

Macomb County Community Mental Health  
 PIHP (Medicaid) Performance Indicators  
 Fiscal Year 2019-2020

Objective	October-December, 2019		January-March, 2020		April-June, 2020		July-September, 2020	
	MCCMH	State	MCCMH	State	MCCMH	State	MCCMH	State
<b>PIHP Unduplicated Count of Consumers Served</b>								
1. MI Children	1124		1121		943		935	
2. MI Adults	5317		5255		5094		5226	
3. Children with Developmental Disabilities	1080		1093		1085		1133	
4. Adults with Developmental Disabilities	2741		2726		2698		2658	
Total Served:	10,262		10,584		10,117		10,160	
<b>INDICATOR 1: PIHP Inpatient Pre-Admission Screening Timeliness</b>								
<b>ACCESS: Timeliness/Inpatient Screening Medicaid-Eligible Consumers (Standard = 95%)</b>								
1. Percent of emergency referrals of <b>Children</b> completed in less than 3 hours	99.07% N=323	98.63% N=3356	99.37% N=315	98.79% N=3232	100% N=178	98.47% N=1675	98.56% N=277	98.85% N=2551
2. Percent of emergency referrals of <b>Adults</b> completed in less than 3 hours	99.37% N=1266	97.64% N= 12,311	99.42% N= 1203	97.13% N=12382	99.43% N=1057	97.99% N=10293	99.15% N=1180	98.31% N=12,118

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<b>INDICATOR 2: PIHP Initial Call to Assessment</b>								
<b>ACCESS: Timeliness-Initial Call to Assessment Medicaid-Eligible Consumers (No Current Standard)</b>								
1. Percent of <b>Children with SED</b> receiving an initial assessment within 14 calendar days of first request	91.76% N=85	98.02% N= 3484	86.84% N=114	97.47% N=3278	55.91% N=93	73.76% N=2172	63.19% N=144	70.31% N=3574
2. Percent of <b>Adults with MI</b> receiving an initial assessment within 14 calendar days of first request	96.76% N=340	98.21% N= 5691	95.43% N= 328	97.73% N=5468	64.17% N=508	70.46% N=6408	59.75% N=564	66.47% N=8989
3. Percent of <b>Children with DD</b> receiving an initial assessment within 14 calendar days of first request	75.00% N=24	97.47% N=474	94.59% N= 37	97.24% N=435	84.78% N=46	83.82% N=480	87.85% N=107	78.24% N=1067
4. Percent of <b>Adults with DD</b> receiving an initial assessment within 14 calendar days of first request	100.00% N=15	99.43% N=353	90.91% N= 22	97.20% N=286	93.10% N=29	79.93% N=255	76.19% N=21	71.18% N=413
5. Percent of <b>Persons with Substance Use Disorders</b> receiving an initial assessment	97.01% N=803	97.14% N= 8432	94.85% N= 796	97.07% N=8337	95.20% N=895	77.15% N=13,246	94.75% N=1199	76.44% N=2288

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within 14 calendar days of first request								
<b>Total</b>	96.21% N=1267	97.67% N= 18,434	94.22% N=1297	97.35% N=17,804	65.68% N=676	72.34% N=9315	82.26% N=1674	68.54% N=14,043
<b>INDICATOR 3: PIHP Assessment to Start of Service</b>								
<b>ACCESS: Timeliness-Assessment to Start of Service Medicaid-Eligible Consumers (No Current Standard)</b>								
1. Percent of <b>Children with SED</b> who started an ongoing service within 14 days of an assessment with a professional	93.65% N=63	96.35% N= 2933	89.74% N=78	94.94% N=2705	91.49% N=47	83.01% N=1834	82.61% N=92	80.71% N=2655
2. Percent of <b>Adults with MI</b> who started an ongoing service within 14 days of an assessment with a professional	95.67% N=325	96.41% N= 4651	92.58% N=337	95.52% N=4621	90.26% N=349	84.15% N=4956	84.82% N=369	81.36% N=6152
3. Percent of <b>Children with DD</b> who started an ongoing service within 14 days of an assessment with a professional	93.55% N=31	95.26% N= 485	91.43% N=35	93.45% N=412	96.67% N=30	83.07% N=464	84.91% N=53	85.33% N=851
4. Percent of <b>Adults with DD</b> who started	80.00% N=25	93.04% N= 345	91.98% N=24	95.76% N=283	89.66% N=29	83.98% N=227	82.35% N=17	83.92% N=346

