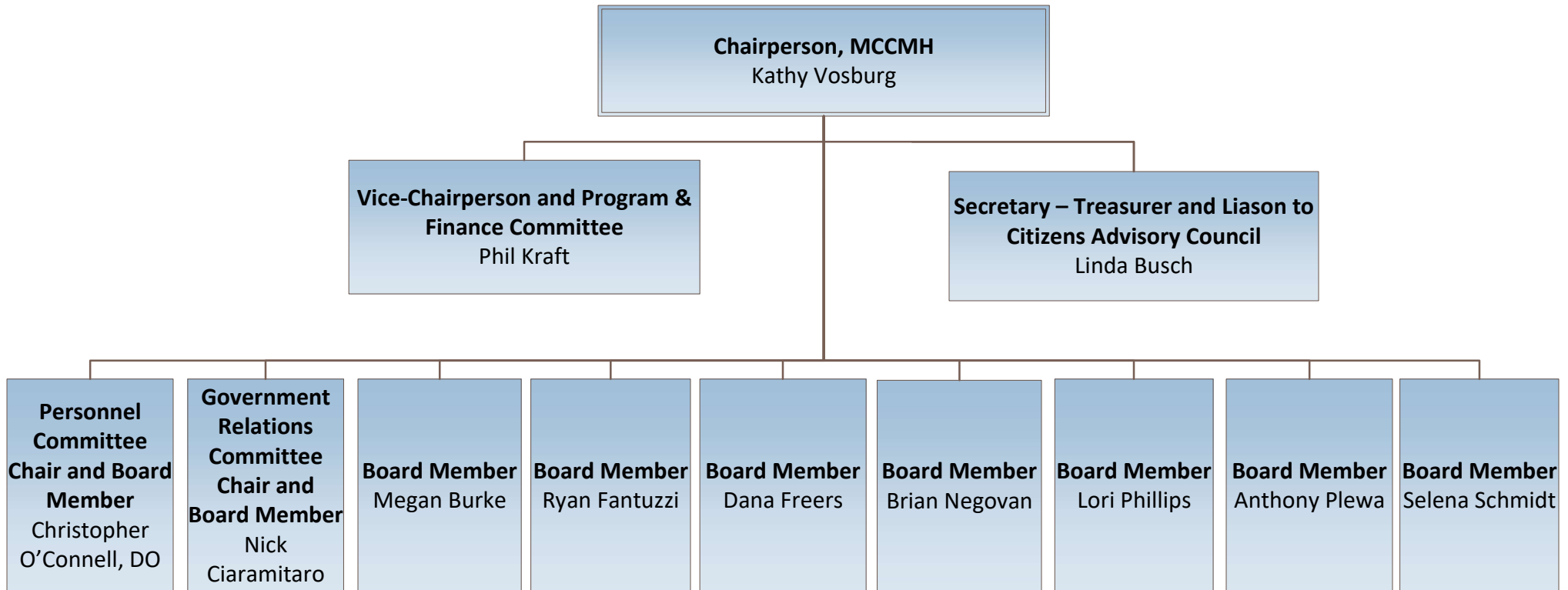




# Macomb County Community Mental Health Board of Commissioners

March 2021

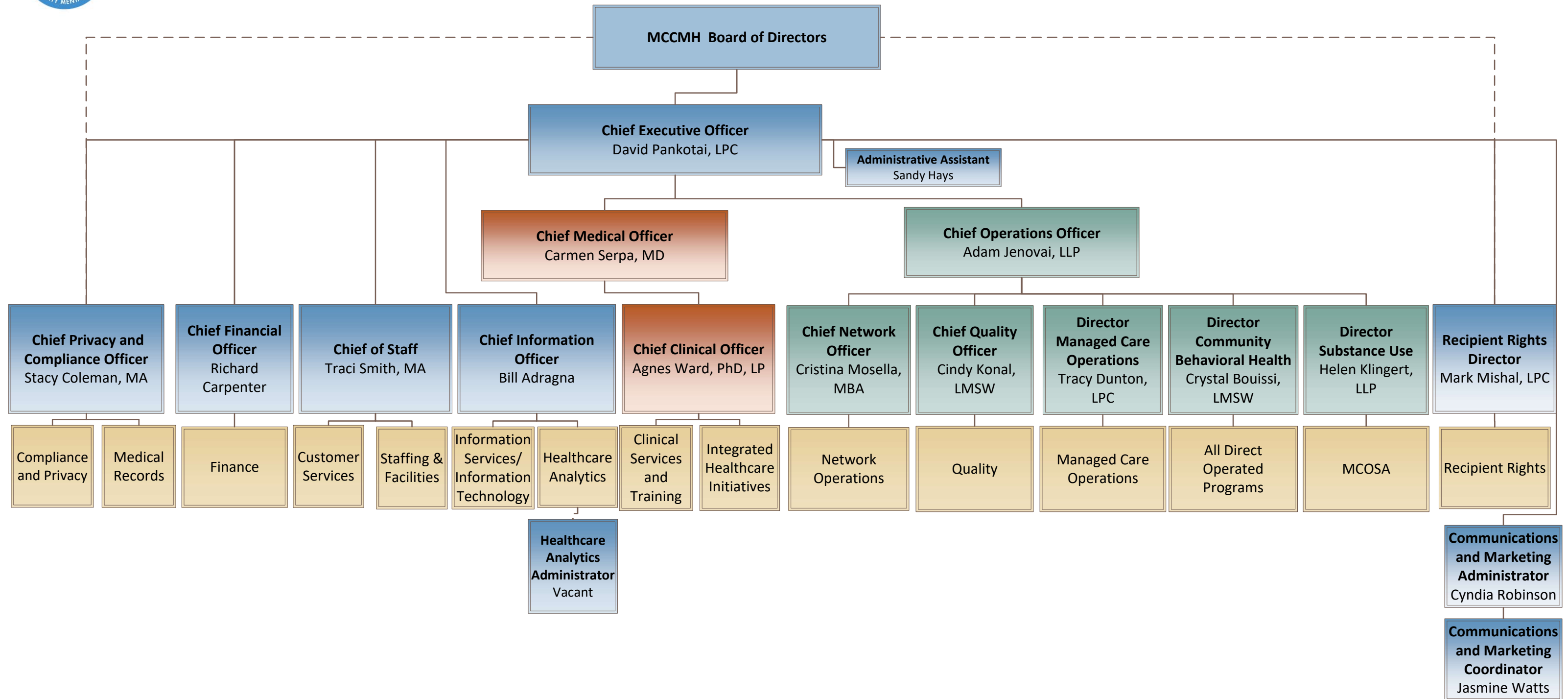




# Macomb County Community Mental Health

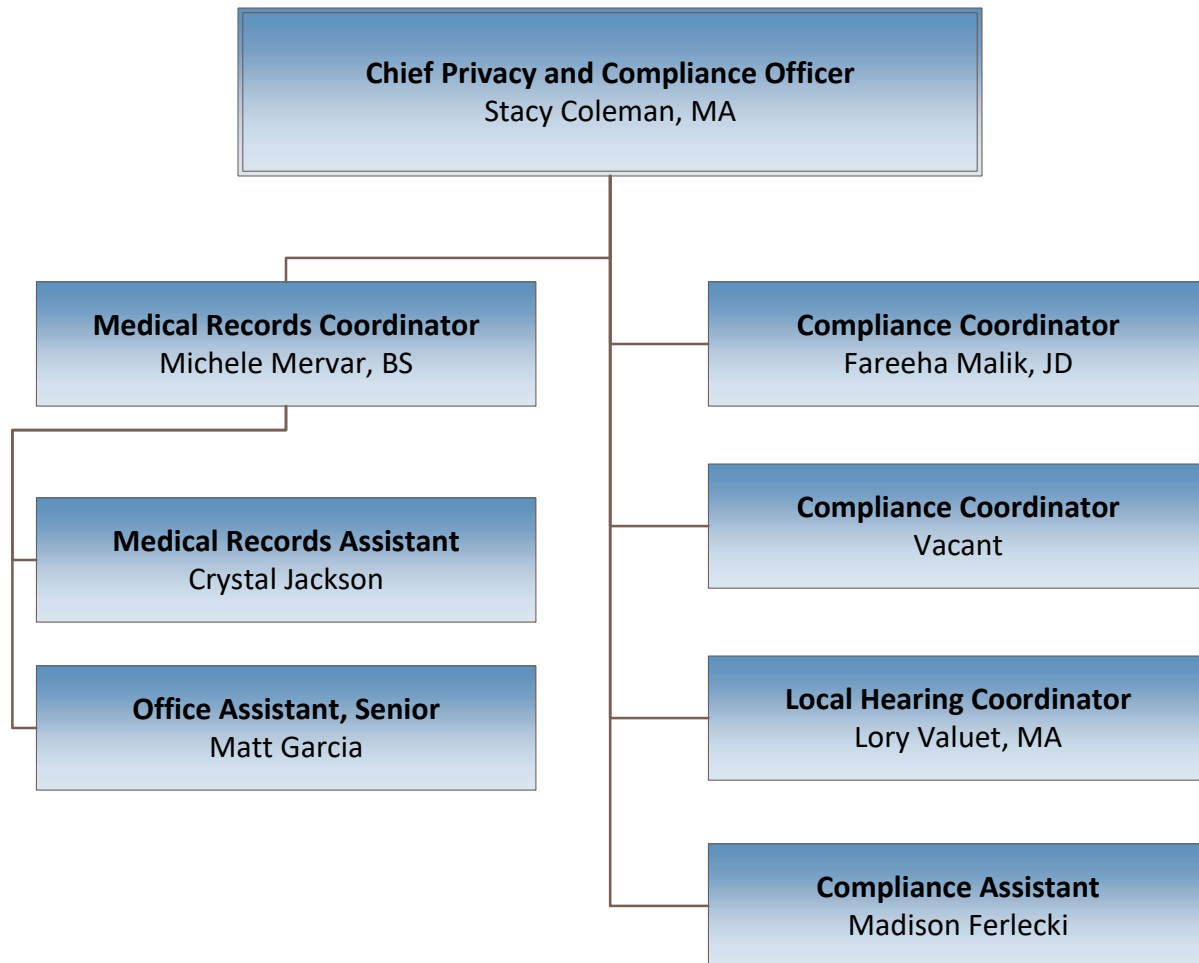
## Leadership

March 2021





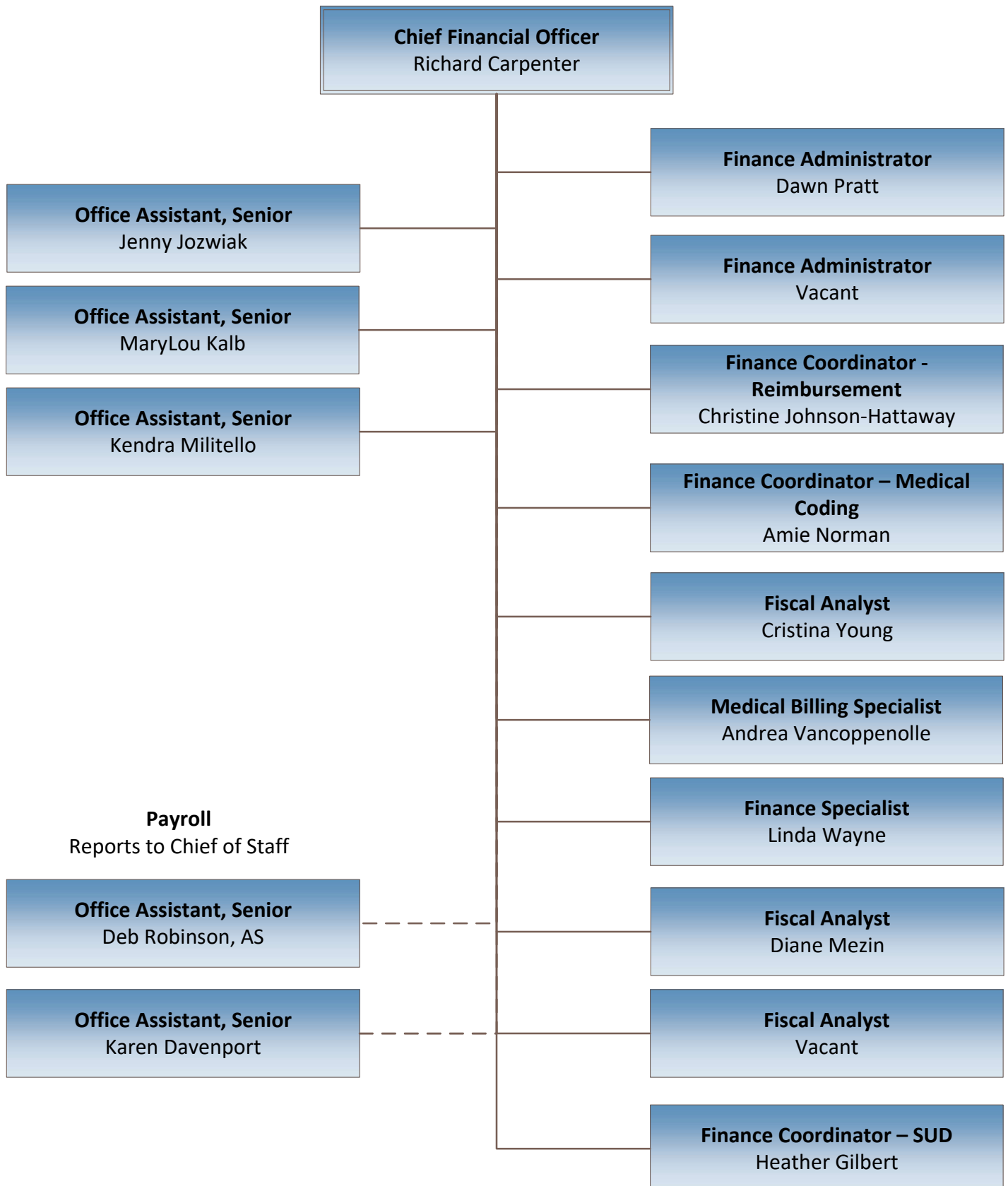
