLINICAL IMPROVEMENT DIVISION

POLICY NUMBE		REVIEWER SIGNATURE	REVIEW DATE
10-041	Documentation of Staff Participation In Inservice and Continuing Education Activities	LM. Hen	4-24-2014
10-070	Credentialing	2h. He	5-11-294
10-075	Privileging	Min	5-11-2014
10-200	Service Planning and Review	Must	3-11-2014
10-355	Privacy Training	enir	5-23-2014
10-800	Quality Concern Referral	Murs	5-23-2014
12-002	Utilization Management	nrit	5-232014
2-000	Plan for Behavioral Health Services	non	5-3-2019
2-001	Person-Centered Planning Practice Guideline	Dund	6-4-2019
2-002	Open Communications with Consumers	pnas	610214
2-003	Casemanagement and Supports Coordination Services	Lais	6-4-2014
2-004	Residential Placement Services Protocol	Rot	6-4-1014
2-006	Service Provider Appeals	and	6-4-2014
2-011	Integrated Dual-Diagnosis Treatment Co- Occurring Disorders Evidence-Based Practice	nutho	5-19-14
2-012	Input from Persons Served	ant	5-2914
2-013	Eligibility, Admission, Discharge	The	5-28-14
2-014	Assessment Services	Anth	5-3014
2-025	Research and Educational Training Committee	Ports	53014
2-026	Jail Diversion Services	Drugh	5-30-14
2-031	In-Home / Community Based Services Safety Training	hmths	6-2-14
2-040	ADA and Olmstead Compliance	nuth	6-244
3-015	Mandatory Network Training	nnyes	6-2-14
5-002	Cultural and Linguistic Competency	poth	6-2-14

MCCMH POLICY REVIEW 2014 CLINICAL STRATEGIES AND CLINICAL IMPROVEMENT DIVISION

8-001	Quality Improvement Program	12 Her	6-2-14
8-007	Record Review Process	Atrition	6-2-14
8-008	Behavior Treatment Plan Review Committee	myr	6-2-14
2-044	Evidence Based Supported Employment	Rmyth	6-4-2014

MCCMH POLICY REVIEW 2014 CLINICAL STRATEGIES AND CLINICAL IMPROVEMENT DIVISION SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
2-032	Person-Centered Process and the Role of Health and Safety Considerations	22th	6-10-2019
2-042	Service Referrals/Recommendations, Coordination of Care, and Follow-Up	Mulls	6-8-2019
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MCCMH POLICY REVIEW 2014 INTERNAL SERVICES DIVISION SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
2-000	Plan for Behavioral Health Services	Carl	5-28-14
2-001	Person-Centered Planning Practice Guideline	C Toul	5-12-14
2-002	Open Communications with Consumers	0 Ton 0	5-12-14
2-003	Casemanagement and Supports Coordination Services	Zonal	5-1-14
2-004	Residential Placement Services Protocol	@ Za 0	5-15-1H
2-011	Integrated Dual-Diagnosis Treatment Co- Occurring Disorders Evidence-Based Practice	C Toul	5-8-14
2-013	Eligibility, Admission, Discharge	C Toul	5-22-14
2-014	Assessment Services	C Zon	6-2-14
2-010	Standards for Clinical Services Documentation	C Toul	6-3-14

MCCMH POLICY REVIEW 2014 RECIPIENT RIGHTS

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
9-100	Applicability of Recipient Rights Policies	4 Cal	4/15/14
9-110	Authorizations and Functions	MONS	4/15/11
9-120	Rights Functions of the MCCMH Executive Director	194	4/15/14
9-130	Recipient Rights Director	MD40	4/15/14
9-135	Rights Advocacy / Monitoring	4/14/	4/14/14
9-140	Recipient Rights Training	in the state of th	4/1/14
9-160	Qualifications & Training for Recipient Rights Staff	Cost of	4/14/14
9-170	Local Appeals	1040	dule
9-180	Second Opinion Rights	Ist in	shile.
9-210	Committee Authorization	1/1/1/	4/17/14
9-321	Consumer Incident, Accident, Illness, Death, or Arrest Report Monitoring	Mall	4/12/14
9-405	Recipient Rights Protection Standards	Mull	4/12/14
9-510	Recipient Rights Investigation	Mallag	4/12/14
9-515	Repeated Rights Events Review Committee	William	4/12/14
9-520	Recipient Requests to Appeal Findings	Mul	4/12/14
9-550	Harassment Following Rights Activity	will.	4/17/14
9-600	Informed Consent For Service		4/12/14
9-601	Informed Consent For Psychotropic Medication	at On	4/11/14
9-604	Release of Oral / Verbal Communications	61000	4/17/19
9-605	Bill of Rights / Bill of Responsibilities	Institute of	4/11/14
9-606	Dignity / Services Suited to Condition / Humane Environment / Least Restrictive Treatment	M	4/18/14
9-610	Privileged Communications	all all	4/18/14
9-620	Abortion, Contraception, Sterilization	MING	4/18/14

