



# MACOMB COUNTY

## COMMUNITY MENTAL HEALTH

**DATE:** 01/21/2026

**SUBJECT:** NOTICE OF POLICY UPDATE

<u>Revised Policy</u>	<u>Update</u>
MCCMH MCO Policy 2-014, "Assessment Services"	<p>Updated policy language to reflect current standards and practices.</p> <p>Updated Section V.A.2. to detail, "An Initial Assessment shall be completed within fourteen (14) calendar days of a non-emergent request for services or within seven (7) calendar days of discharge from a psychiatric inpatient unit."</p> <p>Updated Section V.F. to detail, "A Periodic Review shall be conducted within seven (7) days post discharge from a psychiatric hospitalization where an established person served was inpatient for fourteen (14) calendar days or more."</p> <p>Updated Section VI.C. to detail current requirements for Re-Assessment practices.</p>
MCCMH MCO Policy 2-032, "Person Centered Planning, Training, and the Role of Health and Safety Considerations"	Updated Section V.M to detail, "If a person served is not satisfied with their individual plan of service, the person served, the individual authorized by the person served to make decisions regarding the individual plan of service, the guardian of the person served, or the parent of a minor may make a request for review to the designated individual in charge of implementing the plan, their supervisor, or make a request for an independent facilitator. The review will be completed within thirty (30) days.
MCCMH MCO Policy 2-048, "Telehealth and Telemedicine"	<p>Updated policy language to reflect current standards and practices.</p> <p>Updated Section IV.A. to depict current standards related to 'Authorized Originating Sites.'</p> <p>Updated Section V.B. to detail "Services delivered via telehealth must comply with all payer-specific coverage criteria, clinical standards, and documentation requirements in effect at the time the services are rendered. The use of telehealth does not expand the scope of covered services and must meet the same standards of care as services</p>

	<p>delivered in person.”</p> <p>Updated Section V.C. to detail, “Allowable telemedicine services are limited to those listed on MDHHS’ telemedicine fee schedule, in effect and as amended.”</p> <p>Updated Section V.E. to detail, “Audio-only services may only be provided as expressly permitted by Medicaid, Medicare, and MDHHS regulations in effect at the time of service delivery. When audio-only services are allowed, providers must ensure that all applicable clinical, documentation, and billing requirements are met. If audio-only services are not permitted under current payer guidance, such services shall not be used in lieu of in-person or simultaneous audio/visual telehealth encounters.”</p> <p>Updated Section VI.B. to detail, “Provider staff must obtain written informed consent from persons served prior to the provision of telehealth services. Persons served must be provided MCCMH’s Informed Consent for Telehealth Services Form attached to this policy.”</p> <p>Updated Section VI.B.3. to detail, “Provider staff must discuss the content of the Informed Consent for Telehealth Services Form with the person served prior to obtaining the person’s signature on MCCMH’s Acknowledgment and Consent Form.”</p> <p>Updated Section VI.B.4. to detail, “Informed Consent for telehealth services shall be updated at least annually or more frequently as appropriate based on individual’s needs.”</p>
MCCMH MCO Policy 9-520, “Recipient Requests to Appeal Findings”	Updated Section V.C. to detail, “Within five (5) business days after receipt of the written appeal, at least two (2) members of the Appeals Committee shall review the appeal to determine whether it meets the criteria set forth in section V.A.2(a-c) of this policy.”
MCCMH MCO Policy 9-630, “Fingerprinting, Photographing, Audio Recording, Video Recording, and One-Way Glass Viewing”	Updated policy language to detail current practices and updated exhibit documents.
MCCMH MCO Policy 9-690, “Recipient Abuse or Neglect”	Updated Section III.E. to detail, “It is the policy of MCCMH to ensure the MCCMH Office of Recipient Rights shall provide a prompt and thorough review of charges of abuse that is fair to both the recipient alleged to have been abused and the charged employee, volunteer, or agent of a provider.”

MCCMH MCO Policy 9-720, “Treatment by Spiritual Means”	Updated Section V.C.(4) to detail, “The right to treatment by spiritual means shall not include the right to engage in activity that physically harms the recipient or others.”
MCCMH MCO Policy 9-780, “Personal Property and Funds”	Updated Section V.D.(6) to detail, “If a limitation of an individual resident’s right to receive, possess or use personal property is necessary, his/her case manager shall be notified. A limitation on personal property which applies to an individual shall be justified and documented in the IPOS and the limitation will be removed when the circumstance that justified is adoption ceases to exist...”

MCCMH Policies may be accessed directly from the [MCCMH internet website](http://mccmh.net) by clicking on “MCCMH Policies.”

Questions and comments regarding these policy revisions may be made to the MCCMH Policy Administrator, Brienna Szatkowski at [brienna.szatkowski@mccmh.net](mailto:brienna.szatkowski@mccmh.net) or at (248) 953-5997.

This notice is being sent electronically to all MCCMH staff and providers. Please note that it is the responsibility of the receiving party to view the policy updates, become knowledgeable of policy content, disseminate information to appropriate staff within your agency, and ensure staff compliance.