**MCCMH**  
**Compliance Department**  
March 2021





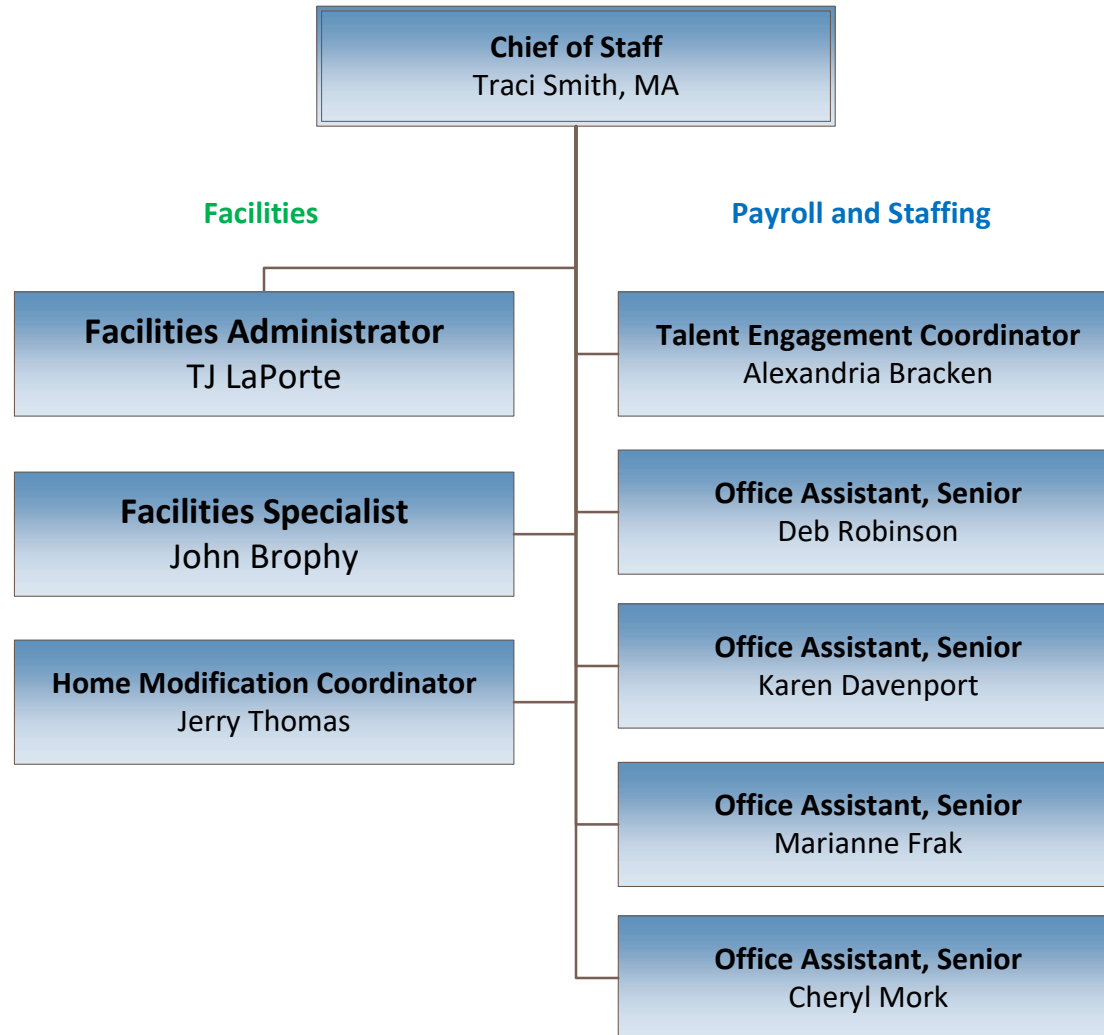
**MCCMH**  
**Finance and Data Department**

March 2021





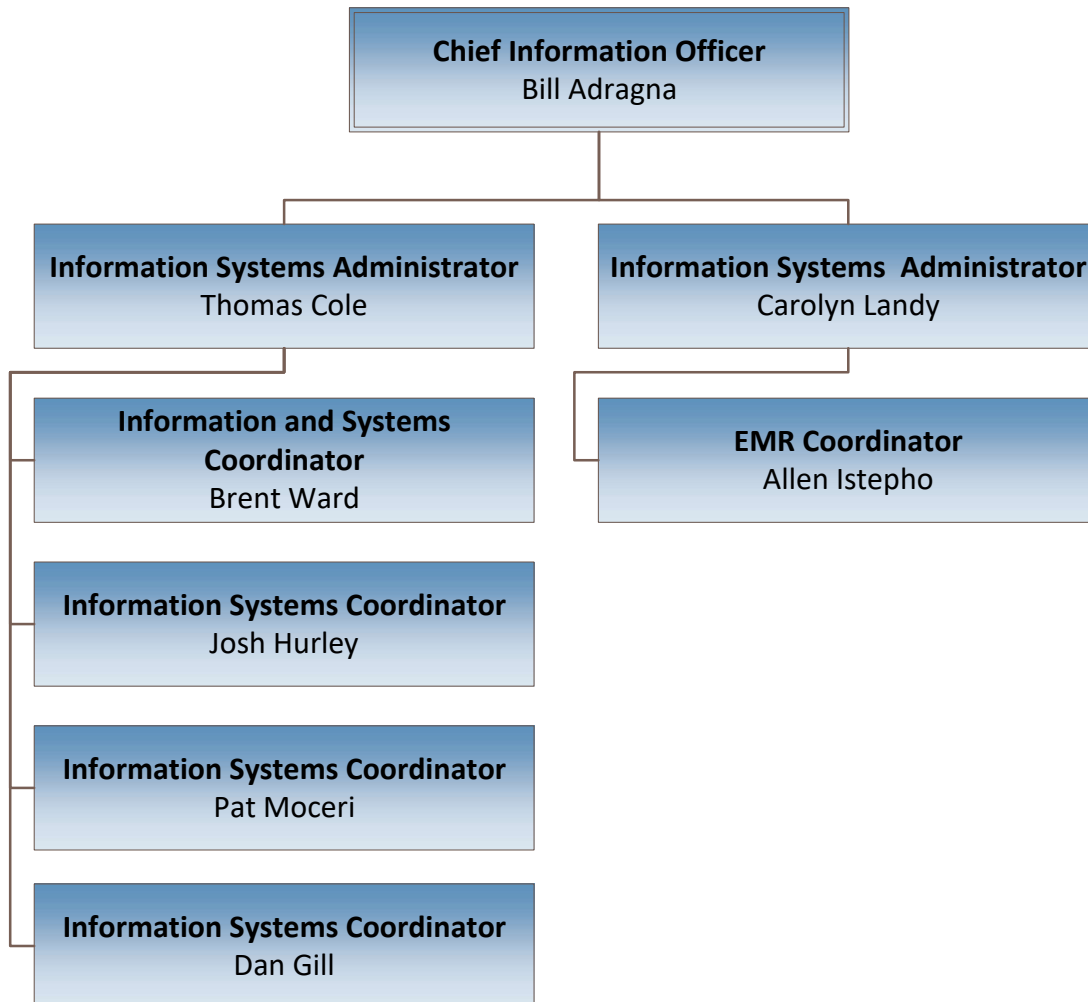
**MCCMH**  
**Chief of Staff Department**  
March 2021





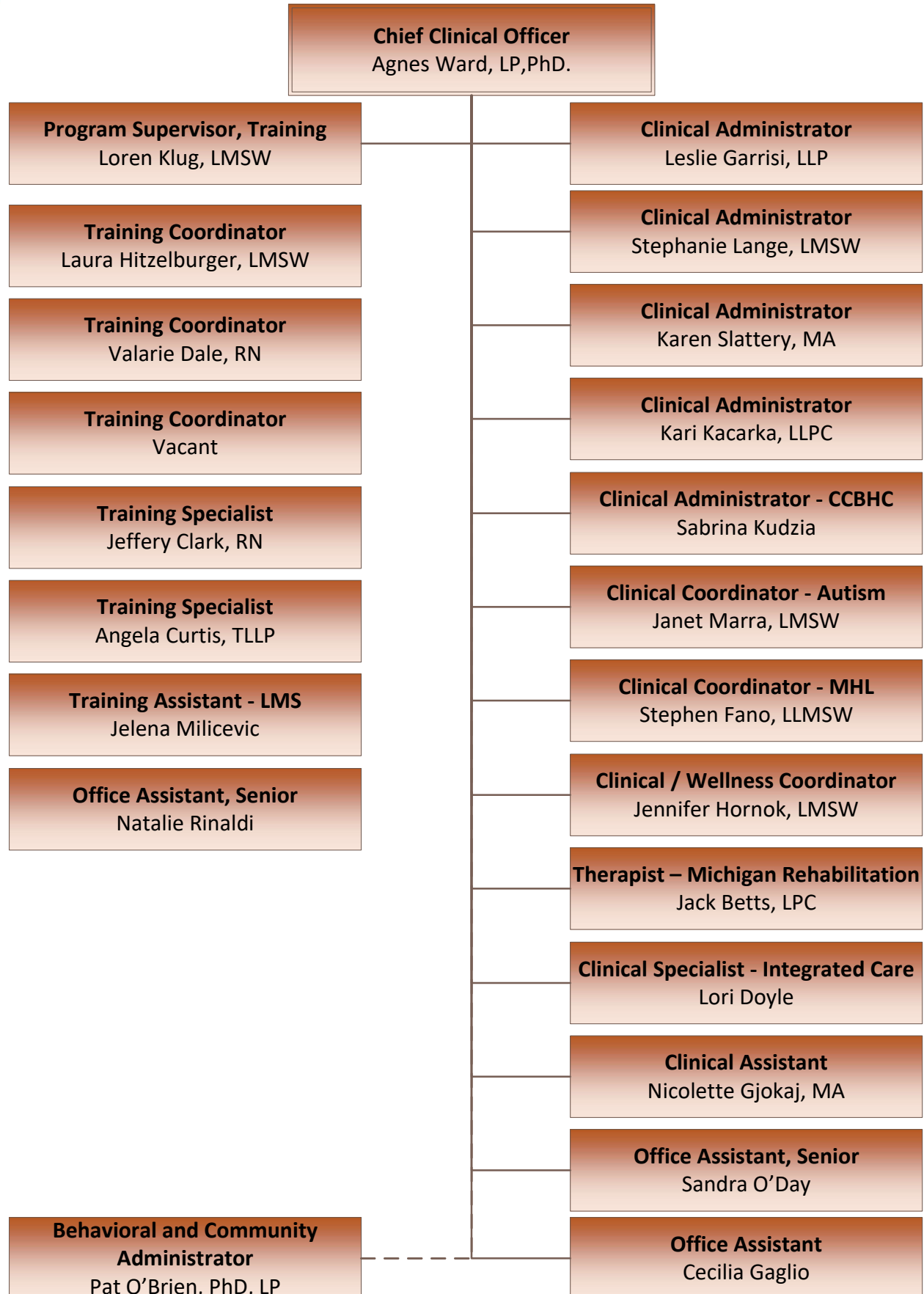
**MCCMH**  
**Information and Technology Department**

