

Michigan Division of Victim Services

Resource Guide in Support of the Oxford High School Shooting Victims Survivors, Family and Community

The Michigan Division of Victim Services has compiled this list of resources for community leaders with the Oxford High School shooting that occurred on November 30, 2021. This resource guide is intended to supply agencies and organizations contact information that may be of assistance to the Oxford Township community leaders.

The primary contacts for the Division of Victim Services include the following two individuals:

Mass Violence Response – Jeremy Hagerman is the Mass Violence Response Coordinator for DVS and is available for all questions and inquiries pertaining to resources and planning for victim assistance. Jeremy can be reached by phone at (517) 285-9141 and by e-mail at HagermanJ1@michigan.gov

Crime Victim Compensation (CVC) – Emily Ely is the Crime Victim Compensation Analyst for DVS and is available for all questions and inquiries pertaining to the crime victim compensation process. Emily can be reached by phone at (517) 515-2790 and by email at ElyE@michigan.gov

The Michigan Division of Victim Services oversees all Crime Victim Compensation claims. We have created a revised version of the Crime Victim Compensation Application, with pre-populated details for this incident. The attached CVC Application may be distributed to any victim with physical injuries, as a direct result of this incident. Also included is the Mass Violence CVC Guide, which includes a brief overview of the benefits our program offers, claim process expectations, and contact information.

Victims of Crime Act (VOCA) Organizations – The following organizations are supported by DVS through federal VOCA grant funds. These agencies may be able to help victims, survivors, family and community members. Please reach out to these agencies directly to inquire about the services they may be able to provide.

Organization	Phone	Organization	Phone
Common Ground	(800) 231-1127	Lapeer Area Citizens Against Domestic Assault	(810) 667-4175
Arab Community for Economic & Social Services	(313) 216-2200	LGBT Detroit	(313) 397-2127
Ascension Southeast Michigan Community Health	(248) 849-5692	Michigan Advocacy Program / Lakeshore Legal Aid	(888) 783-8190
CARE House of Oakland County	(248) 332-7173	Mothers Against Drunk Driving (MI)	(877) 623-3435
Care House/ Macomb County Child Advocacy Center	(586) 463-0123	National Indigenous Women's Resource Center	(406) 477-3896
Centro Multicultural La Familia, Inc	(248) 858-7800	The Child Advocacy Center of Lapeer County	(810) 664-9990 ext. 160
Child and Family Service of Saginaw County	(989) 790-7500	Turning Point, Inc.	(586) 463-6990
Equality Michigan	(313) 537-7000	Voices for Children Advocacy Center	(810) 238-3333
HAVEN	(248) 334-1274	YWCA of Greater Flint	(810) 238-7621
LACASA	(866) 522-2725	NMVVRC Crisis/Disaster Hotline	(800) 985-5990

National Mass Violence Victimization Resource Center (NMVVRC) -NMVVRC has an incredible list of resources that are included in the following pages. NMVVRC also offers a crisis hotline for victims, family and community members. Assistance may be provided by texting the message “COPE” to 741-741 or by calling the Disaster Distress Hotline at (800) 985-5990 and additional information can be found on their website at www.nmvvrc.org

A free tool, developed by NMVVRC, is the Transcend mobile self-help app, which may help both victims of and responders to this incident. The app was created in partnership with Headspace, an internationally recognized platform of meditations and provided audio recordings so users can calm the mind, learn relaxation techniques, and find restful sleep.

This app was created specifically for victims of mass violence, their families, and those who help them. Topics include calming the body, managing distressing thoughts, maintaining healthy levels of activity, coping for loss, and helping others. The app offers different interactives like creating task lists, schedules, and guided audio recordings. Links to the app can be found at:

iOS app link - <https://apps.apple.com/us/app/transcend-nmvc/id1504741131>

Android app link - <https://play.google.com/store/apps/details?id=edu.musc.dhs.transcend>

Additional online resources include information that may be valuable for parents, adults and caregivers, as well as some help for families as they talk and interact with the media. Some of this information is included in the following pages. The NMVVRC website has a few different sections of information.

Following the tragic deaths of four people and the physical injuries to several people in Oxford Township, Michigan on November 30, we at the National Mass Violence Victimization Resource Center believe the resources below may provide some guidance for the community in the coming days and months.

