Macomb County Office of Substance Abuse

FOCUS DATA SYSTEM

Presenters: Helen Klingert, Assistant Director, MCOSA
Tammy Pizzimenti, Focus Project Coordinator

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Access Management System Change

For services effective October 1, 2014:

 All Access Management System functions will be provided through the Macomb County Access Center (no longer contact CARE)

> Consumer/Client Line:

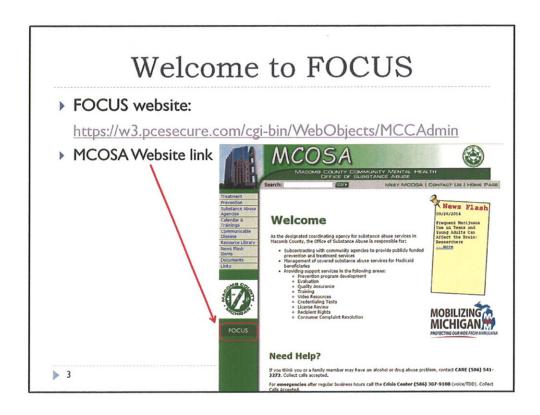
586-948-0222

Provider Only Line:

586-948-0206

- MCOSA will utilize Focus for all admission, discharge, authorization and billing purposes
- CareNet will only remain open to process bills for services provided before October 1, 2014

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Save FOCUS to your web server favorites.

Links to Focus are available at the MCOSA website: mcosa.net and at the MCCMH.net web site.

Logging into	FUCUS	
Welcome to MCCMHI Access to this site is limited to authorized staff of Macomb County Community Mental Health users and authorized providers. MCCMH monitors and logs the activities of this web site. By acce	Please enter your Login ID and Password Login ID. suduser Password Login Login Horeot my password	ATENTION All information contained in this information system is private and confidential. This system is professional use by the staff and contractors of faccores County Community Mental Heats man affiliated organizations. Records contained beness the old-se accessed only submitted test approved work stations, information should be accessed only submitted test approved work stations, information should be accessed on a needed-should bears only. By accepting these testing, you are under penalty of law that you are an authorized agent us system only for professional purposes. For security and identification purposes, your IP address has been recorded. Anyone accessing or using this system inappropriately will be prosecuted to the fullest extent as set form in agency policies. The confidentiality of this information is legally protected under the Michigan Mental Heatin Cord 1974, as amended) and the Heatin Incurrence Portability and Accountability Act of 1996 (45 ill out of 154), Additionally, some information may also be protected under the professional professional processing of the professional processing or professional processing
these monitoring activities. Unauthorized attempts to access, obtaining	ain, alter, damage, or destroy information, or	The state of the s
these monitoring activities. Unauthorized attempts to access, obt- otherwise to interfere with the system or its operation are prohibite. It is the MCGMH policy that staff may access consumer Protected information is a necessary part of their job function. Accessing or functions of your position may result in an appropriate disciplinary	ain, after, damage, or destroy information, or ed and recorded by the InCOINH I Health Information (PHI) only when access to that namer PHI for purposes other than to perform action.	I have read and scool flows from: Take me to the FCCUS system. I do not accept these forms. Finese log me cut.
otherwise to interfere with the system or its operation are prohibite it is the MCCMH policy that staff may access consumer Protected information is a necessary part of their job function. Accessing or	ain, after, damage, or destroy information, or eld and recorded by the IMCOMH I Health Information (PHI) only when access to that issumer PHI for purposes other than to perform action. To be in compliance with minimum Portability and Accountability Act (Information (PHI) sink when access function.	OCUS ALERT necessary access rules of the Health Insurance HIPAA), staff may access consumer Protected Health to that information is a necessary part of their job
otherwise to interfere with the system or its operation are prohibite it is the MCCMH policy that staff may access consumer Protected information is a necessary part of their job function. Accessing or	ain, after, damage, or destroy information, or eld and recorded by the IMCOMH I Health Information (PHI) only when access to that issumer PHI for purposes other than to perform action. To be in compliance with minimum Portability and Accountability Act (Information (PHI) sink when access function.	OCUS ALERT necessary access rules of the Health Insurance HIRAA), staff may access consumer Protected Health to to that information is a necessary part of their job use other than to perform functions of your position to and including termination.

User ID and temporary passwords will be sent to your program supervisor. It is very important to provide MCOSA with your email address. Make sure it is included on your sign in today and is legible.

When first logging in the password will be the same as the user ID. You will be prompted to accept our confidentiality and HIPAA policy's and terms. Make note of the *I forgot my Password* link right below the log in button. FOCUS will give you three attempts to get your password correct prior to disabling your use. If after the second attempt you cannot get in click on the *I forgot my password* link. You will be asked to enter your email and security questions correctly. If all questions are answered an e-mail will be sent with a temporary password that will allow you to log in and create a new password.

If we do not have an e-mail for you on file please make sure that Lisa Carrizales receives it.

Do not share user ID's or passwords with anyone.

	mporary password. Please enter a new password.
Change Pas User ID: suduser	ssword
Your Current or Temporary Password:	
New Password:	
Re-type New Password:	
Remember: passwords are c	ase sensitive and are stored exactly as typed
	-N
Security Qu Please answer the questions below. If you forget your password, the a new password.	
What is your email address?	
What is the name of your favorite childhood friend?	
What was your favorite place to visit as a child?	