March 2021





**MCCMH**  
**Clinical and Training Department**  
March 2021

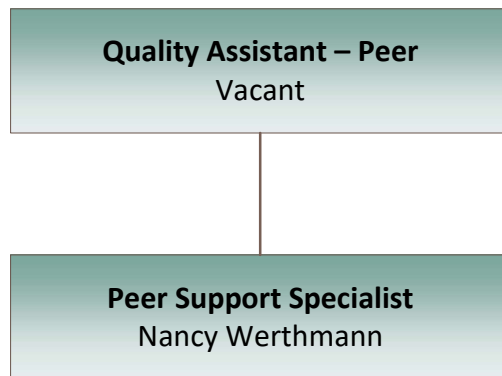




**MCCMH**  
**Quality Department**

March 2021

**Chief Quality Officer**  
Cindy Konal, LMSW



**Quality Administrator**  
Lori Baumgart, LMSW

**Quality Administrator**  
Amea Briney

**Quality Coordinator**  
Ambrosia Jackson, LMSW

**Quality Coordinator**  
Laura Duncan, LMSW

**Quality Coordinator**  
Vincenza Randazzo, LMSW

**Case Manager – Quality**  
Annamarie Macandog, BA

**Case Manager – Quality**  
Stephanie Roy, LBSW

**Case Manager – Quality**  
Krisy Hreben

**Quality Assistant**  
Amber Rentz, BA

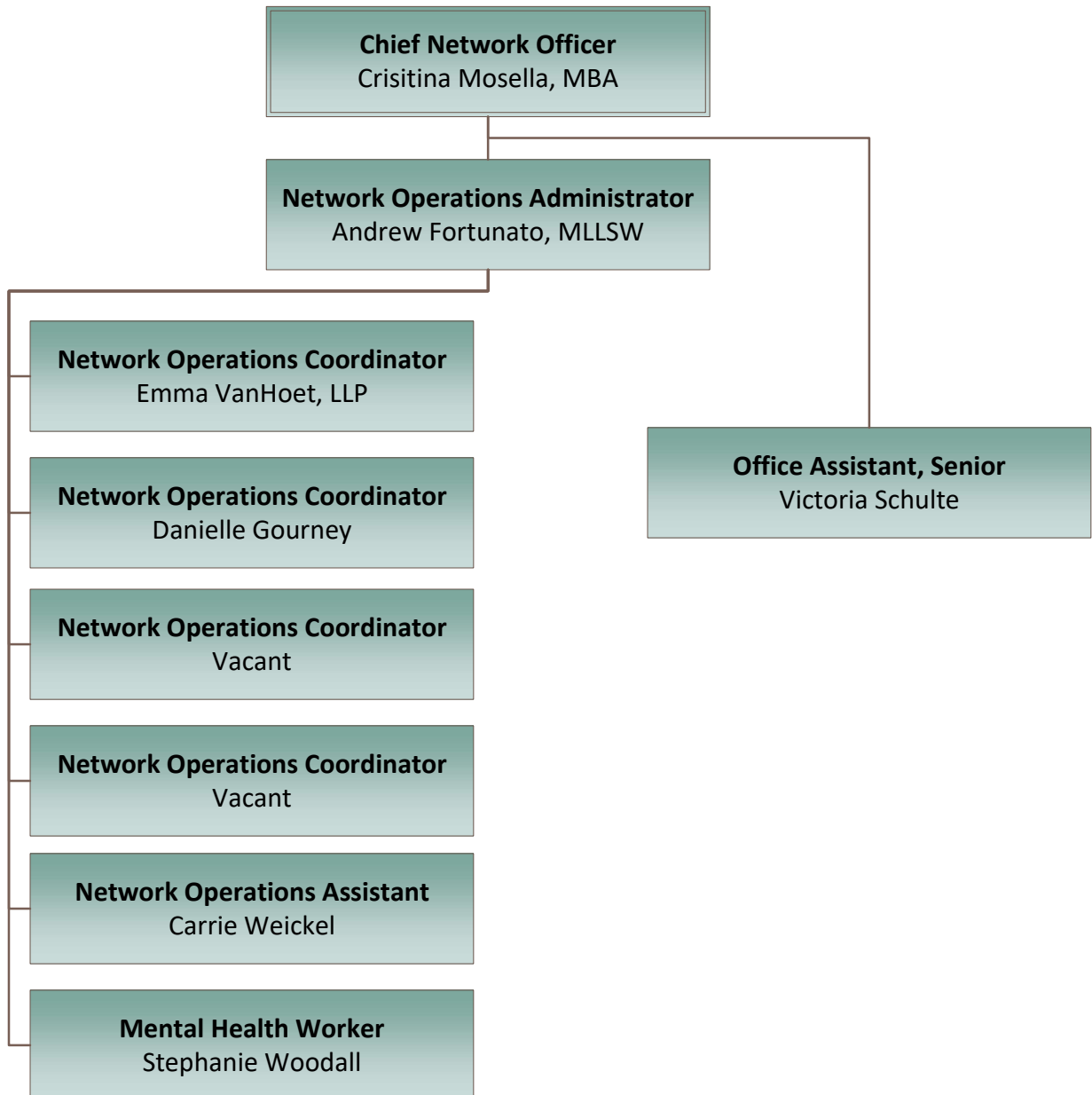
**Office Assistant**  
Cecilia Gaglio

**Office Assistant, Senior**  
Sandra O'Day



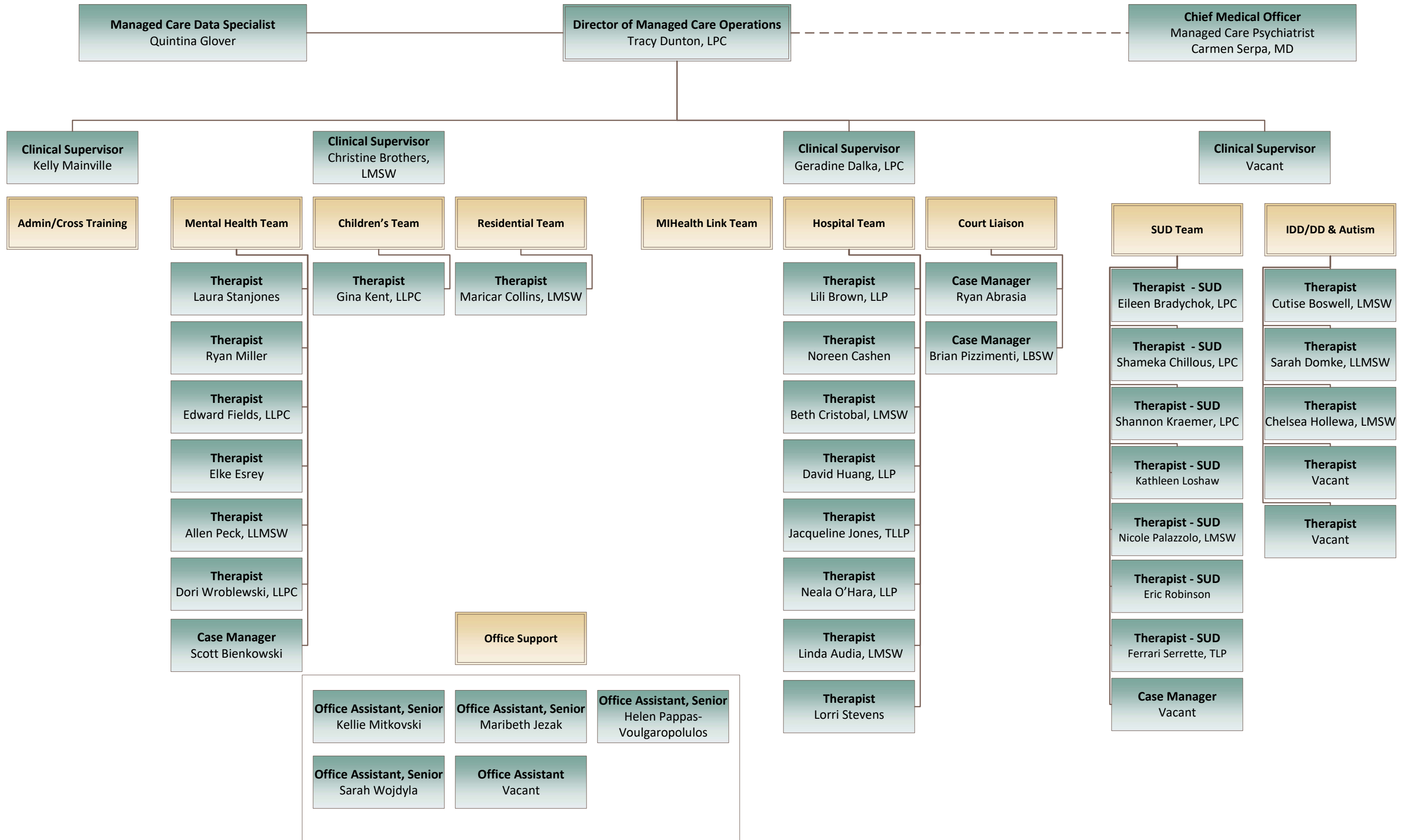


**MCCMH**  
**Network Operations Department**  
March 2021





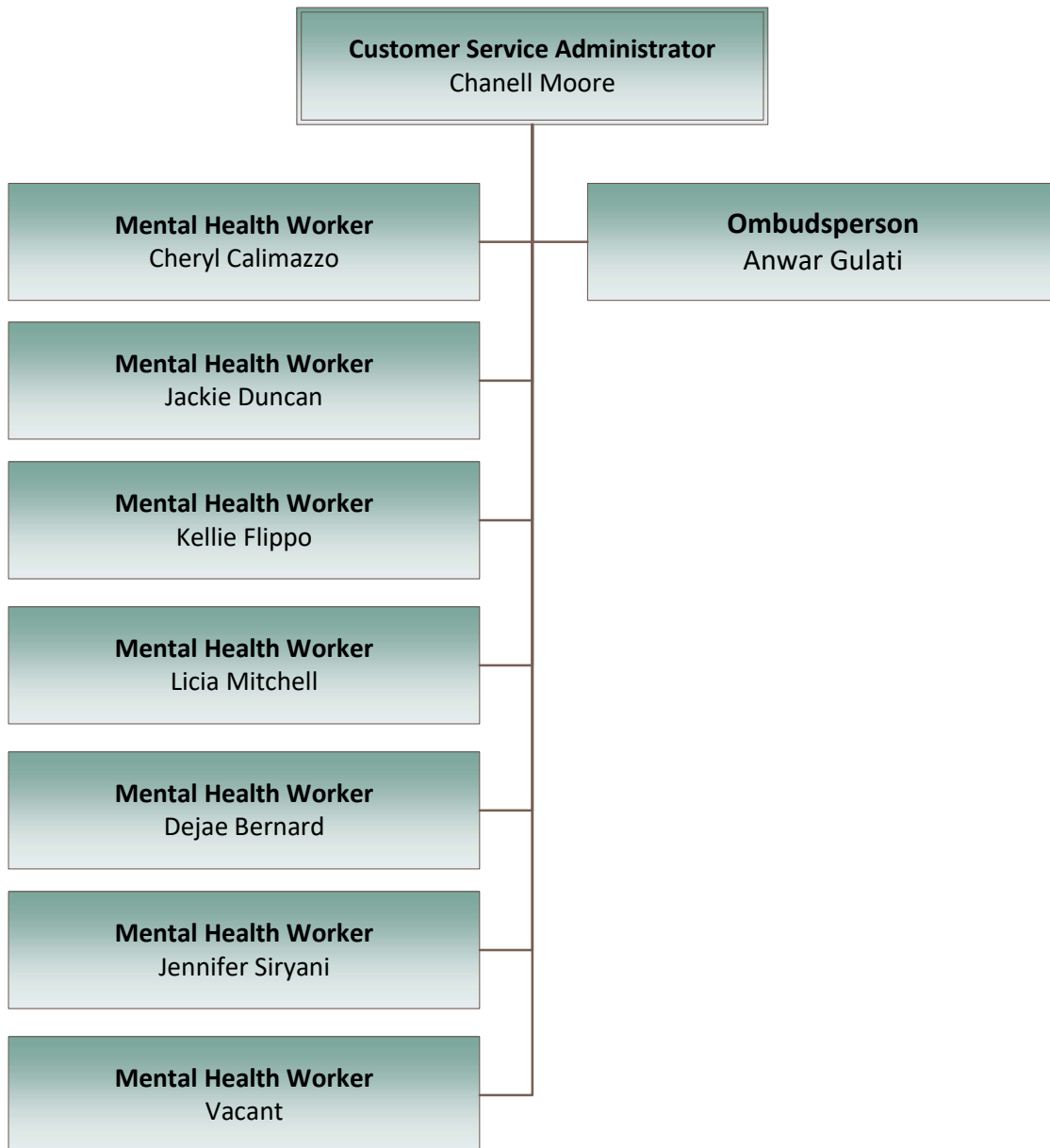
**MCCMH**  
**Managed Care Operations**  
March 2021