Resources for Educators

- Self-Care Strategies for Teachers and Providers | Read [here](#) via NCTSN
- Helping Youth After Community Trauma: Tips for Educators | Read [here](#) via NCTSN
- Supporting Children After Mass Violence Events: A Compendium of Resources for Educators | Read [here](#)
- Psychological Impact of the Recent Shooting (for teachers and parents) | Read [here](#) via NCTSN

Resources for Parents, Caregivers and Teens

- Suggestions for Parents – Mass Violence Incidents | Read [here](#)
- Parent Guidelines for Helping Youth After the Recent Mass Shooting | Read [here](#) via NCTSN
- Helping Teens with Traumatic Grief – Tips for Caregivers | Read [here](#) via NCTSN
- Tips for Talking with and Helping Children and Youth Cope After a Disaster or Traumatic Event: A Guide for Parents, Teachers and Caregivers | Read [here](#) via SAMHSA
- For Teens: Coping After Mass Violence | Read [here](#) via NCTSN

Resources for Coping and Managing Distress

- The NMVVRC self-help app, Transcend NMVC, is available on both [Apple](#) and [Android](#) mobile phones

- Twelve Self-help Tips for Coping in the Aftermath of Mass Violence Incidents | Read [here](#)
- Tips For Survivors: Coping With Grief After A Disaster Or Traumatic Event | Read [here](#) via the SAMHSA
- Managing Distress: Grounding Tips for Crime Victims, Survivors and Family Members of Mass Violence Incidents | Read [here](#)
- Trauma-Informed Mindfulness and Meditation | Read [here](#)
- Mass Violence resources with child and family focus | Read [here](#) via NCTSN

Resources for Community and Civic Leaders

- Timeline of Activities to Promote Mental Health Recovery: Recommendations Before, During and Following A Mass Violence Incident | Read [here](#)
- Tips for Community Leaders: Managing Donations | Read [here](#)
- Tips for Community Leaders: Managing Volunteers | Read [here](#)

Crime Victim Compensation

- Michigan Department of Health & Human Services, Crime Victim Compensation | Click [here](#)

About the NMVVRC:

The National Mass Violence Victimization Resource Center is located at the Medical University of South Carolina, Department of Psychiatry & Behavioral Sciences, and receives funding from the U.S. Department of Justice's Office for Victims of Crime.

Learn more about us on www.nmvvrc.org



Frequently Asked Questions About the Transcend NMVC Mobile App

What is the Transcend NMVC Mobile App? This free app was developed by the National Mass Violence Victimization Resource Center to help those who have been affected by mass violence. Designed to help reduce the risk of developing problems and enhance recovery if you already have problems, Transcend NMVC:

- Provides information about common reactions to mass violence, crime, and other highly stressful events.
- Guides you through state-of-the-art self-help strategies to reduce the risk of stress-related behavioral health problems and promote recovery if you already have problems.
- Connects you with access to victim/survivor services, financial, legal, and mental health resources.

Is the Transcend NMVC app just for survivors of mass violence? The app was designed for those directly affected by mass violence and their families and friends, but it may also be useful for:

- Victim service providers, law enforcement officials, other first responders and health care professionals who respond to mass violence incidents, mass casualty incidents, or other violent crimes
- Others in communities that have experienced mass violence
- Violent crime victims and their family or friends
- Anyone who had an extremely stressful experience with which they are having trouble coping

What topics are covered? Transcend offers written explanations, active exercises, and animated videos that highlight strategies to help reduce stress and mental health difficulties for mass violence survivors. Topics include:

- **About** - An overview of common reactions to mass violence and paths to recovery.
- **Calm Your Body** - Highlights the impact of mass violence on your body and provides ways to promote relaxation, sleep and physical well-being.
- **Ease Your Mind** - Explains how mass violence can affect the way you think and strategies to ease your stressed mind.
- **Get Up and Move** - Explains the importance of remaining active and involved with others, while also helping to generate ideas for re-engaging with people and the world around you.
- **Cope with Loss** - Provides coping strategies and activities to help those who are grieving a loss.
- **Reach Out** - Highlights the role of social support in recovery and walks through personal strategies you can use to increase your social support network as you recover.
- **Help Others** - Provides information and strategies about how to help survivors of mass violence.
- **Get Help Now** - Provides information about accessing victim, financial, and legal assistance. This section can also help you get immediate help or connect you with a therapist in your area.

How can I find the app? From a smart phone or tablet, download the Transcend app from the [Google Play Store](#) or [Apple App Store](#). As mentioned, it is free.

How do I get started? Once you create your account, you can get started in one of two ways:

- The “Personalized Recovery Plan” option: If you select the “Personalized Recovery” plan option, you will be asked to complete a brief assessment. You can complete this assessment immediately, come back to it later, or skip it altogether. When you complete the assessment, the app generates a recovery plan that addresses your specific needs. Then, just follow the plan that is recommended for you.
- The “Explore on Your Own” Option: You can also choose to navigate the app on your own. If you opt out of the assessment, you will go to the main dashboard to explore what’s most interesting to you.