Type in the username/password you just used to access FOCUS.

Change your password following the password Do's and Don'ts at the bottom of this section

Password Do's and Don'ts

Password Do's:

Do select a password that contains at least 8 non-blank characters.

Do include letters and numbers in your password.

Do memorize your password. Choose a password that is easy for you to remember, so that you don't have to write it down.

Password Don'ts:

Don't use passwords that are less than 8 characters long.

Don't use your name in any form (last, first or middle).

Don't use your login ID.

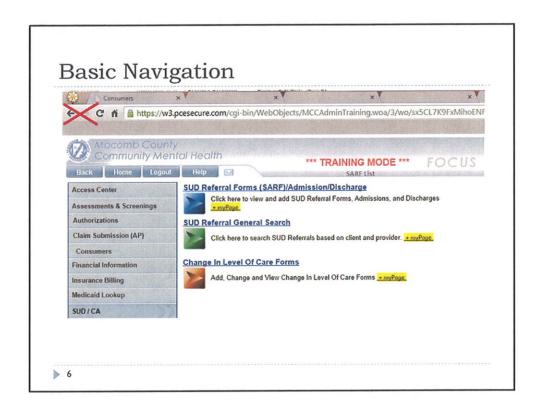
Don't use a birthdate.

Don't use all the same letters.

Don't write down your password.

Don't share your password with others.

Remember your answers to the security questions as they will help you to request an electronic password resent in the event you forget yours.



If you are unable to get to the FOCUS system contact the FOCUS Helpdesk 586-463-8566.

This is what the first screen is FOCUS may look like. Depending on what your role is your permissions may be different than what appears on the following screens.

The left side of the screen allows you to move from one area to the next. This screen shows the SUD/CA specific sections.

The blue underlines links indicate areas that you can enter by clicking on the link.

When using Focus you will NOT use your Browser back button. Instead use the **Back** or **Home** buttons located in the upper and lower left-hand corner of Focus to navigate through the System.

The **Back** button will ignore any changes made to the screen and take you back one page, Back = Cancel.

The **Home** button will return you to the Home screen. The Home screen is where you will find the Main Menu. Your Home screen will depend upon the User Group to which you are assigned.

The **Logout** button will log you out of Focus, always logout of Focus before you close Internet Explorer or when leaving your computer unattended.

The **Help** button will allow you to access the Focus User Manual. Manuals are based on User Groups.

The **Messages** button will be used to access some of the reports in Focus. Focus will prompt you to use the **Messages** button if the reported will be displayed here.

Macomb County Community Mental Hea Back Home Logout Help	ilth 🖂	*** TRAINING MO	1 0 40 0 0	
Please type in consumer's last name and first	Last Name	First Name	AKA or Other Information	
nitial and press SEARCH to locate the consumer. You may wish to use a partial name f you are not sure about the spelling.	Case #	Social Security No.	Birth Date (mmddyy)	
If you cannot find the consumer by name, you may type in any other available data to locate the consumer.	Medicaid ID No.		SEARCH	
0 Consumers Last Name First Name	Case #	SSN DOI	3 Status	
			SUDUS	
Suesday September 09 2014 10:24 AM Fasterr Access Cente		ine Only 586		

You can search for a client several ways in FOCUS. You only need a few letter of the clients last name and the first initial to search by name.

Other ways to search... Social Security number Birth date Medicaid ID FOCUS Case number

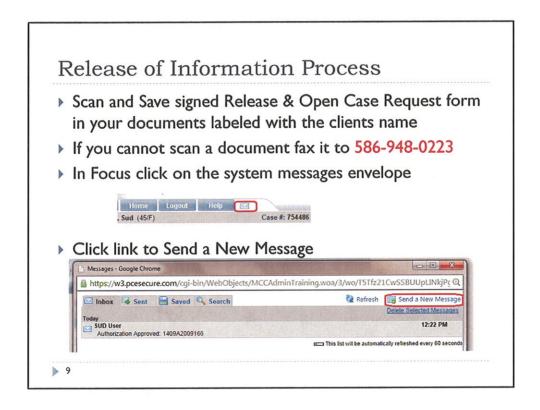
If you cannot locate your client please call the Access Center Provider Line at 586-948-0206. If you have problems after the Access Center tells you the client has been released to you call the FOCUS Helpdesk 586-463-8566 or the e-mail on the slide.

If your Client is not in FOCUS...

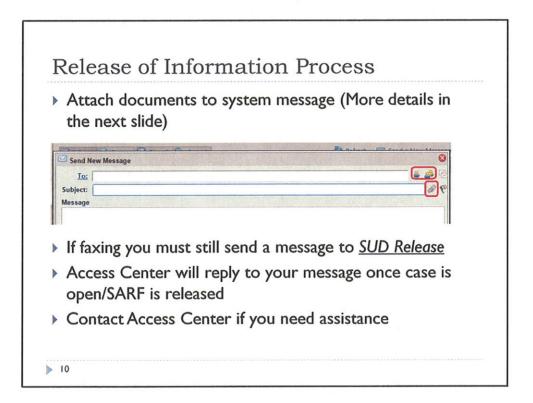
- Send the Release of Information Document to Access
- Complete the 'SUD Provider Request To Open Case' form and send to Access

8

Forms you will need to send to the Access Center to open a clients record are the... Release of Information Sheet and SUD Provider Request to Open Case