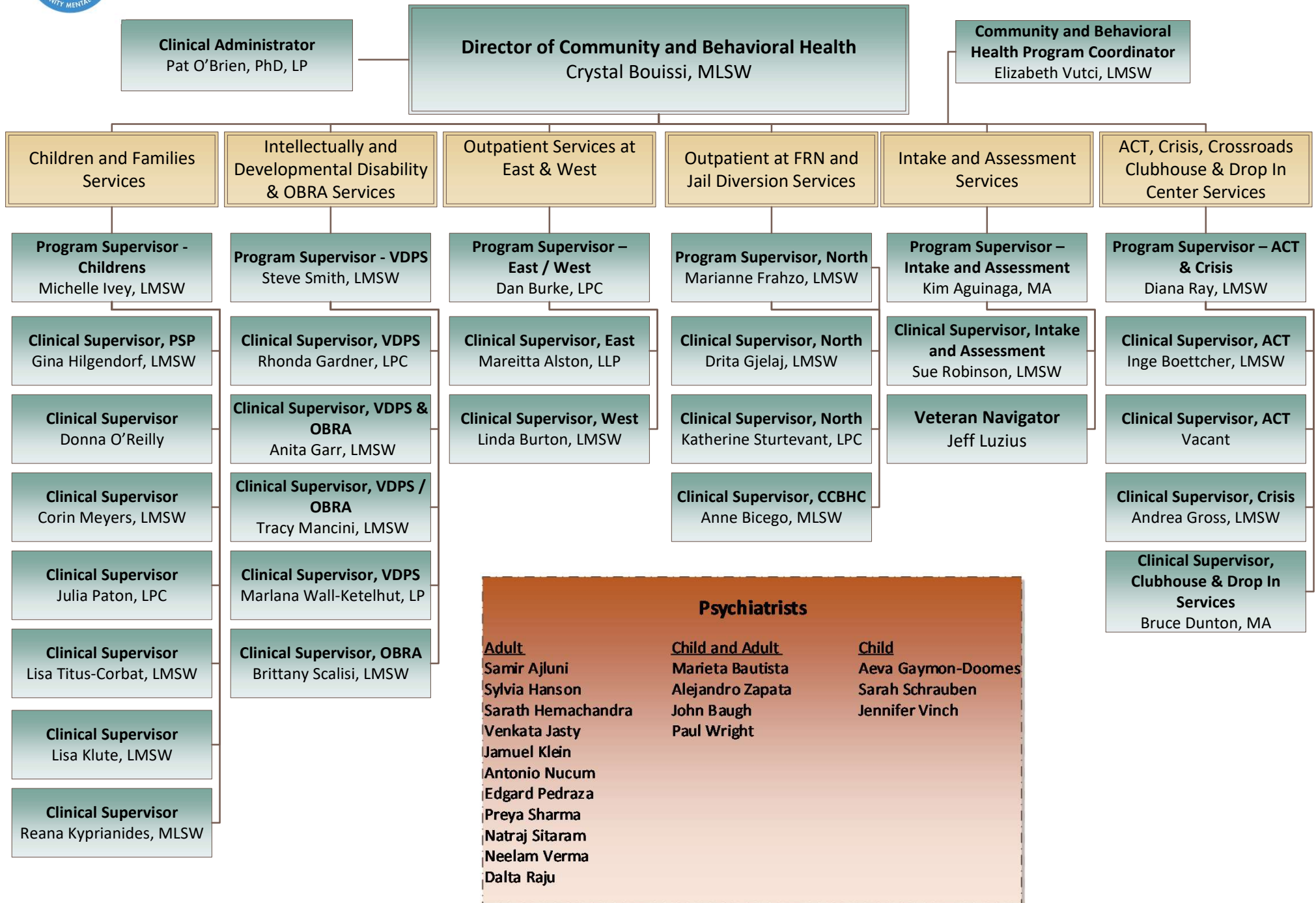
# MCCMH Customer Service

March 2021



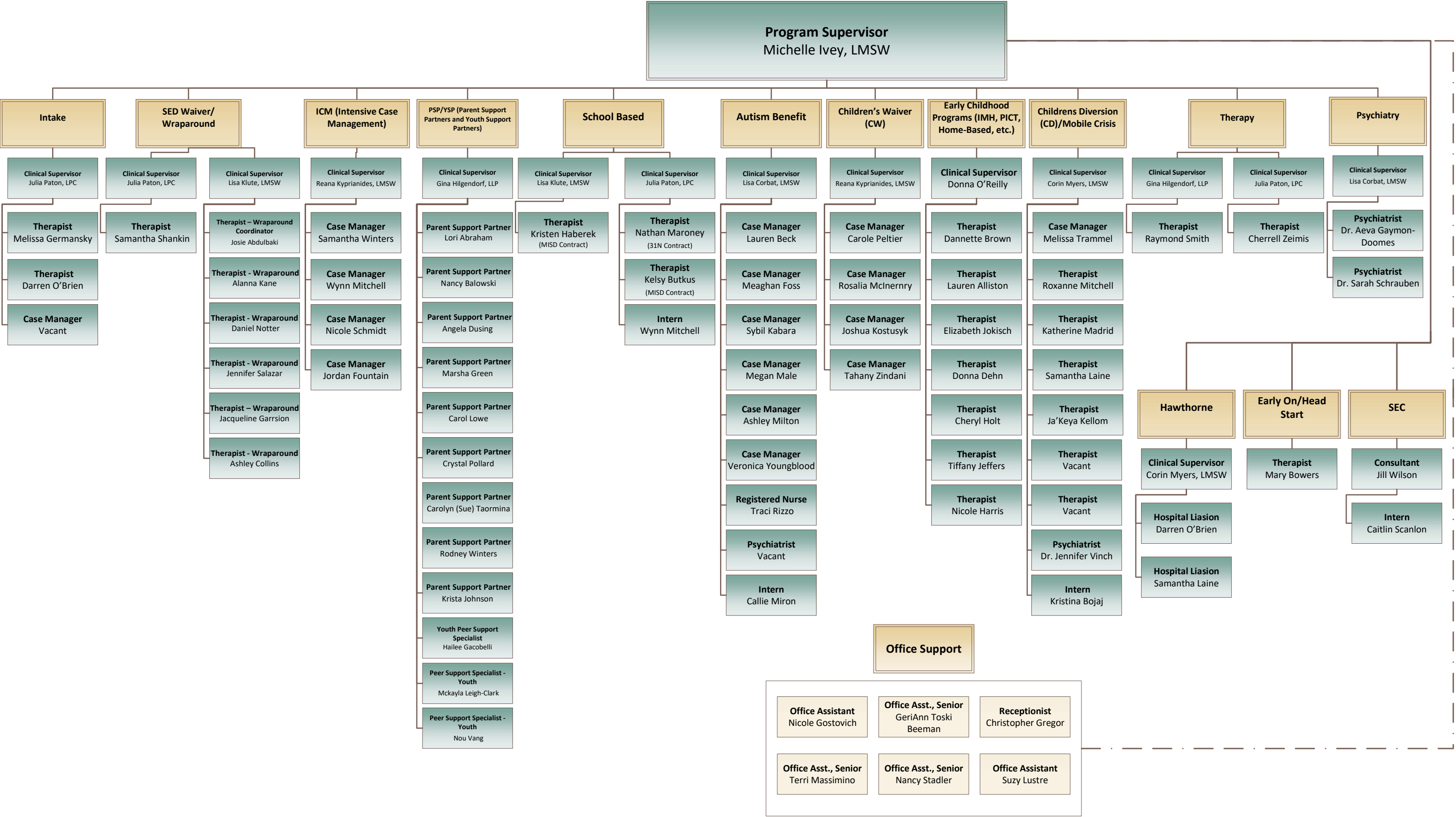


**MCCMH**  
**Community and Behavioral Health Department**  
March 2021