MCCMH POLICY REVIEW 2014 RECIPIENT RIGHTS

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
9-630	Fingerprinting, Photographing, Audiorecording, Videorecording, and One-Way Glass Viewing	MM	4/18/14
9-640	Choice of Mental Health Professional	MIN	4/8/14
9-670	Services for Recipients Affected By Physical Barriers	4/10	4/18/14
9-680	Recipient Labor	Mil	4/18/14
9-690	Recipient Abuse or Neglect	Myl	4/18/14
9-700	Communication: Telephone, Visiting Rights, Mail	Myl	4/18/14
9-710	Freedom of Worship and Religious Belief	1/1/2/10	4/18/14
9-720	Treatment By Spiritual Means	112/11	4/18/14
9-730	Resident's Right to Media Access	MAN	4/1/14
9-750	Comprehensive Examinations	al 40	4/2/14
9-760	Changes in Type of Treatment	1000	4/2/14
9-780	Personal Property and Funds	MED	4/21/14
9-790	Freedom of Movement	4040	fully
9-795	Physical Management	Mell	4/4/19
9-797	Restraint	May	4/4/14
9-798	Seclusion	yeur	Yhy
9-810	Duty to Warn Third Parties	W M	4/2/11
9-900	Release of Clinical Records to Michigan Protection and Advocacy Services	affly)	4/1/14
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MCCMH POLICY REVIEW 2014 RECIPIENT RIGHTS SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
8-003	Reporting and Responding to Critical Incidents, Sentinel Events and Risk Events	Mens	4/21/19
2-051	Psychotropic Medication in Community-Based Settings	Men	y/er/14
6-001	Release of Confidential Information-General	MAN	thely
6-002	Release of Confidential Information-Alcohol and Drug Abuse	MAI	y/cefy
6-003	Release of Confidential Consumer Information- Court Orders/Subpoenas	allyl	Yhrefly
6-004	Facsimile Document Transmission	willy	4/he/14
6-005	Notice of Confidential Information	will of	skyly
6-006	Consumer Access to Clinical Records	well.	4/24/4
6-007	Clinical Records Storage and Transport	Me of 2	1/21/14
6-008	Retention and Disposal of Clinical Records	Wal Mil	Sprift
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MCCMH POLICY REVIEW 2014 FACILITY MANAGEMENT DIVISION

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
10-465	Facility Security	1 January January	4/15/14
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			1 8 4 8

MCCMH POLICY REVIEW 2014 ACCESS DIVISION

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
10-805	Mortality/Trauma Debriefing Process	Marin Edward	4/17/2014
12-001	Access Management Manual	throw Express	4/12/2014
2-005	Management of EPSDT Referrals	Morro E may E	4/17/2014
			E-

MCCMH POLICY REVIEW 2014 CRISIS CENTER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
2-035	Crisis Intervention Services	Moure topen &	4-16-2014
			"
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MCCMH POLICY REVIEW 2014 LEGAL DIVISION

	POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
Policy Development, Implementation and Review Limber 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5-010	Compliance with Laws and Regulations	Kinderly Cope	
	5-011	Policy Development, Implementation and Review	Kimbery Cop	4124/14
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MCCMH POLICY REVIEW 2014 MEDICAL DIRECTOR

POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
Use of Tobacco in MCCMH / County Facilities	My	4/22/14
Psychiatric Evaluation	my	4/22/14
Psychiatrists' Practice in MCCMH	my Whole PA	4/22/14
Medication / Psychiatric Services	thees overhand -	4/22/14
PMP / Subsidized Laboratory Services	may be formunded	4/23/14
Electroconvulsive Therapy (ECT)	ny	4/23/14
Person-Centered Process and the Role of Health and Safety Considerations	My	4/29/14
Advance Crisis Plan / Advance Directives	my sque your	4/30/14
End of Life Care, Emergency Assistance, Resuscitation	Alluter, MSN, PN # Need Revision	4.30.14
Service Referrals/Recommendations, Coordination of Care, and Follow-Up	Being Revis	4.30.19
Psychotropic Medication in Community-Based	my	4-30-14
Psychotropic Medication for Youth in Foster Care	my - pttachment	4-30-14
Professional Treatment/Monitoring	My natavailed	4-30-14
Medical Alert - Allergies	Alliter Many Rod	4.30.14
Pharmaceutical Company Sales Representatives at MCCMH Provider Sites	My	4-30-14
Reporting and Responding to Critical Incidents, Sentinel Events and Risk Events	nce	4/30/14
Reporting and Responding to Medication Errors/Discrepancies and Adverse Drug Events	scatter usor per	4.30.cd
Infection Control Plan	mysefra	6/9/14
	1 1 0	1
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	Use of Tobacco in MCCMH / County Facilities Psychiatric Evaluation Psychiatrists' Practice in MCCMH Medication / Psychiatric Services PMP / Subsidized Laboratory Services Electroconvulsive Therapy (ECT) Person-Centered Process and the Role of Health and Safety Considerations Advance Crisis Plan / Advance Directives End of Life Care, Emergency Assistance, Resuscitation Service Referrals/Recommendations, Coordination of Care, and Follow-Up Psychotropic Medication in Community-Based Settings Psychotropic Medication for Youth in Foster Care Professional Treatment/Monitoring Medical Alert - Allergies Pharmaceutical Company Sales Representatives at MCCMH Provider Sites Reporting and Responding to Critical Incidents, Sentinel Events and Risk Events Reporting and Responding to Medication Errors/Discrepancies and Adverse Drug Events	Use of Tobacco in MCCMH / County Facilities Psychiatric Evaluation Psychiatrists' Practice in MCCMH Medication / Psychiatric Services PMP / Subsidized Laboratory Services Electroconvulsive Therapy (ECT) Person-Centered Process and the Role of Health and Safety Considerations Advance Crisis Plan / Advance Directives End of Life Care, Emergency Assistance, Resuscitation Service Referrals/Recommendations, Coordination of Care, and Follow-Up Psychotropic Medication in Community-Based Settings Psychotropic Medication for Youth in Foster Care Professional Treatment/Monitoring Medical Alert - Allergies Pharmaceutical Company Sales Representatives at MCCMH Provider Sites Reporting and Responding to Critical Incidents, Sentinel Events and Risk Events Reporting and Responding to Medication Errors/Discrepancies and Adverse Drug Events

MCCMH POLICY REVIEW 2014 INFORMATION TECHNOLOGY DIVISION

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
10-020	Compliance with Software Licenses and Laws	TIME	4-15
10-030	Protection of Electronic Confidential Information	Mala	4-15
10-031	Expectation of Privacy, Monitoring, Prohibited Content and Use of Electronic and Telephonic	AUA!	4-15
10-032	Acceptable Internet Use	all	4-15
10-033	MCCMH Group Alias Email Messages	WAL	4-15
10-410	Security Overview	WILL	4-15
10-415	Security Audits	1,511/6	4-17
10-420	Periodic Security Evaluation	The	4-17
10-425	Security Awareness Training	TUAT	4-17
10-430	Security Incident Reporting Process	TOUR	4-17
10-440	Access Control	WHI -	4-18
10-445	Device Media Control	THAT	4-21
10-450	Workforce Security	Will	4-27
10-455	Virus Protection	DAIL	4-30
10-460	Password Management	TAIL	4-30
10-470	Contingency Plans	TM	4-30
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		all	
		will	
		ad	
		TIM	