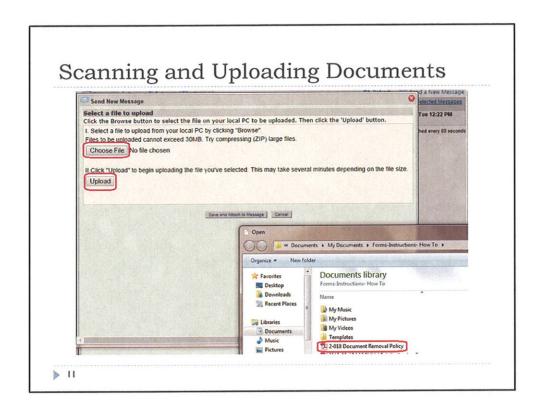


- •Scan and Save signed Release in your documents labeled with the clients name
- •In Focus click on the system messages envelope
- Attached document to System Message
- •Contact the Access Staff if there is no returned message after 10 minutes



Attach Document (more information in the next slide) Click on paperclip to attach a file

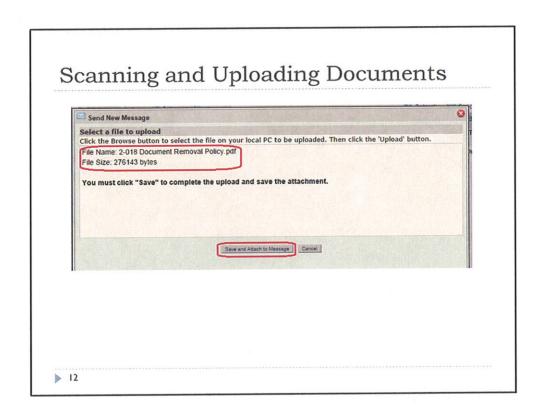
Send to "SUD Release" using the lookup options.



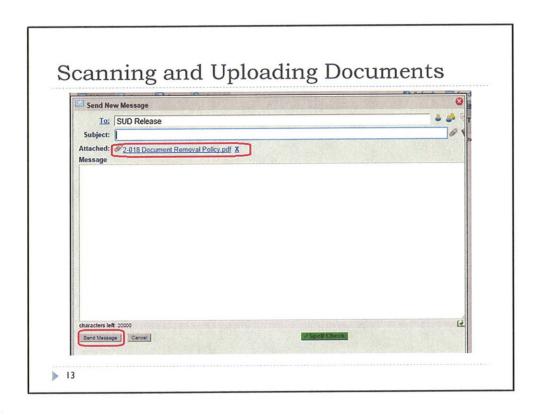
After clicking on the paperclip this screen will appear.

Click on Choose File

Select the name of the release form you are attaching to the system message Click the upload button – uploading the file may take a few moments so be patient

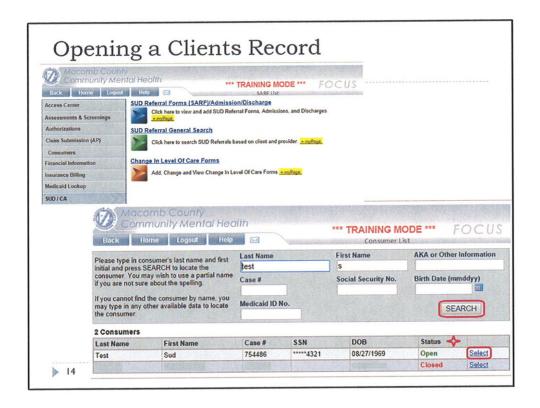


Once the file is uploaded to the message the file name will appear. Click on the Save and Attach to Message button



The attached file will appear in the message as shown.
Include any details you would like to add to Access in the message text box.
Select the recipient SUD Release
Click on the Send Message button

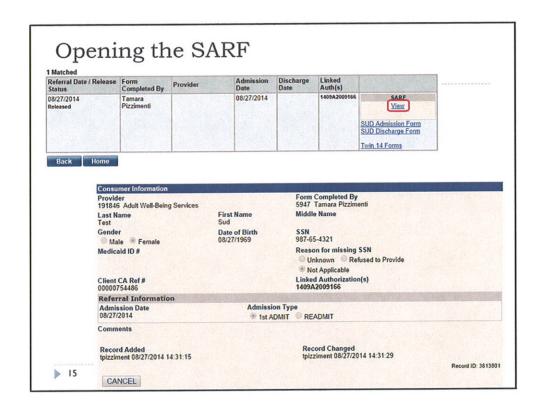
Check your System Messages for a confirmation from Access Center that the information has been received. New messages are indicated with a flashing Caution symbol over the System Messages envelope.



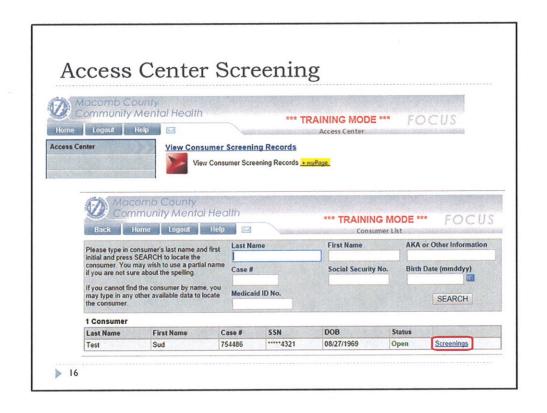
Star indicates the status of the client. Click on the *Select* link to open record.