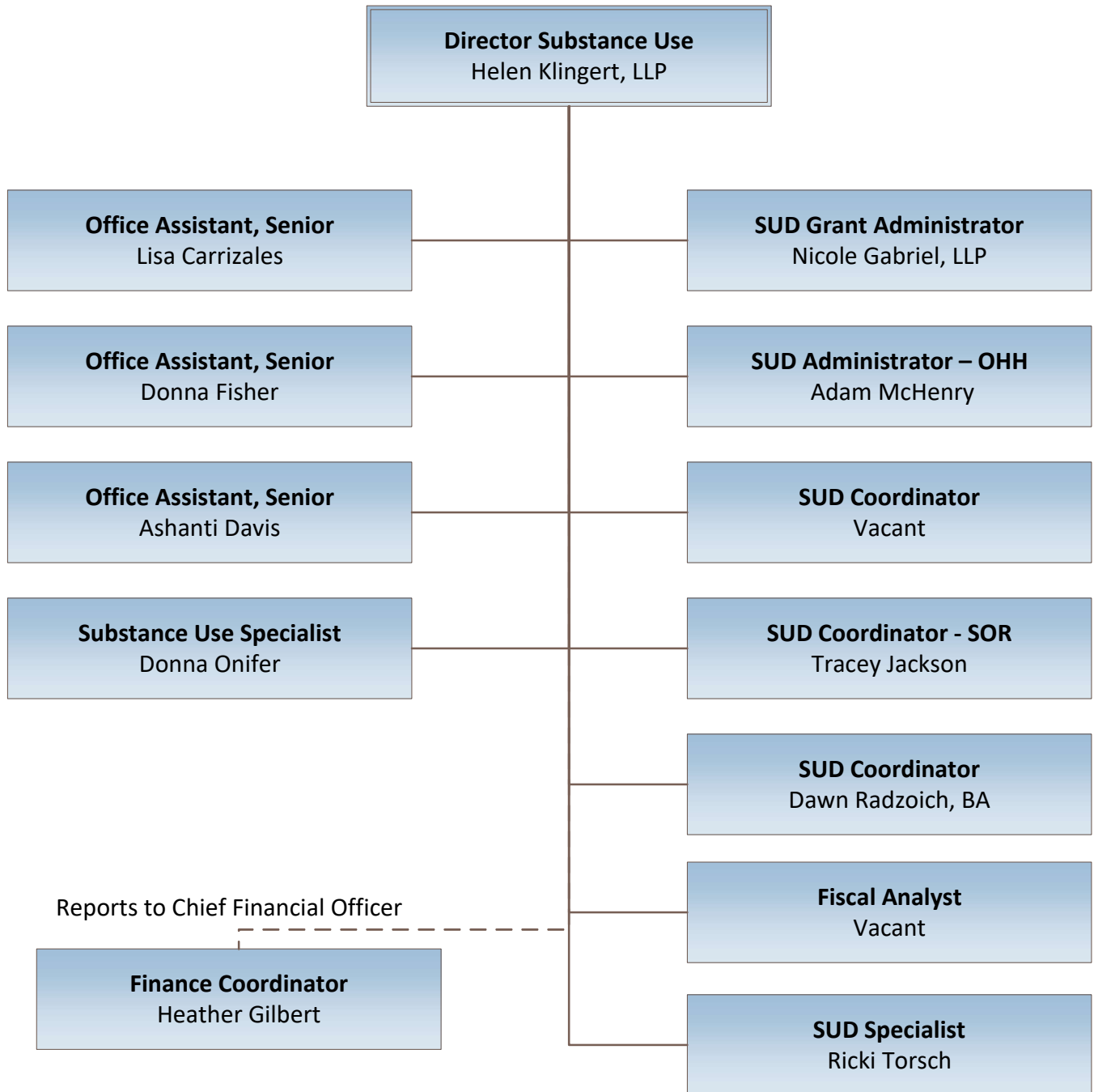


MCCMH  
Community and Behavioral Health Department  
March 2021





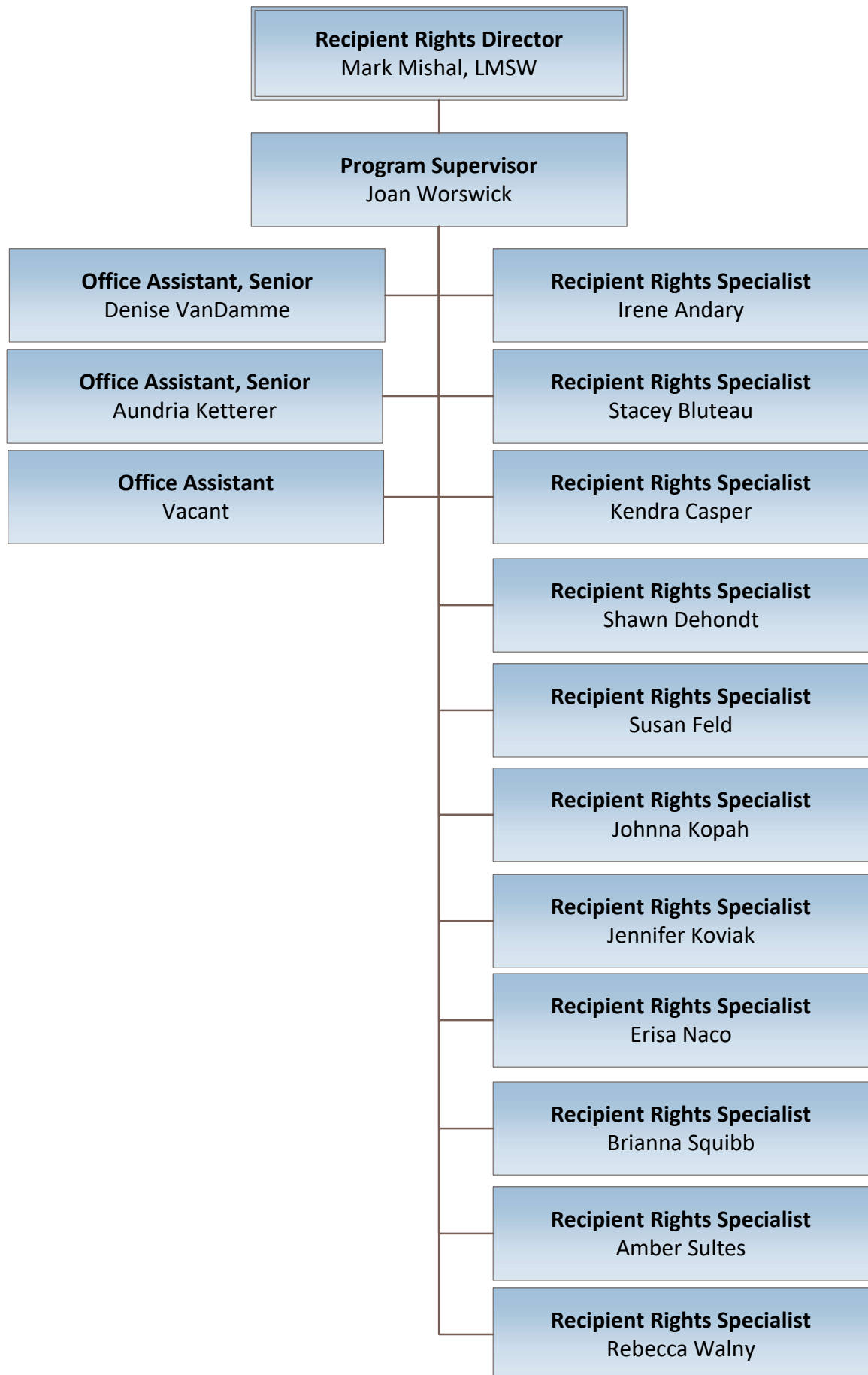
**MCCMH**  
**Substance Use Department**  
March 2021