CRIME VICTIM COMPENSATION MASS VIOLENCE APPLICATION

Michigan Department of Health and Human Services

AUTHORITY: PA 223 of 1976 COMPLETION: Is Voluntary, but is required if Crime Victim Compensation is desired. Information on this form is exempt from disclosure under the Freedom of Information Act.	The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group because of race, religion, age, national origin, color, height, weight, marital status, genetic information, sex, sexual orientation, gender identity or expression, political beliefs or disability.
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INSTRUCTIONS

Please PRINT CLEARLY or TYPE all information in this application. Separate application must be completed for each victim.

- For assistance in completing this application, call the **victim only** toll-free number (877) 251-7373 or (517) 241-7373
- Return the completed application to the below address or by fax to (517) 335-2439:
 Crime Victim Services Commission
 Grand Tower, Suite 1113
 235 S. Grand Avenue, PO Box 30037

SECTION 1 – Victim Information:					
<i>Complete this section for the person who was physically injured.</i>					
1. Name of VICTIM (Last, First, Middle)			2. Date of Birth		3. Social Security Number
4. Address (Number, Street, Apartment Number, etc.)			5. E-mail Address		
City	State	ZIP Code	6. Contact Phone Number ()		7. Gender <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other
8. Is your injury the result of a Criminal Sexual Assault? (<i>waivers may apply</i>) <input type="checkbox"/> NO <input type="checkbox"/> YES			9. Are you retired by reason of age or disability? (<i>waivers may apply</i>) <input type="checkbox"/> NO <input type="checkbox"/> YES		

SECTION 2 – Claimant Information:					
COMPLETE SECTION 2 <u>ONLY</u> IF THE VICTIM IS <input type="checkbox"/> a Minor <input type="checkbox"/> Deceased <input type="checkbox"/> Incapacitated					
1. Name of CLAIMANT (Last, First, Middle)			2. Date of Birth		3. Social Security Number
4. Address (Number, Street, Apartment Number, etc.)			5. E-mail Address		
City	State	ZIP Code	6. Contact Phone Number ()		7. Gender <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other
8. Your Relationship to the Victim <input type="checkbox"/> Spouse <input type="checkbox"/> Parent <input type="checkbox"/> Child <input type="checkbox"/> Sibling <input type="checkbox"/> Grandparent <input type="checkbox"/> Grandchild <input type="checkbox"/> Guardian <input type="checkbox"/> Other _____					

SECTION 3 – Crime Information:			
<i>Complete this section and provide a copy of the Police Report if available.</i>			
1. Date of Crime 11-30-2021		2. County in which Crime Occurred Oakland	3. Incident Number
4. Location of Crime (Number and Street) Oxford High School, Oxford Township, MI		5. Police Agency Oakland County Sheriff's Office	

SECTION 5 – Statistical Information for Crime Victim Program:			
<i>For statistical purposes only. Completion of this section is strictly voluntary.</i>			
1. Please tell us how you first found out about the Crime Victim's Compensation Program:			
<input type="checkbox"/> Prosecuting Attorney	<input type="checkbox"/> Medical Provider	<input type="checkbox"/> Attorney	<input type="checkbox"/> Media, Brochure, Poster
<input type="checkbox"/> Police / Sheriff	<input type="checkbox"/> Victim Service Agency	<input type="checkbox"/> Friend / Acquaintance	<input type="checkbox"/> Other
2. Race / Ethnic Background:			3. If Disabled, check one
<input type="checkbox"/> White Non-Latino/Caucasian	<input type="checkbox"/> Native Hawaiian or Other Pacific Islander	<input type="checkbox"/> Black-African American	<input type="checkbox"/> BEFORE crime
<input type="checkbox"/> Asian <input type="checkbox"/> Alaska Native	<input type="checkbox"/> American Indian	<input type="checkbox"/> Hispanic or Latino	<input type="checkbox"/> As a RESULT of this crime
<input type="checkbox"/> Multi-Racial			

AUTHORIZATION AND AGREEMENTS

Name of Victim:

Please print

Name of Claimant:

Please print

WARNING:

Falsely presenting facts and circumstances to this commission, with the intent to defraud or cheat, may be a crime if compensation is awarded.

You DO NOT need an attorney to file a claim. If an attorney represents you in this claim, the attorney MUST file a Letter of Appearance with this application.

YOUR SIGNATURE BELOW INDICATES YOUR UNDERSTANDING AND AGREEMENT TO THE FOLLOWING:

AUTHORIZATION FOR RELEASE OF INFORMATION:

I authorize any hospital, doctor, counselor, or other treatment provider who attended _____ (Name of Victim); any funeral director or other person who rendered services; any employer; any police or other local government agency, including State and Federal revenue services; any insurance company; or other organization having knowledge; to furnish to the Michigan Crime Victim Services Commission, or its representative, all information concerning the incident which led to the victim's personal injury or death, and the claim made for compensation, including treatment, employment, insurance, or third-party payer information.