MCCMH POLICY REVIEW 2014 DEPUTY DIRECTOR

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
10-004	Volunteers and Interns/Trainees	Anglas	5/2/14
10-006	Evaluation of Employees	Dorin	5/2/14
10-008	Overtime and Compensatory Time	Jahry	5/2/14
10-009	Supplemental Employment	Jarky	5/2/14
10-010	Conflict of Interest	Arm	5/2/14
10-011	Personal Use / Personal Gain	Jan	5/2/14
10-012	Access to Administrative Records / Documents	Johns	5/2/14
10-015	Retention and Disposal of Non-Clinical Records	Oxodely	5/2/14
10-050	Emergency Preparedness Plan	Of day	5/2/14
10-051	Use and Maintenance of County / Personal Vehicles	Angl	3/2/14
10-052	Emergency Procedures County Vehicles	AAA	5/2/14
10-053	First Aid and Safety Equipment County Vehicles	Judin	56/14
10-055	Weapons, Alcohol and Drug-Free Workplace	AA	5/2/14
10-435	Investigation/Disciplinary Actions SECURITY		5/14
10-510	Reporting Complaints / Non-Retaliation	Andro	5/2/14
10-515	Internal Reporting Mechanism	John *	5/2/14
10-520	Investigations / Disciplinary Actions - COMPLIANCE	Que Az *	5/2/14
10-525	Training and Education - COMPLIANCE	Anh	5/2-/14
2-008	Consumer Referrals to MCCMH	Jujery	4/24/14
2-017	Abbreviations, Acronyms and Symbols for Record Use	the	4/24/14
2-018	Correction, Supplementation, or Deletion of Information From Electronic Medical Record	Jugan	1/24/14
2-035	Crisis Intervention Services	Grons	4/24/14
5-008	Inclement Weather / MCCMH Board Meetings and Board Committee Meetings - Cancellation /	Just	4/24/14

MCCMH POLICY REVIEW 2014 DEPUTY DIRECTOR

6-001	Release of Confidential Information General	ANTAN	5/5/14
6-002	Release of Confidential Information — Alcohol and Drug Abuse	X-An	5/5/14
6-003	Release of Confidential Consumer Information Court Orders/Subpoenas	Sky	5/5/14
6-004	Facsimile Document Transmission	Than	5/5/14
6-005	Notice of Confidential Information	S. Kol	5/5/14
6-006	Consumer Access to Clinical Records	Arkh	5/5/14
6-007	Clinical Records Storage and Transport	Han	5/5/14
6-008	Retention and Disposal of Clinical Records	Ar An I	5/5/14
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MCCMH POLICY REVIEW 2014 DEPUTY DIRECTOR SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
3-032	Adoption of Macomb County Policy Regarding a Living Wage	The	5/2/14
10-018	Lawsuits	AA	5/2/14
10-001	Adoption of Macomb County Personnel Policies	Sens	5/3/14
10-002	Human Resources Management / Diversity	Ada	5/14
10-003	Anti-Discrimination and Harassment	Jahry 1	5/2/14
10-032	Acceptable Internet Use	Hugh	5/2/14
10-470	Contingency Plans	Justa	5/2/14
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MCCMH POLICY REVIEW 2014 BUSINESS MANAGEMENT DIVISION

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
10-310	Notice of Privacy Practices	Low My	5/9/14
10-315	Business Associates	New L	5/4/14
10-320	Designated Record Set	Len Wh	5/9/a
10-325	Minimum Necessary HIPAA Privacy	Les My Survay	5/10/10
10-330	Individual's Right to Restrict Disclosures on the Use of Personal Health Information	Love MM 500 nors	Clashe
10-335	Consumer Access to Clinical Records - Procedures	MA	
10-340	Individual's Right to an Accounting of Disclosures	Lin MM soo	States
10-345	Individual's Right to Confidential Communications	Low MM son	5/16/m
10-350	Privacy Complaint Process	Low My con	5/16/11
10-360	Staff Protected Health Information	Lea M 1070	5/16/14
2-007	Self-Determination		
2-010	Standards for Clinical Services Documentation	Las 14	5/12/19
3-001	Audit Content and Timetable	Less Mr	5/4/14
3-002	Audit Follow-Up	Let Me NOR	5/9/19
3-003	Provider Manual	los IM sou mas	Slalir
3-004	Network Application / Profiling Process	hut IM SOU NOW	Shopy
3-010	Evaluation and Monitoring of Delegated Functions	1 an h	Sliely
3-020	Procurement of Goods and Services	Lea IM sormer	Shopy
3-030	Procurement of Specialized Residential Facilities	Ken K	Stuter
3-031	Fire Safety in Residential Settings	Les M	5/14 he
3-032	Adoption of Macomb County Policy Regarding a Living Wage	lmh	5/14/ 14
8-010	Organizational Credentialing	Lank	5/14/18