# MCCMH Recipient Rights Department

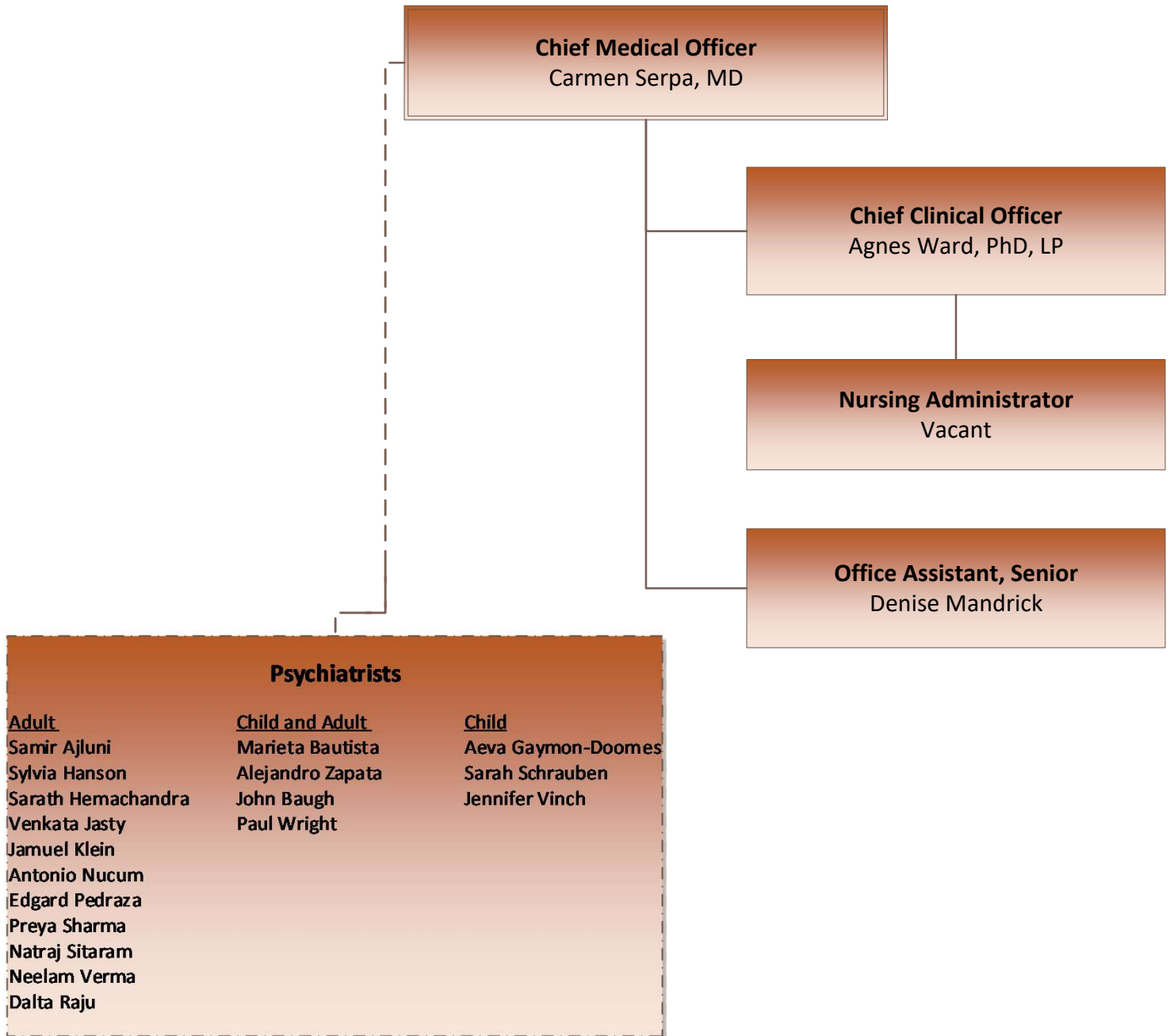
March 2021





# MCCMH Medical Department

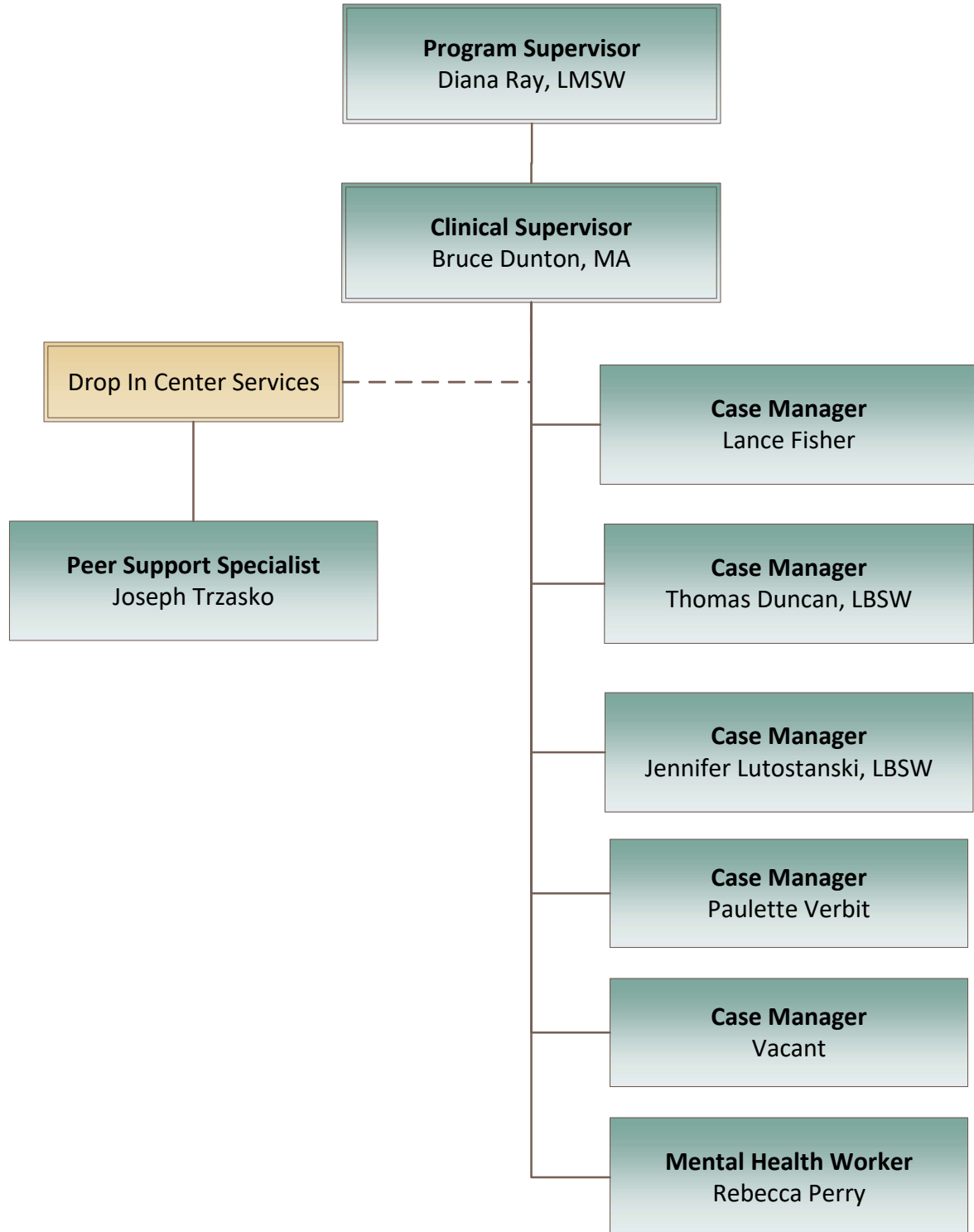
March 2021







**MCCMH**  
**Crossroads Clubhouse and Drop In Centers**  
March 2021





**MCCMH**  
**ACT**  
March 2021

**Program Supervisor**  
Diana Ray, LMSW

**Clinical Supervisor, ACT**  
Inge Boettcher, LMSW

**Therapist**  
Eliza Gedge, LLP

**Case Manager, LMSW**  
Candace Bone

**Case Manager**  
Bradley Cucuro, LLBSW

**Case Manager**  
Daniel Grobbel

**Case Manager**  
Amy Kenzie, LBSW

**Case Manager**  
Josie Petkov, LBSW

**Case Manager**  
Kristie Saylor

**Case Manager**  
Michelle Schymick, LBSW

**Case Manager**  
Jamie Waller

**Case Manager**  
Brian Aune

**Case Manager**  
Kelley Grice

**Case Manager**  
Adrienne Hawkins

**Intern**  
Yasmin Miah

**Clinical Supervisor, ACT**  
Vacant

**Registered Nurse**  
Andrea Rapson

**Registered Nurse**  
Kim Oliver, RN

**Registered Nurse**  
Renee Tringali, RN

**Registered Nurse**  
Dorothy Watson, RN

**Registered Nurse**  
Vacant

**Case Manager**  
Dorothy Pilla, LBSW

**Mental Health Worker**  
Rick Fields

**Peer Support Specialist**  
Steven Dettloff

**Office Assistant, Senior**  
Amy Brass

**Office Assistant, Senior**  
Amy Haydon

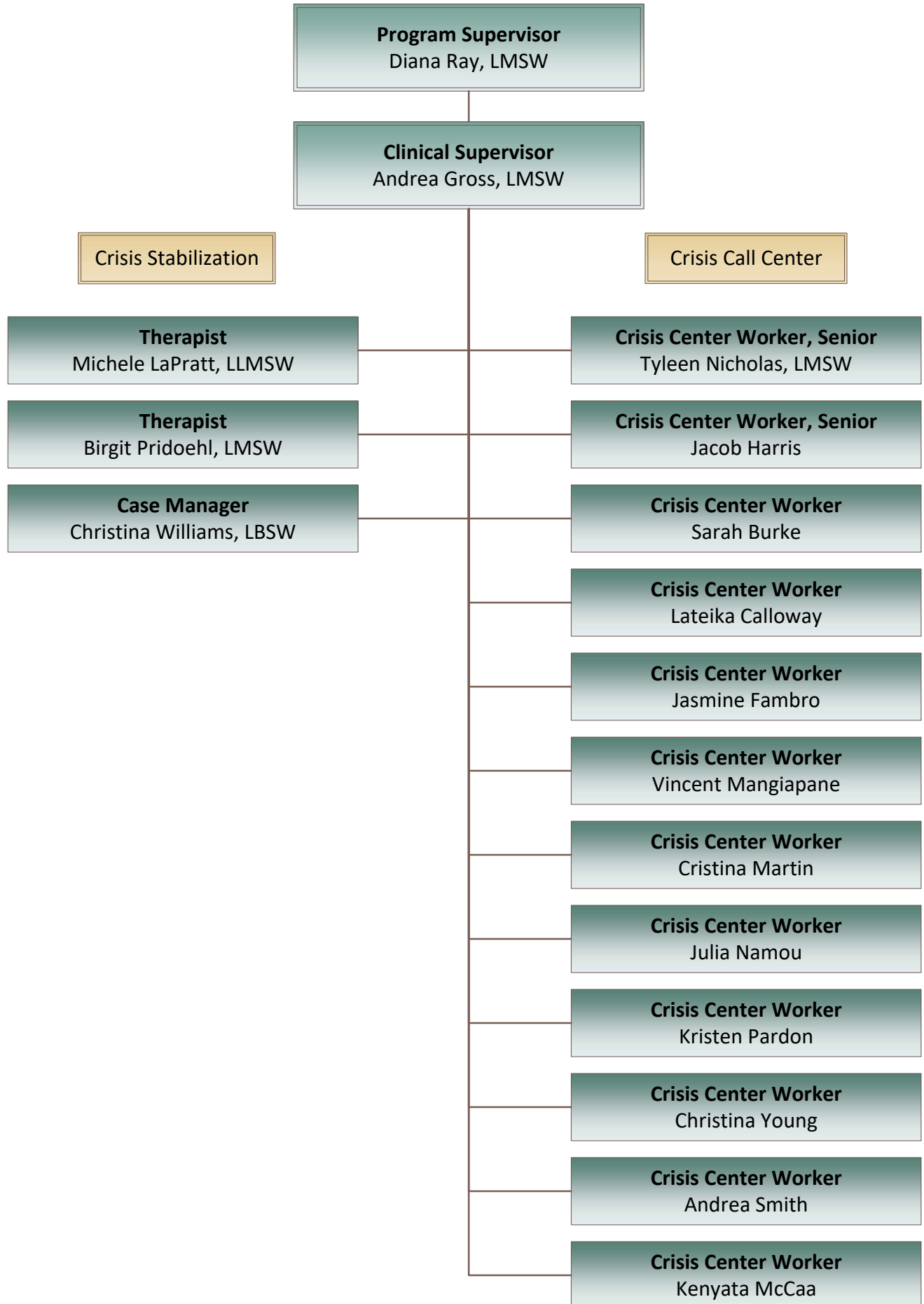
**Office Assistant, Senior**  
Elizabeth Kittendorf