REPAYMENT REQUIREMENT:

I understand that payment by the victim compensation program is payment of last resort. If I receive a payment from another source for the same expenses, the State of Michigan is entitled to reimbursement up to the amount of any compensation awarded to me through the Crime Victim Services Commission. I also understand that my providers may be paid directly for debts that I owe.

FINANCIAL HARDSHIP:

I understand that my eligibility for crime victim's compensation required that losses represent a serious financial hardship for me. I attest that there are no other financial resources or income available to me. I attest that un-reimbursed losses claimed in this application will cause me serious financial hardship.

DECLARATION:

I declare, under penalty of perjury, information on this form is true, correct, and complete to the best of my knowledge and belief.

Claimant's Signature

Date of Signature

NOTE: A photocopy of this authorization is as effective and valid as the original.

Please keep a copy of all documentation for your records.

RETURN COMPLETED, SIGNED APPLICATION AND SUPPORTING DOCUMENTATION TO:

CRIME VICTIM SERVICES COMMISSION
Michigan Department of Health and Human Services
Grand Tower, Suite 1113
235 S. Grand Avenue, PO Box 30037
Lansing MI 48909
Fax (517) 335-2439

For Assistance Call:

Victim only toll-free: (877) 251-7373

All others: (517) 241-7373

CRIME VICTIM COMPENSATION MASS VIOLENCE RESPONSE

Michigan Department of Health and Human Services • Division of Victim Services

PROGRAM OVERVIEW

- The Crime Victim Compensation (CVC) program is available for individuals who are personally physically injured as a result of a crime that occurs in the State of Michigan.
- In the event of a mass violence incident, victims or claimants may be eligible for:
 - Funeral/Burial expenses – *up to \$5,000*
 - Loss of Earnings and Loss of Support – *up to \$350/week*
 - Medical expenses
 - Counseling expenses for an injured victim – *up to \$80/hour for a therapist and \$125/hour for a psychiatrist*
 - Grief Counseling expenses for a deceased victim's blood relatives – *up to \$500*
 - Rehabilitative needs, such as home and driving modifications
 - Replacement services, such as lawn care, snow removal, laundry, etc.
- The maximum award limit per claim is \$25,000.
- The CVC program is the payer of last resort.
- There are statutory requirements that a victim or claimant must meet in order to be eligible for CVC benefits. Please contact your CVC liaison with any questions or concerns.
- Please note that there are some expenses that are not covered through this program, including, but not limited to, loss of or damage to personal property, damages as a result of pain and suffering, expenses for non-injured victims/witnesses, expenses for an individual responsible for or an accomplice to the crime.

APPLICATION INSTRUCTIONS & EXPECTATIONS

- We have created a simplified Mass Violence Application where certain parts of the application are pre-populated with specific crime details (*date of crime, police agency assigned, etc.*)
- The application will be distributed to the appropriate Mass Violence Response Advocate, Prosecutor's Office Victim Advocate, or a designated liaison in the community where the crime occurred.
- CVC claims typically require supporting documentation to determine eligibility, based on the type of benefit(s) requested. This may include the police report, itemized bills, Explanations of Benefits, etc.
- In an effort to provide comprehensive support and streamline the claim process, there will be one CVC team member assigned to handle claims for the mass violence incident. A completed application and any supporting documentation should be submitted this person, preferably by fax or e-mail, as soon as possible. Please refer to page 2 for contact information.
- If additional information is needed, a Request for Information letter may be sent to the victim or claimant. When appropriate, the designated CVC staff member may coordinate with the Advocate on site to obtain the necessary information or documentation.

CVC PREPAREDNESS RECOMMENDATIONS

- Identify a Mass Violence Response Advocate or designated liaison to assist victims and claimants with the Crime Victim Compensation process, end-to-end. This will help expedite and simplify the process for all parties.
- Confirm that the designated Advocate or liaison has access to a fax machine or ability to e-mail applications and supporting materials. Scanned documents and photos are accepted.
- Coordinate with governing law enforcement to establish the need for the initial police report to include as many victims' names as possible. The initial report is required to verify victim or claimant injury and eligibility for CVC benefits.
- Ensure that the Advocate or designated liaison has the contact information for CVC staff. We would encourage them to call or e-mail the CVC team member(s) identified below with any questions about program benefits, victim or claimant eligibility, supporting documentation requirements, claim investigation and determination process, etc.

CVC CONTACT INFORMATION – OAKLAND COUNTY | Oxford High School

The Compensation Claims Analyst assigned to handle all claims for the mass shooting that occurred at Oxford High School is Emily Ely. The contact information for the Manager of the Crime Victim Compensation program is also included below.

- Emily Ely, *Compensation Claims Analyst*
Phone: (517) 335-4994
Fax: (517) 335-2439
E-mail: elye@michigan.gov
- Janine Washburn, *Compensation Manager*
(517) 335-4993
E-mail: washburnj@michigan.gov