
Chapter: **RECIPIENT RIGHTS**
Title: **RIGHTS ADVOCACY/MONITORING**

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Proposed by: Traci Smith 06/06/2025
Chief Executive Officer Date

Approved by: Al Lorenzo 06/06/2025
County Executive Office Date

I. ABSTRACT

This policy establishes the standards of Macomb County Community Mental Health (MCCMH), an official agency of the County of Macomb, regarding annual monitoring assessments conducted by the MCCMH Office of Recipient Rights (ORR).

II. APPLICATION

This policy shall apply to all MCCMH directly-operated and contract network providers and Certified Community Behavioral Health Clinics (CCBHC) in Macomb County.

III. POLICY

It is the policy of MCCMH that protection of the rights of recipients be ensured through annual monitoring assessments conducted by the MCCMH ORR.

IV. DEFINITIONS

None.

V. STANDARDS

- A. All MCCMH providers shall be reviewed at least annually by the MCCMH ORR for compliance with the Michigan Mental Health Code, Administrative Rules, and MCCMH MCO Manual Chapter 9 policies utilizing forms disseminated by the MCCMH ORR in conjunction with the Michigan Department of Health and Human Services.
- B. Each provider shall have eight (8) business days to formulate a plan of correction which addresses those areas in which the provider is found in non-compliance with MCCMH MCO Manual Chapter 9 policies.

- C. Annual monitoring assessment forms/format shall be reviewed and revised at least annually by the MCCMH ORR.

VI. PROCEDURES

- A. Findings of the review shall be retained in the provider's administrative file. The original report shall be retained by the MCCMH ORR.
- B. The MCCMH ORR shall review findings with the provider's supervisor/designee, making recommendations to correct items found not in compliance with MCCMH policies pertaining to Recipient Rights.
- C. The provider shall develop and submit a Plan of Correction to the MCCMH ORR for consultation/agreement and ORR implementation monitoring.
- D. The MCCMH ORR shall present results of deficiencies noted during monitoring to the MCCMH Board's Recipient Rights Advisory Committee during its scheduled quarterly meetings and to appropriate monitoring bodies, as needed.

VII. REFERENCES / LEGAL AUTHORITY

- A. MCL 330.1755
- B. MCL 330.1753
- C. MCL 330.1232a

VIII. EXHIBITS

- A. ORR Annual Site Visit Monitoring Form
- B. ORR Annual Inpatient Monitoring Checklist