**Office Assistant, Senior**  
Sandra O'Day



# MCCMH Crisis Services

March 2021





MCCMH  
OBRA/VDPS  
March 2021

OBRA Assessment

Program Supervisor  
Steve Smith, LMSW

OBRA Treatment

VDPS

**Clinical Supervisor OBRA / VDPS**  
Tracy Mancini, LMSW

**Therapist - OBRA**  
Justina Malbouef, LMSW

**Occupational Therapist – OBRA**  
Eric Checkley, OT

**Occupational Therapist – OBRA**  
Lisa, Letarte-Popovich, OT

**Office Assistant, Senior**  
Christina Mallery

**Office Assistant**  
Mabel Tautolo

**Office Assistant**  
Vacant

**Clinical Supervisor, OBRA / VDPS**  
Anita Garr, LMSW

**Therapist - OBRA**  
Meaghan Avromov, LMSW

**Therapist – OBRA**  
Kathleen Andrulis

**Therapist - OBRA**  
Janet Folkins, LLPC

**Therapist - OBRA**  
Clarissa Gayer, LP

**Therapist – OBRA**  
Kay Regan, LMSW

**Therapist – OBRA**  
Vacant

**Therapist – OBRA**  
Martin Tobia, LLMSW

**Clinical Supervisor, OBRA / VDPS**  
Brittany Scalisi, LMSW

**Registered Nurse - OBRA**  
Steven Carpenter, RN

**Registered Nurse - OBRA**  
Elizabeth Dominic, RN

**Registered Nurse - OBRA**  
Ashley Klueck, RN

**Registered Nurse - OBRA**  
Laura Nikkel, RN

**Registered Nurse - OBRA**  
Annemarie Swidersky, RN

**Registered Nurse**  
Angela Wawrzyniak, RN

**Registered Nurse**  
Jacqueline Renner, RN

**Registered Nurse**  
Jernell Smith-Holland, RN

**Therapist - OBRA**  
Pat Willis, LLP

**Therapist - OBRA**  
Howard Gofstein, LCP

**Clinical Supervisor VDPS**  
Tracy Mancini, LMSW

**Case Manager**  
Cheri Blanton

**Case Manager**  
Gloria Brown, LBSW

**Case Manager**  
Jessica Dumas

**Case Manager**  
Cynthia Feeman

**Case Manager**  
Brittany Hunt, LBSW

**Case Manager**  
Chelsea Kortz

**Case Manager**  
Stephen LaDuke

**Case Manager**  
Susan Polakowski, LBSW

**Case Manager**  
Annie Yuker

**Therapist - VDPS**  
Julie Johnson, LMSW

**Therapist - VDPS**  
Courtney Vought, LLMSW

**Registered Nurse – VDPS**  
Deborah Schmidt, RN

**Office Assistant**  
Gail Parker

**Intern**  
Ornelea Nikaj

**Clinical Supervisor VDPS**  
Rhonda Gardner, LMSW

**Case Manager**  
Undra Adams, SST

**Case Manager**  
Dana Ballard

**Case Manager**  
Lisa Frentz

**Case Manager**  
Margaret Kirk, LBSW

**Case Manager**  
Jessica Konkolesky, LBSW

**Case Manager**  
Linda Lezotte

**Case Manager**  
Ginger Long, LMSW

**Case Manager**  
Pamela Michielutti

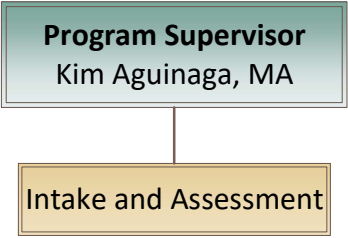
**Case Manager**  
Christina Ray, RSST

**Case Manager**  
Bret Sutton

**Case Manager**  
Latisha Winn, RSST

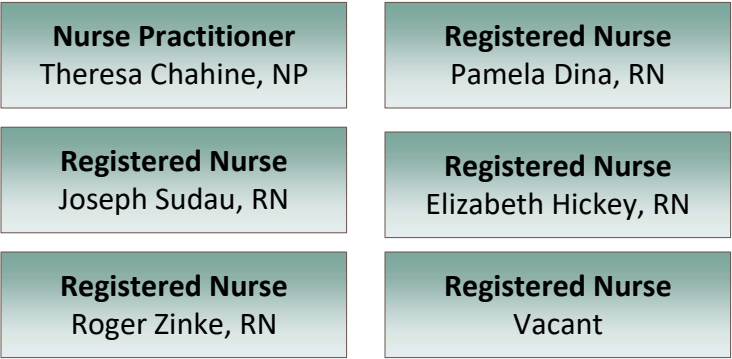
**Case Manager**  
Bridget Zabawa, LBSW

**Office Assistant**  
Amber King



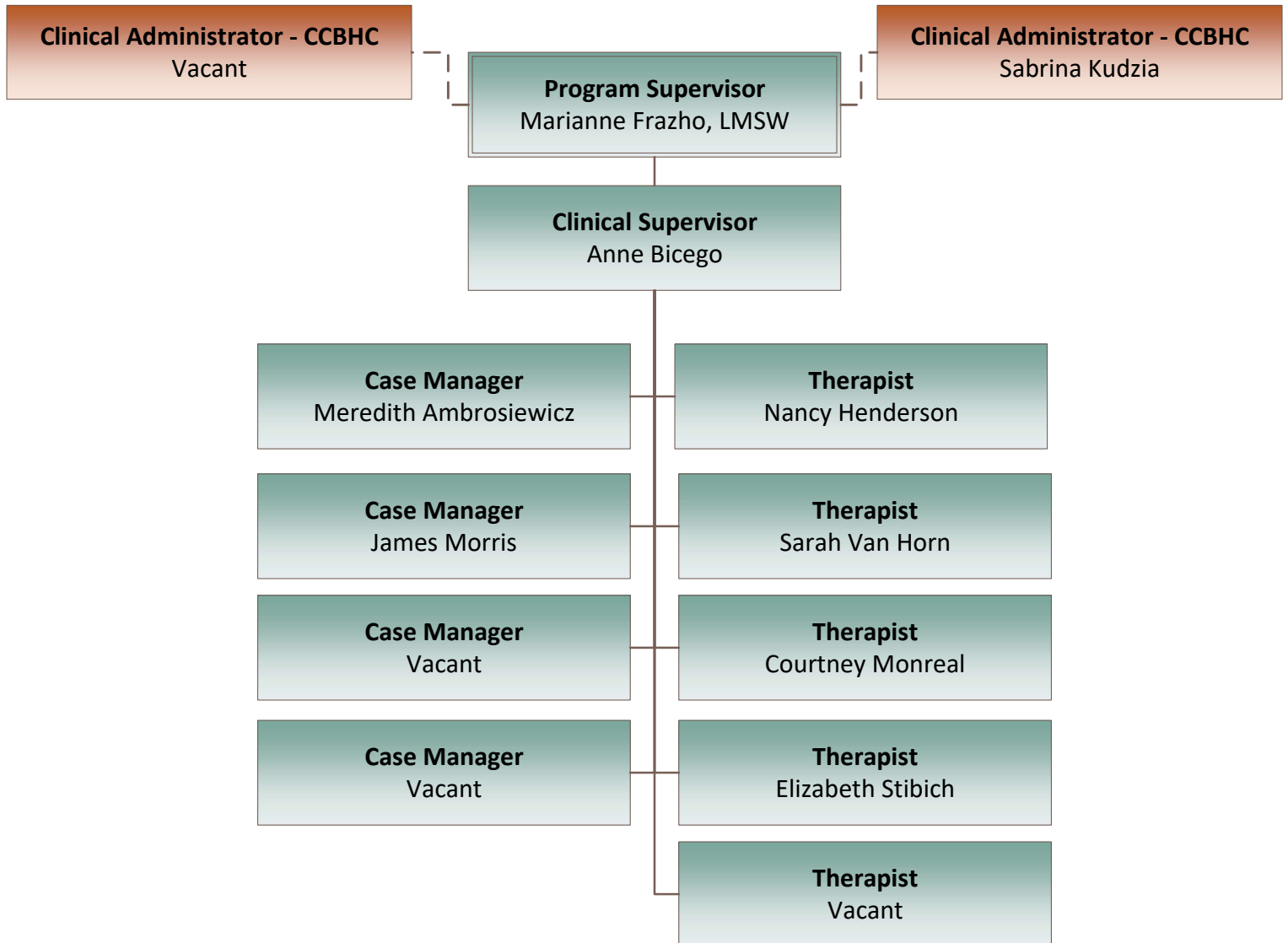
**MCCMH  
North**

March 2021





**MCCMH**  
**CCBHC**  
March 2021





# MCCMH

## West

March 2021

### Outpatient

#### Program Supervisor

Daniel Burke, LPC

#### Clinical Supervisor

Linda Burton, LMSW

#### Case Manager

Laura Adams-Dupuis

#### Registered Nurse

Ryan Zihlavsky, RN

#### Case Manager

Erin Freeman

#### Registered Nurse

Donette Thomas, RN

#### Case Manager

Heather Gehringer, LMSW

#### Peer Support Specialist

Emily Hudson

#### Case Manager

Rebecca Kizy, LBSW

#### Peer Support Specialist

Emily Hudson

#### Therapist

Barry Anderson-Smith, LMSW

#### Office Assistant, Senior

Erica Genord

#### Therapist

Romana Burchett, LMSW

#### Office Assistant, Senior

Terry Hubbard

#### Therapist

Karen Gibson, LLPC

#### Office Assistant

Darren Kittendorf

#### Therapist

Vacant

#### Therapist

Vacant



# MCCMH

## East

March 2021

Outpatient

### Program Supervisor

Daniel Burke, LPC

### Clinical Supervisor

Mareitta Alston, LLP

#### Case Manager

Esther Murray

#### Registered Nurse

Chree Kearse, RN

#### Case Manager

Dana Ries, LMSW

#### Registered Nurse

Tracy Smolinski, RN

#### Case Manager

Lisa Radloff

#### Peer Support Specialist

Desiree Neal, PSS

#### Case Manager

Rebecca Craft, LMSW

#### Peer Support Specialist

Monica Wafford, PSS

#### Case Manager

Vacant

#### Office Assistant, Senior

Janetta Mack

#### Therapist

Pamela Trulik, LPC

#### Office Assistant, Senior

Mary Johns

#### Therapist

Robert Kinney, LMSW

#### Office Assistant, Senior

Dana Corey

#### Therapist

Florine McClain

#### Office Assistant

Jeff Gougeon

#### Therapist

Vacant





# Macomb County Community Mental Health



## Classification Crosswalk

2020

### Non Union Classifications

Old Job Titles	New Job Title	General Description
		The below does not fully described all the duties and functions.
Administrative Assistant I	Assistant	Assists in the oversight, tracking and review of internal and external administrative policies, procedures and functions as the first level administrator. Examples of oversight include, but are not limited to investigate compliance complaints and the Learning Management System (LMS).  Bachelors degree in related field or profession specific certification / training required. One or more years of related experience required.
Administrative Assistant II	Specialist (Finance = Fiscal Analyst)	Develop and draft procedures, policies and reports. Provides information compilation and analyses to leadership. Oversight of systems, reporting process, and procedures. Assists in the preparation of reports. Performs administrative duties including the collection, monitoring, analysis, and reporting out of data. Provides training and consultation activities.  Bachelors degree in related field, Masters degree in related field preferred. Two or more years related experience required.
Administrative Assistant III	Coordinator	Coordinate, define, monitor, evaluate and analyze processes, procedures, and programs. Oversee the continuous improvements of the area of responsibility. Develop and draft process, procedures and reports. Supervises and coordinates in conjunction with other leaders the provision of an effective services and resources. May direct staff in projects. Assist in the procurement, negotiations, and training of internal and external partners.  Bachelors degree in related field required. Specialized licensure / certifications may also be required. Masters degree in related field preferred. Three or more years of related experience required.
Administrative Assistant IV	Administrator	Responsible for quality initiatives and assurance for the provision of resources and services internal and externally. Acts as a liaison to implement policies and procedures. Operational oversight and management of department / program area.  Masters degree in related field and applicable licensure required. Specialized fields may also require certifications and trainings.
Accountant	Fiscal Analyst	Completes audits of the financial records and accounting procedures. Assists in the preparation of audit reports and suggests changes in the accounting systems or procedures. Administrative duties including the orientation, training, supervision of clerical staff, outlining of assignments, and review of work in progress  Bachelors degree in finance or related field required. Other specialized trainings / certifications may be preferred.
		Provides direct and indirect clinical services to consumers,





		specialized trainings / certifications may be preferred.
Therapist III	Clinical Supervisor	<p>Provides direct and indirect clinical services to consumers, their families and designated others; supervises staff members and performs leadership roles as assigned; implements program components, participates in developing and implementing program outcomes and evaluations, monitors and collects data and develops statistical reports; teaches clinical methods and assists with day to day program functioning.</p> <p>Master's Degree in Social Work, Counseling, Doctorate in Psychology or a directly related mental health field. Require current State of Michigan licensure as a LMSW, LPC, TLLP, or LP. Specialized trainings / certification may also be required / preferred.</p>
Program Supervisor	Program Supervisor	<p>Supervises, evaluates and monitors staff. Develops and implements appropriate procedures to ensure that appropriate specialty assessments are provided to various populations. Develops criteria and mechanisms to determine how services will be provided; delegates appropriate tasks and assignments for staff; monitors quality and quantity of staff activity. Reviews documentation and regular meetings with supervisory team. Develops reports for management. Monitors implementation of policies, procedures and regulations. Coordinates quality assurance, quality improvement and program evaluation activities; coordinates activities to ensure success with internal/ external audits / accreditation.</p> <p>Master's Degree in Social Work, Counseling, Doctorate in Psychology or related. Require current State of Michigan licensure as a LMSW, LPC, TLLP, or LP. Specialized trainings / certification may also be required / preferred. Three or more years related and supervision experience required.</p>
Administrative Secretary	Administrative Assistant	<p>Performs administrative and secretarial support tasks of an independent and confidential nature; types letters, reports, forms, records and other materials; maintains files; schedules meetings; and answers telephone; exercises independent judgement in adapting work procedures to new situations and in performing varied administrative support to CEO and/ or COO. May exercise direction over the work of other clerical employees.</p> <p>High school diploma or a Equivalent required. Four or more years of executive level administrative assistant experience including the use of current software and technology required.</p>
Senior Secretary	Administrative Coordinator	<p>Under the supervision of executive leadership staff performs administrative support tasks of a moderately independent nature; may perform the following tasks: types letters, reports, forms, records and other materials; transcribes, maintains files; schedules meetings; and answers telephone; exercises judgment in accommodating work procedures to new situations and in performing varied administrative support services to executive leadership staff. May direct some administrative duties and work of other clerical staff.</p> <p>High school diploma or a Equivalent required. Four or more years of executive level administrative assistant experience including the use of current software and technology required.</p>
		Oversees the implementation of Managed Care Operations

