

MACOMB COUNTY COMMUNITY MENTAL HEALTH
SUBSTANCE USE SERVICES

SUBSTANCE USE TREATMENT SERVICES WAITING LIST PROCEDURES

Block Grant and PA2 funded individuals may experience a delay in entering treatment services when funding limitations occur. Medicaid, and pregnant substance users authorized for treatment are not to be put on a waiting list for services based on contract requirements.

MCCMH will utilize Federal and State Priority Population guidelines to ensure individuals are admitted to treatment in the following order:

1. Pregnant IDU
2. Pregnant substance user
3. Injecting Drug User
4. Parents at risk of losing their children
5. Individuals referred by MDOC
6. All others

MCCMH will provide substance use disorder services to priority populations before any other non-priority individual is admitted for any other treatment services. Exceptions can be made when it is the individual's choice to wait for a program that is at capacity.

Managed Care Organization (MCO) shall maintain and manage the substance use treatment waiting list. Any individual added to the waiting list for treatment services shall be offered interim services (see "Interim Services" below).

Treatment providers will routinely inform MCO of the program's availability of to accept referrals. MCO will utilize this information to place individuals into services from the waiting list.

MCO will contact individuals who are placed on the waiting list as openings become available, or at least every 30 days, to check on the individual's status/well-being and continued interest in services until they are linked with the appropriate level of care. All attempts and contacts will be documented to ensure that the list is properly maintained.

As a placement becomes available, MCO will inform the individual of availability of a funded treatment service. MCO will link the individual with the program for an Intake/Admission appointment. MCO will identify to the provider the individual to be admitted for services, individual demographic information, amount, and type of services the individual is approved to receive, and number of days the individual has been waiting for treatment. The treatment provider will schedule the intake/admission date.

MCO will remove an individual from the waiting list when one of the following occurs:

- the individual is admitted to services
- the individual indicates to MCO they are no longer interested or in need of the original service
- MCO is unable to contact the individual for services (following several outreach attempts)

MCO will provide waiting list information to MCCMH-SUD, who will report the waiting list data to MDHHS in accordance with contractual requirements.

Interim Services

Priority population individuals placed on a waiting list are required to be offered interim services. The following chart indicates the current admission priority standard for each population along with the current interim service requirements. *Suggested services are in italics.*

| Admission Priority Requirements Chart | | |
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| Population | Admission Requirement | Interim Service Requirement |
| Pregnant Injecting Drug User | <p>Screened & referred w/in 24 hours.</p> <p>Withdrawal Management, Residential, OTP – Offer Admission w/in 24 business hours</p> <p>Other Levels of Care – Offer Admission w/in 48 Business hours</p> | <p>Begin w/in 48 hours:</p> <p>1. Counseling & education on:</p> <ul style="list-style-type: none"> A. HIV & TB B. Risks of needle sharing C. Risks of transmission to sexual partners & infants Effects of alcohol & drug use on the fetus <p>2. Referral for pre-natal care</p> <p><i>*Early Intervention Clinical Svc</i></p> |
| Population | Admission Requirement | Interim Service Requirement |
| Pregnant Substance User | <p>Screened & referred w/in 24 hours.</p> <p>Withdrawal Management, Residential, OTP – Offer Admission w/in 24 business hours</p> <p>Other Levels of Care – Offer Admission w/in 48 Business hours</p> | <p>Begin w/in 48 hours:</p> <p>1. Counseling & education on:</p> <ul style="list-style-type: none"> A. HIV & TB B. Risks of needle sharing C. Risks of transmission to sexual partners & infants Effects of alcohol & drug use on the fetus <p>2. Referral for pre-natal care</p> <p><i>*Early Intervention Clinical Svc</i></p> |
| Population | Admission Requirement | Interim Service Requirement |
| Injecting Drug User | <p>Screened & referred w/in 24 hours; Offer Admission w/in 14 days</p> | <p>Begin w/in 48 hours – maximum waiting time 120 days</p> <p>Counseling & education on:</p> <ul style="list-style-type: none"> A. HIV & TB B. Risks of needle sharing C. Risks of transmission to sexual partners & infants Effects of alcohol & drug use on the fetus |

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| | | <i>*Early Intervention Clinical Svc</i> |
| Population | Admission Requirement | <i>Recommended Interim Service</i> |
| Parent at Risk of Losing Children | Screened & referred w/in 24 hours. Offer Admission w/in 14 days | Begin w/in 48 business hours <i>Early Intervention Clinical Services</i> |
| Population | Admission Requirement | <i>Recommended Interim Service</i> |
| MDOC Referrals | <i>Screened & referred w/in 24 hours. Offer Admission w/in 14 days</i> | <i>Early Intervention Clinical Services</i> |