

# Substance Use Engagement Center



A service for individuals experiencing a crisis caused by substance use



## WHAT IS THE ENGAGEMENT CENTER?

An Engagement Center is a short-term intervention facility that provides a supervised, supportive environment for individuals experiencing a crisis due to drug or alcohol use.

Individuals are provided with a safe place to stay for a few hours or a day in a clean, welcoming environment.

Individuals can stabilize, have a meal, take a shower, and talk to caring staff. Services are provided by Peer Recovery Coaches and other trained staff.

Individuals receive information and assistance in obtaining treatment services, referrals, and links to other recovery resources, including housing and medical services.

## WHO CAN RECEIVE SERVICES?

### ELIGIBLE:

- Individuals with recent substance use or who are at risk of relapse
- Adults aged 18 years or older
- Not a danger to self or others
- Willing to participate in Engagement Center Services

### NOT ELIGIBLE:

- Individuals who require acute medical intervention or are medically unstable
- Evidence of injury within the last 48 hours
- Combative or reasonably believe they would be dangerous to staff and other participants
- Actively experiencing psychosis or thoughts to harm self or others

*The MCCMH Engagement Center was made possible by Opioid Settlement Funds, Michigan Department of Health and Human Services (MDHHS) grants, and local funding.*

## GOALS

- Provide a community-supervised, supportive setting for individuals facing a substance use-related crisis
- Help individuals begin their path to recovery
- Assist individuals in connecting with substance use treatment and recovery services

## HIGHLIGHTS

- Available on a 24/7 basis
- Staff are trained professionals, including Peer Recovery Coaches with lived recovery experience
- Staff can assist in identifying transportation options to get to the Engagement Center

## SERVICES PROVIDED

- Triage for safety needs
- 24-hour monitoring
- Regular safety checks
- Beverages and food available
- Shower and laundry
- Resources for substance use treatment and supports
- Resources for physical and behavioral health services
- Resources for housing services
- Introduction to Recovery Coaches and recovery community
- Development of a recovery plan

## SUBSTANCE USE ENGAGEMENT CENTER

 38300 Van Dyke, Suite 101,  
Sterling Heights, MI 48312  
Off of Willesdon, East of Van Dyke

Please call the Crisis Center for a screening and referral to the Engagement Center.



MCCMH 24/7 Crisis Line:  
**586-307-9100**

For non-crisis support, contact  
MCCMH Customer Service at  
**855-99-MCCMH (855-996-2264)**