
Chapter: **RECIPIENT RIGHTS**
Title: **SERVICES FOR RECIPIENTS AFFECTED BY PHYSICAL BARRIERS**

Prior Approval Date: 08/05/2009
Current Approval Date: 07/14/2025

Proposed by: Traci Smith 06/06/2025
Chief Executive Officer Date

Approved by: Al Lorenzo 07/14/2025
County Executive Office Date

I. ABSTRACT

This policy establishes the standards of Macomb County Community Mental Health (MCCMH), an official agency of the County of Macomb, regarding service accessibility for recipients of mental health services who are affected by physical barriers.

II. APPLICATION

This policy shall apply to all MCCMH directly-operated and contracted network providers and Certified Community Behavioral Health Clinics (CCBHC) in Macomb County.

III. POLICY

- A. No otherwise qualified individual with physically-challenges shall solely by reason of his/her handicap be excluded from participation in, be denied the benefits of, or be subjected to discrimination within the services of any MCCMH provider.
- B. Full participation shall not mandate major renovation or construction but, the following shall be considered to ensure maximum accessibility:
 - 1. Redesign of existing equipment;
 - 2. Structural changes in facilities where feasible;
 - 3. Construction of wheelchair ramps where appropriate;
 - 4. Provision of alternative arrangements for recipients in an accessible facility if current facilities cannot accommodate recipient needs.

- C. Each type of service shall be accessible to ensure compliance with federal and state legislation regarding accessibility for recipients with physical-challenges.

IV. DEFINITIONS

None.

V. STANDARDS

- A. Each provider shall conduct a survey to monitor its compliance with Section 504 of the Rehabilitation Act of 1973 and shall develop plans for the elimination of architectural and communications barriers for its recipients with physical-challenges.
- B. Periodic surveys shall be conducted to accommodate provider re-locations.
- C. Waiver of renovation plans may be authorized by MCCMH based on excessive cost, historic site designation, proposed relocation to another site, or other Board-approved reasons.
- D. Special equipment shall be provided for non-ambulatory recipients to ensure their safety and comfort, including appropriate devices on toilets and wheelchairs.

VI. PROCEDURES

None.

VII. REFERENCES / LEGAL AUTHORITY

- A. MDHHS Health Administrative Rules, R 330.7009
- B. Section 504 of the Rehabilitation Act of 1973, as amended, 29 USC 794
- C. Americans with Disabilities Act of 1990, 42 USC 12101 et seq.
- D. Commission on Accreditation of Rehabilitation Facilities (CARF) Standards Manual, in effect and as amended
- E. MCCMH MCO Policy 5-001, "Accessibility"

VIII. EXHIBITS

None.