Word in a **blue** font that are <u>underlined</u> are links that will take you to new areas in FOCUS. Click on those links to open at forms.

FOCUS is a conditional system. Things must occur in a specific order for other links to appear. If you do not see your link check to see if all the necessary forms have been completed in FOCUS.

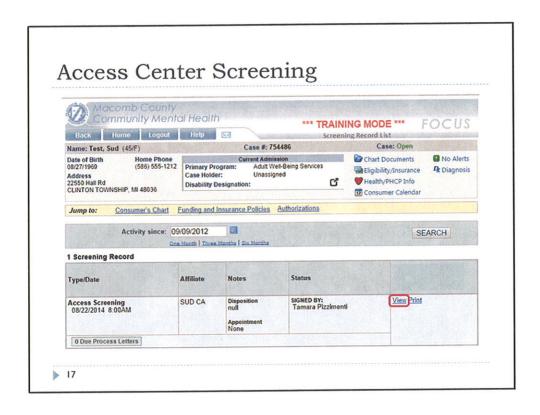


This is the SARF that opens the clients record to you.

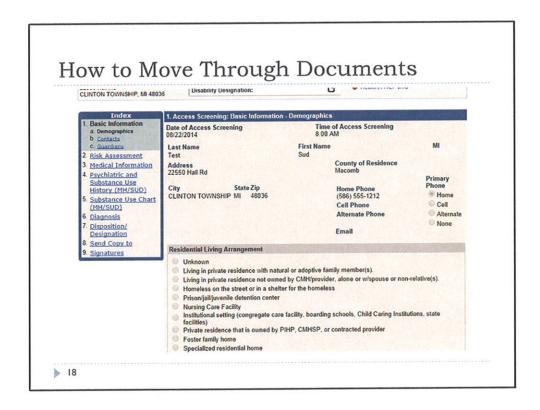


When Access Center completes the screening and the client has been released to your program you can view the information in the screening record. Go to the Access Center page. (From your main menu)

Search for the client and click on the Screenings link to open the page.

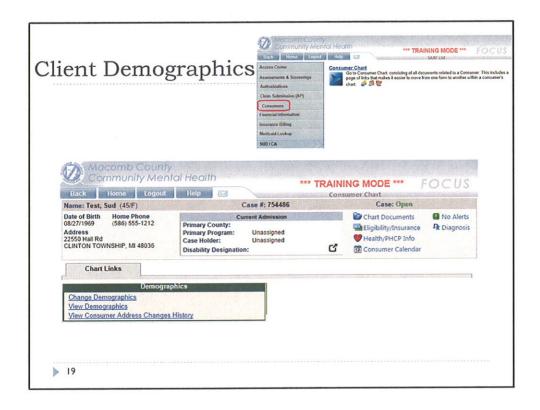


Click on the View link to open the document.



Use the box on the left had side to move to various pages in the form.

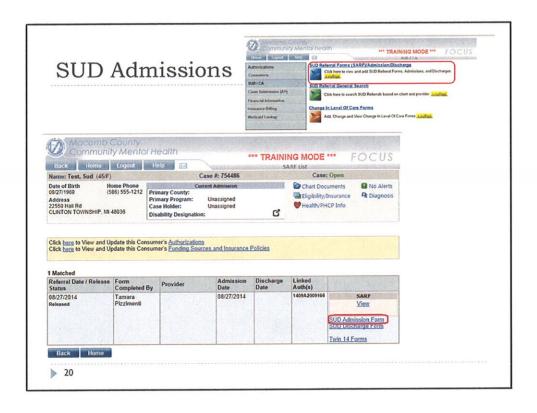
Or at the bottom of the page you can click the button to move to the next page.



Click on the Consumers tab on the Home page.

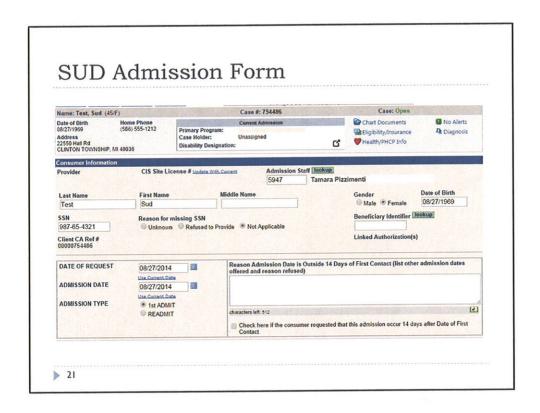
Then click the *Consumer Chart* link and then click on *View Demographics* to see client demographics or *Change Demographics* to make updates.

This information is shared with the Access Center and Mental Health so the information may change.



Check the website for this form.

Keep Copies of all the forms on the website in case your internet goes down or the FOCUS system is down.



Date of Request is the date Access Center of the Client called to schedule an appointment.

Admission Date is when the client arrived at your office for treatment. If the dates between the Date of Request and the Admission date go beyond 14 days check the box "Check her is the consumer requested that this admission occur 14 days after Date of First Contact". Then type in the details that explain why the appointment is 14 days after the first contact in the text box above.

