MCCMH MCO Policy 9-670

(was MCCMH Policy 9-06-070)

# Chapter:RECIPIENT RIGHTSTitle:SERVICES FOR RECIPIENTS AFFECTED BY PHYSICAL BARRIERS

Prior Approval Date: 8/28/02 Current Approval Date: 8/05/09

Approved by: BOARD ACTION

allbi

### I. Abstract

This policy establishes the standards of the Macomb County Community Mental Health (MCCMH) Board regarding service accessibility for recipients of mental health services who are affected by physical barriers.

## II. Application

This policy shall apply to all directly-operated and contract network providers of the MCCMH Board.

### III. Policy

- A. No otherwise qualified physically-challenged individual shall solely by reason of his/her handicap be excluded from participation in, be denied the benefits of, or be subjected to discrimination within the services of any MCCMH provider.
- B. Full participation shall not mandate major renovation or construction but, the following shall be considered to assure maximum accessibility:
  - 1. Redesign of existing equipment;
  - 2. Structural changes in facilities where feasible;
  - 3. Construction of wheelchair ramps where appropriate;
  - 4. Provision of alternative arrangements for recipients in an accessible facility if current facilities cannot accommodate recipient needs.

C. Each type of service shall be accessible so as to assure compliance with federal and state legislation regarding accessibility for the physically-challenged.

# IV. Definitions

A. None.

## V. Standards

- A. Each provider shall conduct a survey to monitor its compliance with Section 504 of the Rehabilitation Act of 1973, and shall develop plans for the elimination of architectural and communications barriers for its physically-challenged recipients.
- B. Periodic resurveys shall be conducted to accommodate provider re-locations.
- C. Waiver of renovation plans may be authorized by the MCCMH Board based on excessive cost, historic site designation, proposed relocation to another site, or other Board-approved reasons.
- D. Special equipment shall be provided for non-ambulatory residents to assure their safety and comfort, including appropriate devices on toilets and wheelchairs.

## VI. Procedures

A. None.

# VII. References / Legal Authority

- A. Michigan Department of Community Health Administrative Rules, R 330.7009
- B. Section 504 of the Rehabilitation Act of 1973, as amended, 29 USC 794
- C. Americans with Disabilities Act of 1990, 42 USC 12101 et seq.
- D. Commission on Accreditation of Rehabilitation Facilities (CARF) 2009 Standards Manual, §1.L., "Accessibility," pp 85-87
- E. MCCMH MCO Policy 5-001, "Accessibility"

## VIII. Exhibits

A. None.