MCCMH POLICY REVIEW 2014 BUSINESS MANAGEMENT DIVISION SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE		REVIEW DATE
1-001	Overview: Compliance Program/Code of Ethics			
1-002	Adoption of Macomb County Ethics Ordinance	Kun III		5/16/14
2-006	Service Provider Appeals	lan M		5/16/14
10-515	Internal Reporting Mechanism	1 , ,	soc nery	5/16/10
10-465	Facility Security	Las M	201	5/10/m
10-410	Security Overview	Kin WM	sour	5/16/14
10-415	Security Audits	Lion MM	SOU NOTE	5/16/19
10-420	Periodic Security Evaluation	Lein MM	SOU NOX	5/14/m
10-425	Security Awareness Training	Ken Mh	560 NOZ	5/16/m
10-430	Security Incident Reporting Process	Lea M	Soci	5/16/m
10-440	Access Control	Lean IM	500	5/16/14
10-445	Device Media Control	Lean MM	S 150 NOTE	5/11/10
10-450	Workforce Security	Men MM	500 to 2012	5/16/m
10-455	Virus Protection	Km Iff	S COL NOT	5/16/19
10-460	Password Management	Keo WA	SOC NAT	5/14/14
10-515	Internal Reporting Mechanism	Kur M	sio	5/14/14

MCCMH POLICY REVIEW 2014 CORPORATE COMPLIANCE DIVISION

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
10-310	Notice of Privacy Practices	Las Me sour	5 116/14
10-315	Business Associates	la MA was	5/16/14
10-320	Designated Record Set	Lin If	Steelar
10-325	Minimum Necessary HIPAA Privacy	Lea M go	Spolar
10-330	Individual's Right to Restrict Disclosures on the Use of Personal Health Information	Low 11th 500 use	5/16/50
10-335	Consumer Access to Clinical Records - Procedures	NA	
10-340	Individual's Right to an Accounting of Disclosures	Let Me wor	5/16/w
10-345	Individual's Right to Confidential Communications	let Aft now	5/1s/u
10-350	Privacy Complaint Process	tall we	5/16/1
10-360	Staff Protected Health Information	to M 300 un	5/10/14
2-007	Self-Determination		
2-010	Standards for Clinical Services Documentation	Let All	Shaha
3-001	Audit Content and Timetable	la IM son	5/9/14
3-002	Audit Follow-Up	lin Mh von	5/4/14
3-003	Provider Manual	Lea If in	5 /10/m
3-004	Network Application / Profiling Process	Star All son	5 paper
3-010	Evaluation and Monitoring of Delegated Functions	ton MM	5 hopy
3-020	Procurement of Goods and Services	Mea M son	5/16/m
3-030	Procurement of Specialized Residential Facilities	Lui MM	5 hopu
3-031	Fire Safety in Residential Settings	Let MM	5/16/ng
3-032	Adoption of Macomb County Policy Regarding a Living Wage	Let Mr	5 hehr
8-010	Organizational Credentialing	Lea Il	5/m/m

MCCMH POLICY REVIEW 2014 CORPORATE COMPLIANCE DIVISION SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATUR		REVIEW DATE
10-310	Notice of Privacy Practices	Kan MM	s tow Note	Steely
10-315	Business Associates	New M	5 6-5 NOTA	Shofm
10-320	Designated Record Set	Low MM		5/16/14
10-325	Minimum Necessary HIPAA Privacy	Now MM	SUST NOTES	5/14/14
10-330	Individual's Right to Restrict Disclosures on the Use of Personal Health Information	lea sp	510 1011	5 holy
10-335	Consumer Access to Clinical Records - Procedures	ula		
10-340	Individual's Right to an Accounting of Disclosures	Low Wh	Sest. NOT	5/16/14
10-345	Individual's Right to Confidential Communications	Kin All	sov	5/16/m
10-350	Privacy Complaint Process	Let Who	seir	5/16/w
10-360	Staff Protected Health Information	Kea Wh	soc	5/rofin
2-010	Standards for Clinical Services Documentation	Lea M		5/16/by
10-030	Protection of Electronic Confidential Information	lea M		1/10/14
10-410	Security Overview	Lin MM	560 NOTO	5/14/14
10-415	Security Audits	lin Mf	S OC NON	5/16/14
10-420	Periodic Security Evaluation	Ken M	Nº E NO E	5/10/14
10-425	Security Awareness Training	la M	sie nie	5/16/14
10-430	Security Incident Reporting Process	lan M	sca	5/16/19
10-440	Access Control	la M	56-0 107V	5/16/m
10-445	Device Media Control	Let If	str	5/14/14
10-450	Workforce Security	Len MM	50e NOTE	5/16/14
10-455	Virus Protection	Lan MM	sor nor	5/11/14
10-460	Password Management	len M	500 No.72	5/14/14