	SUD Usor	
TIME-OUT I	N: 57 Minutes, 56 Seconds	
	Record Added tpizziment 08/27/2014 14:31:32	
	SAVE CANCEL	
	Back Home	
	Tuesday, September 09, 2014 11:30 AM Easterr	

FOCUS does not automatically save data. There is a running clock at the bottom of the page showing when the system will time out. The time does continues to tick down when the document is in use. Save your work often so the FOCUS system does not time out and you lose your data. The time will only refresh when you change to a different screen.

Keys to reducing time out data loss...

Save often

Work from one FOCUS screen at a time. Multiple sessions can make it hard to keep track of what you are doing.

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Macomb Communit	County by Menta	l Health		** TRAINI	NG MODE	***	ocus
Back Home	Logout	Help 🖂	COLUMN TO SERVICE STATE OF THE		ARF List	LEED BOOK IN AN	
Name: Test, Sud (45/F)			Case #: 754486		Case:	Open	
	ome Phone		urrent Admission		Chart Doce	uments	No Alerts
	86) 555-1212	Primary County: Primary Program:	Unassigned		Eligibility/I Health/PH		D k Diagnosis
Address 22550 Hail Rd CLINTON TOWNSHIP, MI Click here to View and U Click here to View and U	ndate this Con	Case Holder: Disability Designation sumer's Authorization sumer's Funding Sou	ns	C	Readyra		
22550 Hall Rd CLINTON TOWNSHIP, MI Click here to View and U Click here to View and U	ndate this Con	Disability Designation	ns urces and Insurance	Policies			
22559 Hall Rd CLINTON TOWNSHIP, MI Click here to View and U Click here to View and U I Matched Referral Date / Release	ndate this Con	Disability Designation sumer's Authorization sumer's Funding Sou	on:		Linked Auth(s)		
22550 Hall Rd CLINTON TOWNSHIP, MI	pdate this Con	Disability Designation sumer's Authorization sumer's Funding Sou	ns urces and Insurance Admission	Policies Discharge	Linked		SARF View
22559 Hall Rd CLINTON TOWNSHIP, MI Click here to View and U Click here to View and U 1 Matched Referral Date / Release Status 08/27/2014	pdate this Conpdate this Con	Disability Designation sumer's Authorization sumer's Funding Sou	ns urces and insurance Admission Date	Policies Discharge	Linked Auth(s)	SUD Adm	PARTY AND THE PA

The Twin 14 Form is used when a client reschedules beyond the 14 days of initial contact. This will allow you to show that you made every effort to get the client to come in within 14 days of the first contact, however the client chose to reschedule.

Det	oblitation (Twin 14) a Form Submitted Contract Data	
	is form is regarding the following appointment: wider Neshup Clear	Date Type Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge
	tus Update Consumer attended initial ongoing appointment specified above	Consumer did NOT attend the appointment specified above
•	as empoints appointment scheduled? Consumer is scheduled for engoing service appointment Date Consumer refused appointment within 14 days: dered within 14 days: Consumer was not scheduled for engoing service appointment between the consumer will be services. Consumer will use only periodic, consumer driven services (e.g., Clubhouse) Consumer bis involved in continued evaluation Consumer vivil only use resisting services. Consumer bis involved in continued evaluation Consumer vivil only use resisting services. Consumer does not meet eligibility criteria. Other:	Consumer was a "no shoto" Consumer was a "no shoto" Consumer calls to cancel on: Jan Consumer was a "no shoto" Jan Consumer calls to cancel on: Jan Consumer was a "no shoto" Other: Was appointment rescheduled? Consumer do to tain to reschedule Rescheduled appointment for Other: Other:
		characters left 200

Fill out all the information on the right hand side of the screen. This form is used as an exception only, this does not need to be completed with each intake.

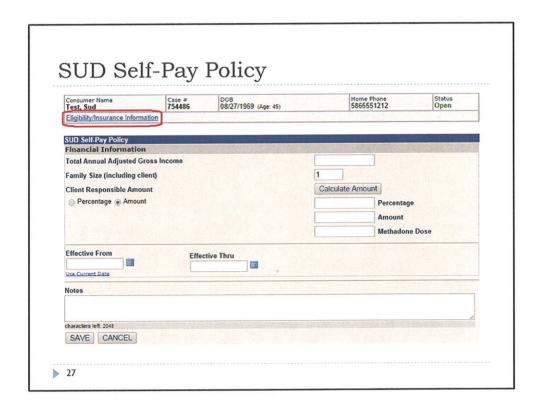
Macomb (County				TOTAL STREET		
Communit	y Mental			** TRAINI	NG MODE	*** [ocus
Back Home	Logout	Help 🔀	VIOLENCE CONTROL	S/	ARE List		
Name: Test, Sud (45/F)		Case #: 754486			Case: Open		
	10020	Primary County: Primary Program: Case Holder:	Unassigned Unassigned	ď	Chart Documents Eligibility/Insurance Health/PHCP Info		No Alerts No Alerts No Diagnosis
Click <u>here</u> to View and Up Click <u>here</u> to View and Up	ndate this Cons	Disability Designation sumer's Authorization sumer's Funding Sou	16				
Click here to View and Up	pdate this Cons	sumer's Authorization	is rces and Insurance	Policies	History		
Click here to View and Up	pdate this Cons	sumer's Authorization	16		Linked Auth(s)		
Click here to View and Up 1 Matched Referral Date / Release	pdate this Cons	sumer's Authorization	rces and Insurance	Policies Discharge		STREET, SQUARE, SQUARE	SARF

From the SUD Referral Forms (SARF)/Admission/Discharge page. You can access the Insurance Policies and Authorizations from the same page.