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an ongoing service within 14 days of an assessment with a professional								
5. Percent of <b>Persons with Substance Use Disorders</b> who started an ongoing service within 14 days of an assessment with a professional	100.00% N=781	96.37% N=7665	93.05% N=719	95.76% N=7893	95.20% N=895	Unreported	Unreported	Unreported
<b>Total</b>	97.96% N=1225	96.27% N=16,079	92.62% N=1193	95.49% N=15,914	90.77% N=455	83.83% N=7481	84.37% N=531	81.62% 10,004
<b>INDICATOR 4a: PIHP Psychiatric Inpatient Discharge to 7 day follow up</b>								
<b>CONTINUITY OF CARE: Inpatient Discharge Follow Up Medicaid-Eligible Consumers (Standard = 95%)</b>								
1. Percent of <b>Children</b> discharged from a psychiatric inpatient unit seen within 7 days	78.43% N=51	95.17% N= 538	57.14% N=35	93.27% N=520	93.94% N=39	97.32% N=474	85.48% N=72	94.43% N=540
2. Percent of <b>Adults</b> discharged from a psychiatric inpatient unit seen within 7 days	76.95% N=321	93.40% N= 2731	70.23% N=346	92.64% N=2798	82.45% N=521	95.80% N=3044	81.75% N=564	94.54% N=3308

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3. Percent of <b>Persons with Substance Use Disorders</b> discharged from a substance abuse detox unit seen within 7 days	98.32% N=357	96.39% N= 2103	98.01% N=352	96.81% N=2099	95.83% N=310	95.14% N=1265	85.39% N=496	94.48% N=2027
<b>INDICATOR 5: PIHP Unduplicated and Medicaid service penetration</b>								
1. Percentage of area Medicaid recipients having received PIHP-Managed services (benefic. Served)	5.29%	7.11%	4.76%	7.05%	4.76%	6.55%	4.78%	6.71%
Number of Area Medicaid Recipients	N=200,094	N= 2,464,409	N=9880	N=2,492,298	N=9880	N=163,341	N=10,242	N=172,365
<b>INDICATOR 10 (old 12): PIHP Inpatient Recidivism</b>								
<b>OUTCOME: Inpatient Recidivism Medicaid-Eligible Consumers (Standard = Less than 15%)</b>								
1. Percent of Children re-admitted to inpatient psychiatric care within 30 days of discharge N= Number discharged in period	10.13% N=79	7.98% N=890	8.77% N=57	8.13% N=836	14.58% N=48	12.91% N=664	15.48% N=84	10.09% N=834

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2. Percent of Adults re-admitted to inpatient psychiatric care within 30 days of discharge N = Number discharged in period	14.93% N=576	14.70% N=5668	16.78% N=614	15.31% N=5978	23.16% N= 583	14.59% N=5295	17.20% N=622	12.64% N=6018



**INDICATOR 13: PIHP Recipient Rights Complaints (Annual reporting)**  
**OUTCOME: Recipient Rights Complaints-Medicaid**

1. Abuse I: Number of Complaints			
Number of Complaints Substantiated			
1. Abuse II: Number of Complaints			
Number of Complaints Substantiated			
2. Neglect I: Number of Complaints			
Number of Complaints Substantiated			
3. Neglect II: Number of Complaints			
Number of Complaints Substantiated			

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