

## **Utilization Management Affirmative Statement:**

All MCCMH, Vendors, and Managed Care Operations practitioners and team members who make Utilization Management decisions understand the importance of ensuring that all persons served receive clinically appropriate, humane, and compassionate services of the same quality that one would expect for their loved one by affirming the following:

- Utilization Management (UM) decision-making is based only on appropriateness of care, service, and existence of coverage.
- MCCMH, Vendors, and Managed Care Operations do not reward practitioners or other individuals for issuing denials of coverage or service care.
- No Physicians nor any other staff making UM decisions are rewarded for issuing denials of coverage orservice or reducing the provision of care which is deemed medically necessary.