Name: T	est, Sud (45/F)	Co	se #: 754486		Case	; Open	
Date of B 08/27/196 Address 22550 Ha	irth Home Phone 9 (586) 555-1212		ent Admission Adult Well-Being Sen Unassigned	vices	Chart Doo	cuments Insurance	No Alerts At Diagnosis
To	add a new insurance polic	y / funding source:					
9	Click here to add SUD Self Pa Click here to add Women's Sp Click here to add 16th Drug C Click here to add Statewide Click here to add SDA	ecialty Services	Click her	e to add Med	Party Insurance ficare Part A/B dicaid Deductib		
	Policies effe	Use Current Date	ified Awaiting Ve			E	EARCH
		Print Insura	ince Authorization	Form			
0 Insuran	ce Policies Insurance Company	Policy Number	Other Info	14 147	tion Status	Scans	Ok to Bill

Policy Types

- •SUD Self-Pay
- •Women's Specialty Services
- •16th Drug Court Policy
- Statewide
- •SDA
- •3rd Party Insurance
- •Medicare Part A/B
- Medicaid Deductible



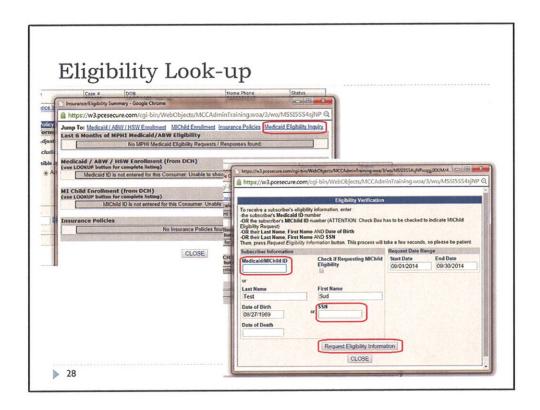
This is an example of how the insurance policies will look on screen.

Make sure you enter the effective date or a warning screen will pop up asking for that information.

If the clients co-pay is \$2.00 then you should take the opportunity to suggest the client apply for Healthy Michigan.

Only 2 types of co-pays are in place for the 2015 Fiscal Year. A \$2.00 and a \$5.00. MCOSA will cover clients that are up to 200% of the poverty level.

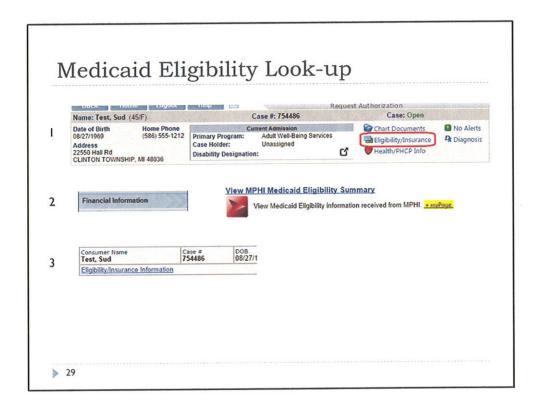
To look up clients Medicaid Eligibility click on the link below the clients name.



Next click on the 'Medicaid Eligibility Inquiry' link.

Enter in the clients Medicaid/MIChild/Healthy Michigan ID or Name, Date of Birth, or Social Security Number.

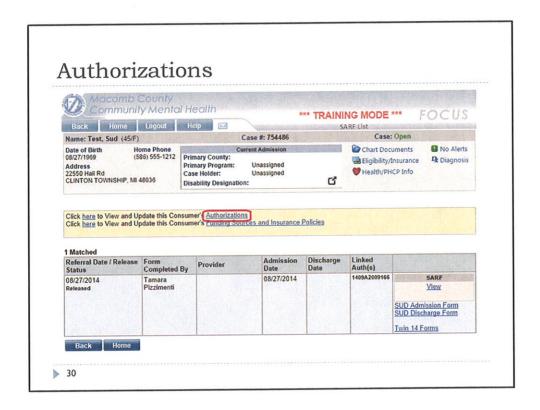
Then click on the "Request Eligibility Information" button.



There are three ways to look up client eligibility.

- 1. At the Top of the page displaying client information
- 2. In the Financial Information section under View MPHI Medicaid Eligibility Summary
- 3. In the *Insurance Policy* sections where the link *Eligibility/Insurance Information* appears

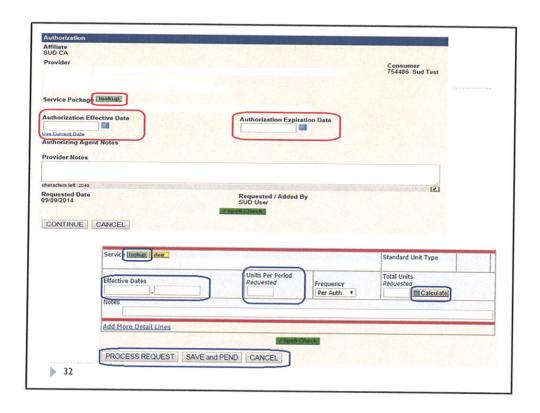
If you need more information on these options please call the FOCUS Help Desk.



To add an authorization click on the "Authorizations" link in the middle of the SUD Admission/Discharge page.