MCCMH POLICY REVIEW 2014 CORPORATE COMPLIANCE DIVISION SECONDARY REVIEWER

2-010	Standards for Clinical Services Documentation	1 m M	5/16/14
10-515	Internal Reporting Mechanism	dall s	e 5/16/14

MCCMH POLICY REVIEW 2014 HUMAN RESOURCES LIASON

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
10-001	Adoption of Macomb County Personnel Policies	Centy General	
10-002	Human Resources Management / Diversity	Cindy Benord	
10-003	Anti-Discrimination and Harassment	Circly Genor	
10-005	Criminal Record Checks of Prospective Employees/Independent Contractors	andy General	
5-012	Adoption of Macomb County Policy on Participation in Federal E-Verify Program	Centy General	
3 3 G			
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MCCMH POLICY REVIEW 2014 EXECUTIVE DIRECTOR

POLICY NUMBER	POLICY NAME	REVIEWER S GNATURE REVIEW DATE
10-018	Lawsuits	04/04/14
5-000	Succession Plan Executive Director	9 00/02/14
5-004	Board Bylaws	9 04/04/14
5-005	Board Committees	25/28/14
5-006	Mission Statement	e 9 05/27/14
5-007	Vision Statement	25/27/14
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MCCMH POLICY REVIEW 2014 CUSTOMER SERVICE DIVISION

2-009 Consumer / Provider Grievances 4-001 Prevention Services in Macomb County 4-002 Collaborative Community Planning 4-010 Provision and Distribution of Information to Consumers Notices of Advance and Adequate Action and Appeal Rights (MEDICAID) 5-001 Accessibility 8-002 Follow-up and Satisfaction-Consumers 8-006 Consumerism 1 Services of Advance and Adequate Action and Appeal Rights (MEDICAID) 5-8-8-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-	ATE
4-002 Collaborative Community Planning 4-30 4-010 Provision and Distribution of Information to Consumers Notices of Advance and Adequate Action and Appeal Rights (MEDICAID) 5-001 Accessibility 8-002 Follow-up and Satisfaction-Consumers 8-006 Consumerism Accessibility Congression Co	4
4-010 Provision and Distribution of Information to Consumers Notices of Advance and Adequate Action and Appeal Rights (MEDICAID) 5-001 Accessibility 8-002 Follow-up and Satisfaction-Consumers 8-006 Consumerism Satisfaction	-1
Consumers Notices of Advance and Adequate Action and Appeal Rights (MEDICAID) 5-001 Accessibility Follow-up and Satisfaction-Consumers Consumers Con	
Notices of Advance and Adequate Action and Appeal Rights (MEDICAID) 5-001 Accessibility 8-002 Follow-up and Satisfaction-Consumers 8-006 Consumerism Lowy Value 5-8-1	4
8-002 Follow-up and Satisfaction-Consumers 8-006 Consumerism Solution 5-8-1	3
8-006 Consumerism (1014) 5-8-1	14
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MCCMH POLICY REVIEW 2014 CUSTOMER SERVICE DIVISION SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
2-012	Input from Persons Served	Cong Valuet	5-8-14
2-040	ADA and Olmstead Compliance Secrotes	Long Valuel	5-8-14
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MCCMH POLICY REVIEW 2014 CUSTOMER SERVICE DIVISION

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
2-009	Consumer / Provider Grievances		4/30/2014
4-001	Prevention Services in Macomb County	7	4/30/14
4-002	Collaborative Community Planning		4/30/14
4-010	Provision and Distribution of Information to Consumers		4/30/14
4-020	Notices of Advance and Adequate Action and Appeal Rights (MEDICAID)		4/30/14
5-001	Accessibility		4/30/14
8-002	Follow-up and Satisfaction-Consumers	and	4/30/14
8-006	Consumerism		4/30/14

MCCMH POLICY REVIEW 2014 CUSTOMER SERVICE DIVISION SECONDARY REVIEWER

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
2-012	Input from Persons Served		4/30/4
2-040	ADA and Olmstead Compliance		4/30/4
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MCCMH POLICY REVIEW 2014 MCOSA

POLICY NUMBER	POLICY NAME	REVIEWER SIGNATURE	REVIEW DATE
11-001	Substance Abuse Provider Manual	Rardy O. Bu	-6-9-14
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