Program Director Access		<p><b>Director of Managed Care and Operations</b></p> <p>Oversees the implementation of Managed Care Operations (MCO), determines eligibility for services and level of care, prioritizes service, authorizes payment for services and movement of consumers. Oversees outreach and early engagement activities for persons with SMI, IDD and SED. Coordinates services between MCCMH and the legal systems designed to serve persons. Manages billing and reimbursement; ensures representation of MCO in Medicaid Fair Hearings and Local Dispute Resolution Process as well as various committees and state/regional/local meetings.</p> <p>Master's Degree in Social Work, Counseling, Doctorate in Psychology or a directly related mental health field. Require current State of Michigan licensure as a LMSW, LPC, TLLP, or LP. Specialized trainings / certification may also be required / preferred. Five or more years in related experience and in supervision required.</p>
Program Director – Recipient Rights		<p><b>Recipient Rights Director</b></p> <p>Directs and supervises the operations and activities of the Office of Recipient Rights. Assures compliance with all promulgated Federal/State/MCO laws, regulations, directives, and policies which govern the Rights Protection System. Assures all allegations of code-protected rights are investigated in a timely manner; acts to resolve disputes relating to apparent rights violations; advocates on behalf of recipients; interacts with other human service, judicial and enforcement entities to facilitate the overall provision of the MCCMH Rights Protection System. Provides quarterly, semi and annual reports detailing Rights Activities undertaken by the Office. Oversees the Recipient Rights Appeals Committee all necessary information for its consideration during appeal hearings. Designated as the Board Hearing Officer for the Local Dispute Resolution Process.</p> <p>Master's Degree in Social Work, Counseling, Doctorate in Psychology or a directly related mental health field. Preferred current State of Michigan licensure as a LMSW, LPC, TLLP, or LP. Specialized trainings / certification may also be required / preferred. Five or more years in related experience and supervision required.</p>
Chief Clinical Officer		<p><b>Chief Clinical Officer</b></p> <p>Provides overall clinical leadership and guidance for MCCMH's internal and external system in collaboration with the Medical Director and Quality Department. Develops and oversees the implementation of all programs provided under the Clinical Division and the ongoing monitoring of evidence based programs. Ensures appropriate standards of care and treatment of consumers assigned to community mental health, and alcohol and drug addiction, agencies are met. Provides leadership and expertise to MCCMH to implement state of the art treatment models. Reviews and assesses emerging clinical practice trends in behavioral health care, including program models existing in other systems.</p> <p>Master's Degree in Social Work, Counseling, Doctorate in Psychology, Masters in Nursing or a directly related mental health field required. LMSW, LPC, TLLP, LP or LPN required. Five or more years of related experience and supervision required. Doctorate degree in a mental health discipline preferred.</p>

		Plans, directs and supervises the operations and activities of
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Program Director – Business Management	→	<b>Chief Network Officer</b>  Plans, directs and supervises the operations and activities of Network Management. Ensures procurement of Contracted Service Providers to support a full Service Panel and continuum of care; oversees initial and ongoing contract development and contract negotiations. Supplies technical assistance and information sharing to all contracted providers. Holds routine provider meetings.  Master’s Degree in Business, Finance, Social Work, Counseling or related field. Preferred current State of Michigan licensure as a LMSW, LPC, TLLP, or LP. Specialized trainings / certification may also be required / preferred. Five or more years in related experience and supervision required.
Program Director – Direct Operated Programs	→	<b>Director of Community and Behavioral Health Programs</b>  Plans, manages and oversees Direct Operated services including intake assessments, acute and ongoing outpatient services for adults and children with mental illness, developmental disabilities and co-occurring disorders. Develops and coordinates services in keeping with organizational goals and objectives, of MCCMH, Medicaid, MDHHS Contract(s), and MI Mental Health Code.  Master’s Degree in Social Work, Counseling, Doctorate in Psychology or a directly related mental health field. Preferred current State of Michigan licensure as a LMSW, LPC, TLLP, or LP. Specialized trainings / certification may also be required / preferred. Five or more years in related experience and supervision required.
Program Director – Information and Systems Officer	→	<b>Chief Information Officer</b>  Provides information services support and direction to the Organization through the management and oversight of information technology and systems development. Coordinate and prioritize the development and implementation of projects related to data systems infrastructure such as hardware and software projects related to decision support for the organization, involving the Management Information Systems, data warehousing, report generation and data analysis to meet the needs of a growing and changing managed care organization. Oversee the Organization’s operations in Information Technology and Management Information Systems development and deployment  Bachelor’s degree in Information Technology, Management Information Systems, Business Administration or related field required. Master’s Degree preferred. Five or more years experience in information systems management in healthcare or other human services setting. Five or more years supervision experience required.
Program Director – Finance and Budget	→	<b>Chief Financial Officer</b>  Directs and supervises the operations and activities of the Finance and Budget Division of the Community Mental Health Services Program. Finance and Budget program services include development and monitoring of all revenue and expenditure budgets necessary for the operation of all Community Mental Health services programs; performs related duties as assigned.  Master’s Degree in Business Administration, Accounting or Human Services with a minimum of (5) five years experience in a large program in financial and management information systems administration and supervision or Bachelor’s Degree with a minimum of (7) seven years experience in these specified areas will be considered.

	→	Provides technical assistance to the Division in development
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Program Director – Compliance		<b>Chief Privacy and Compliance Officer</b> <p>Provides technical assistance to the Division in development and oversight of policies for direct and contract agencies including consistency of format, language and clarity, in cooperation with Network Management, Recipient Rights, Behavioral Health Services, and Finance. Provides assistance in research, information compilation and analyses related to statutes, proposed legislation, standards, regulations and judicial/quasi-judicial rulings related to mental health services. Fulfills duties as MCCMH Corporate Compliance Officer.</p> <p>Master’s Degree Human Services, Business Management, Public Health Administration or Juris Doctorate required. Michigan licensure, certification, or registration preferred. Five or more years of related and supervision experience required. Post graduate legal course work preferred. Certified Healthcare Compliance from Compliance Certification Board preferred.</p>
Program Director – CSI		<b>Chief Quality Officer</b> <p>Monitors the delivery of funded services to persons with SMI, SUD, and/or I/DD in order to ensure quality, and ensure compliance to federal, state and locally determined performance standards. Reviews providers’ and direct adherence to clinical requirements and processes which comply with Medicaid and national accreditation requirements.</p> <p>Master’s Degree in Social Work, Counseling, Doctorate in Psychology, Masters in Nursing or a directly related mental health field required. LMSW, LPC, TLLP, LP or LPN required. Five or more years of related experience and supervision required.</p>
Program Director - SUD		<b>Director of Substance Use</b> <p>Provides overall coordination of the substance block grant and pre-paid managed substance use services plan in collaboration with Substance Use Advisory Council. Implements and develops County-wide Substance Use Service Delivery System. Develops standards and procedures for substance use programs.</p> <p>Performs and fulfills responsibilities as mandated by Public Act 368 (Michigan, 1978) for MCCMH. Develops and maintains positive working relationships with community agencies, organizations and advocacy groups.</p> <p>Master’s Degree in Social Work, Counseling, Doctorate in Psychology or a directly related mental health field. Preferred current State of Michigan licensure as a LMSW, LPC, TLLP, or LP. Possession of Michigan Certified Board for Addiction Professionals (MCBAP) Advanced Alcohol and Drug Counselor Certification required. Five or more years in related experience and supervision required.</p>
Program Director – Chief of Staff		<b>Chief of Staff</b> <p>Oversees and directs staffing in collaboration with the County HR and contract agencies. Represents management to ensure compliance with labor contracts and the general management of union and non-union employees. Evaluates the necessity for professional support contractors within MCCMH administration and assigns contractors to various administrative roles to ensure compliance with administrative responsibilities through its contract with Michigan Department of Health and Human Services. Oversees the management of MCCMH commercial and residential facilities and leases.</p> <p>Master’s Degree in Social Work, Counseling, Psychology, Human Resources, Human Services related field required. Michigan licensure, certification, or registration required as applicable to discipline preferred. Five or more years of related and supervision experience required.</p>
		<b>Advises Executive Director on medical policy and treatment</b>

		experience required.
Medical Director	Chief Medical Officer	<p>Advises Executive Director on medical policy and treatment issues, represents the discipline of medicine/psychiatry as a member of Macomb County Community Mental Health (MCCMH) executive staff. Provides state of the art medical/psychiatric expertise, advises on the development of system programs, positions, and budgets that impact medical/psychiatric services. Assists in the development, implementation and monitoring of medical/psychiatric standards. Assists in ensuring all persons served receive adequate and appropriate medical/psychiatric screening, evaluation, diagnosis and treatment,</p> <p>Doctorate of Medicine or Osteopathy including the completion of a psychiatric residency program. State of Michigan Osteopathic Medicine or Medical Doctor license. Board Certification as a Psychiatrist required. Five or more years experience in the clinical practice of psychiatry including at least two (2) years experience working in community mental health agencies. Two or more years experience in administrative or supervisory positions.</p>
Deputy Director	Chief Operations Officer	<p>Maintains day to day oversight responsibilities and provides direction, leadership and coordination of the Board's Program(s) and Management staff in the conduct of the Board's administered and contracted program(s) and services; serves as Principal Advisor to the CEO and the Board of Directors on program related matters in the management and delivery of mental health and substance use services to the consumers of Macomb County Community Mental Health</p> <p>Master's Degree in Social Work, Counseling, Psychology, Business Management, Human Services related field required. Michigan licensure, certification, or registration required as applicable to discipline preferred. Five or more years of related and supervision experience required.</p>
Executive Director	Chief Executive Officer	<p>Chief Executive and Administrative Officer for the Board, a Macomb County Agency having executive leadership for the PIHP and CMHSP. Ensures program integrity and compliance with all applicable Federal, State and local statutory regulatory guidelines, including compliance with Medicaid Regulations as a Managed Care Organization and adherence with the Michigan Mental Health Code. Provide leadership and administration over staff, programs, budget in accordance with policy guidelines established by the Board and applicable County policies.</p> <p>Master's Degree in Social Work, Counseling, Psychology, Business Management, Human Services related field required. Michigan licensure, certification, or registration required as applicable to discipline preferred. Five or more years of related and supervision experience required.</p>





# Macomb County Community Mental Health Classification Cross Walk

2021

## Union Classifications

Old Job Titles	New Job Title	General Description
Typist Clerk I/II Account Clerk I/II	<b>Office Assistant</b>	The below does not fully described all the duties and functions. All positions include other duties as assigned.  Clerical tasks that require independent action; types, enters data, and other correspondence requiring attention to detail; maintains records; files; answers telephone; performs various clerical support duties.  High School Diploma / Equivalent required
Typist Clerk III Typist Clerk IV Account Clerk III Account Clerk IV Secretary	<b>Office Assistant – Senior</b>	Administrative and clerical tasks that require independent action; types, enters data, and other correspondence requiring attention to detail, assists in departmental process / procedure oversight, adapts work procedures to new situations and in performing varied administrative support; performs related clerical and administrative duties as assigned.  High School Diploma / Equivalent required
Mental Health Worker II Mental Health Worker III	<b>Mental Health Worker</b>	Clinical support to individuals served including transporting, conducting brief risk assessments, collaboratively with clinical staff connects to resources/services according to clinical need, membership eligibility, benefit structure and enrollment. Performs varied clinical and administrative support as assigned.  High School Diploma / Equivalent required and meets MCCMH credentialing requirements.
Case Manager I Case Manager II	<b>Case Manager</b>	Provides direct clinical service to individuals served, family members and designated others; maintains clinical/ administrative records; coordinates, consults, and provides liaison work with other agencies; implements program goals and activities, contributes expertise from professional discipline to team planning and treatment processes.  Human Service Bachelor degree and meets MCCMH Credentialing requirements
Registered Nurse I Registered Nurse II	<b>Registered Nurse</b>	Facilitates prompt and effective coordination of services regarding individuals served health, medical, case management and psychiatric medication needs. Provides specialized health care assessments and screenings, implements program activities, participates in research and program evaluation.  Associates degree/ Bachelors in Nursing, Licensed Registered Nurse in the State of Michigan and meets the MCCMH Credentialing requirements
Therapist II	<b>Therapist</b>	Performs screenings, intake assessments and reviews case management services, requests referrals for services for individuals served that are clinically necessary, maintains clinical and administrative records; acts as a liaison with other agencies/ systems; ensures service authorizations are current; implements program goals and activities.  Masters degree in Social Work, Counseling, Psychology or related, Master level clinical license in the State of Michigan and meets the MCCMH Credentialing requirements