	Sud (45/F)		Case #: 754486		Cas	e: Open	
Date of Birth 08/27/1969 Address 22550 Hall Rd CLINTON TO	Home Phone (586) 555-1212 WNSHIP, MI 48036	Primary Program: Case Holder: Disability Designa	Unassigned	g Services ぱ	Chart Do	/Insurance	No Alerts No Diagnosis
	ck here to request SUD R	e-outorization			lookup c	lear	
		•					SEARCH
1	Matched						
	teferral Date / Release	Form Completed By	Provider	Admission Date	Discharge Date	Linked Auth(s)	
1.5	8/27/2014 eleased	Tamara Pizzimenti	Adult Well-Being Services	08/27/2014			Select for Authorization Change View SARF Twin 14 Forms
						_	

You can select from the initial authorization or the re-authorization. Click on the 'Select for Authorization' link in the Referral Date box for the client.



Provider information will pre-fill

If using a service package you can use the look-up button to locate the package you want to use

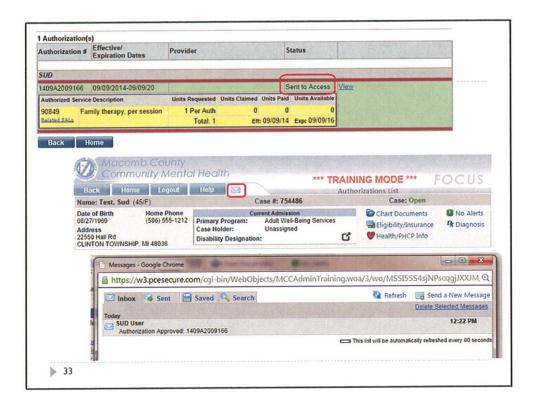
Enter in the effective date of the authorization you are requesting

- •Can click on Use Current Date link to put in todays date
- •Click on the calendar icon to use the calendar look-up function

Enter the Authorization expiration date

For individual services or when a service package fills in

- 1. Use the look-up button to locate individual services
- 2. Enter in the effective dates
- 3. Enter Units requested
- 4. Click on the calculate button for a total
- 5. Enter any notes you would like to send to Access
- 6. Save, send, or cancel
- •Save and Pend Does not send to Access and you can complete later
- •Process Request- Sends to Access
- Cancel

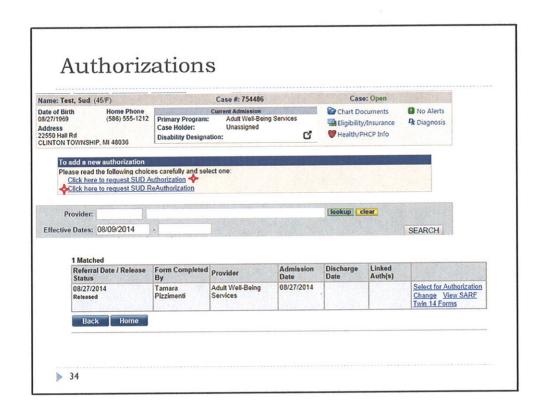


Viewing authorization status

- Pending
- •Submitted for Approval
- Approved
- Denies
- •Returned to sender

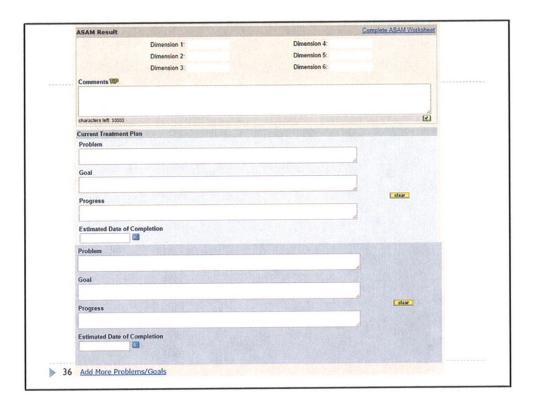
Notification send in System Messages.

Notification message example is at the bottom of this page.



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2.23%	291.0	F10.121	Alcohol Intoxica	tion/withdrawal de	lirium	08/27/2014	Active	-100	
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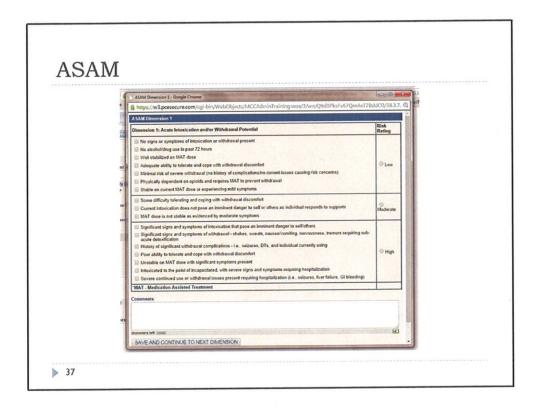
This is the re-authorization form.



ASAM link at the top of the page.

Complete a new ASAM to justify why you are requesting more services. Make sure to use the comments box if your ASAM scores may not reflect what you are requesting.

If there are more than two problems/goals you can click on the link at the bottom of the page to add more.



The complete ASAM form is available on the MCOSA website. Please keep copies of this form handy in the event of system problems.

	flate Last Seen
	Frequency Of Sessions Daily Overlay Collements, Calonitely Other
	MAT Guly Tak home (requency; indicate number of take home dose per week 0 = 0 other:
	Services Provided Group Shoroides Disoride Psychiatric Case Management Peer Cocon Disori
	Attendance Note number of sessions attended compared to sessions scheduled
ļ	CANADASCE MA 2000
	Entimated Discharge Date
	Date Last Used
	Date, Substance tested and Results
	consistent and profits the contract of the con
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	Typo of 12-Step meeting attendance and frequency
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	Authorizing Agent Notes
	Provider Notes
	shousenute tout the first of the first transfer the resulting of the second of the sec
	Requested Date Requested / Added By 8912/2014 Tamasa Pizzimonii
» 38	
	CONTINUE

This is the last part of the Re-authorization request.

1 Authoria	minate							
Authoriza	Effect	ivel ation Dates	Provider			Status		
SUD								
1409A200	9166 09/09/	2014-09/09/2016	Adult Well	-Being Services (19	1846)	Approved		ly Terminate
Authorized	d Service Description	1	Units Autho	rized Units Claime	d Units Paid	Units Available	Void Print Fax	
90849 Related SA		py, per session	1 Per	Auth tal: 1	0 0	Exp: 09/09/16	View Clier	nt Chart
Voi	_	'al						
Void	1 Authorization(Authorization #	Effective/ Expiration Date	tes	Provider			Status	
Void	1 Authorization(Effective/	tes	Provider			Status	
Void	1 Authorization Authorization #	Effective/		Provider Adult Well-Being	Services (1918		Status Approved	View Early Terminat

Once an authorization has been approved you have the options to VOID or Early Terminate the authorization. You will need to do this in the event the client leaves your program prior to the end of the authorization. Doing the discharge will not Early Terminate the authorization.

Authorization			
Affiliate SUD CA			
 Provider 191846 Adult Well-Being Services 16645 15 Mile Road Clinton Township MI 48035-2206		754486 Sud Test	
Service Package NEW In Home Services 01/01/13			
Authorization Number 1409A2009166	Date Authorized 09/09/14	Authorization Status Approved	
Authorization Effective Date 09/09/2014	Authorization Expiration Date 09/09/2016		
Early Termination Date	EARLY TERMINATE THIS AUTHO	DUTATION	
Reminder - Action Notice	is required upon early termination		
Reminder - Action Notice Authorizing Agent Notes Provider Notes			
Reminder - Action Notice Authorizing Agent Notes Provider Notes Notes to Access Requested Date	is required upon early termination		
Reminder - Action Notice Authorizing Spart Notes Provider Notes Notes to Access Requested Date 99/99/2014 Approved Date	r is required upon early termination Requested / Added By SUD User Supervisor Approved By	n of authorizations Contracts Approved By	
Reminder - Action Notics Authorizing Agent Notes Notes to Access Requested Date 09/09/2014 Approved Date 08/09/2014 Service Early Terminate This Line	r is required upon early termination Requested / Added By SUD User Supervisor Approved By	Contracts Approved By SUD User Standard Unit Type Encounters Total Units	

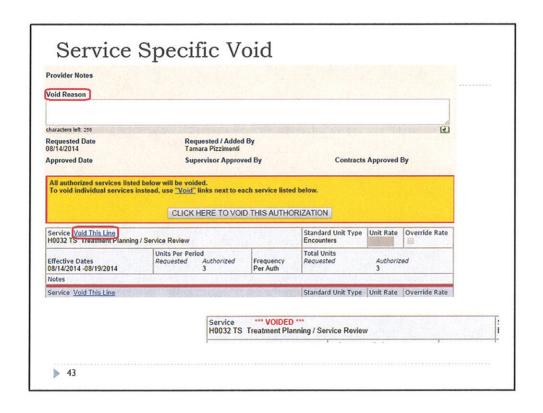
Enter the date you would like to Early terminate the authorization and click the "Early Terminate this Authorization" button in the yellow box. Give the client the Dear client letter to indicate that the services being provided have changed. A warning message will pop up to make sure you want to complete this action. Click "ok" on the warning message and click "Ok" again at the bottom of the page.

		ce Review			Enco	unters		18
fective Date 3/14/2014 -0		Units Per Pe Requested	Authorized	Frequency Per Auth		Units ested	Authoriz 2	red
	ervice 2032 Treatment Plann	ing / Service R	eview			Standard Unit 1 Encounters	Type Unit F	tate Override Rate
			Units Per Period			Total Units		
1000	fective Dates 8/14/2014 08/19	/2014	Authorized 2	Frequency Per Auth		Authorized 2	alculate	SAVE CANCEL
Ne	otes							
-						1	I v	

Click on *Early Terminate This Line* link Change the Effective Dates Click on *Save* or *Cancel* link

Authorization					
Affiliate SUD CA					
 Provider 191846 Adult Well-Being Services 16645 15 Mile Road Clinton Township MI 48035-2206			754486 Sud Test		
Service Package NEW In Home Services 01/01/13					
Authorization Number 1409A2009166	Date Authorized 09/09/14		Authorization S Approved	Status	
Authorization Effective Date 09/09/2014	Authorization Expirat 09/09/2016	Ion Date			
Authorizing Agent Notes					
Provider Notes Notes to Access					
Void Reason					
characters left 256				e e	
Requested Date 09/09/2014	Requested / Added B SUD User	y			
Approved Date 09/09/2014	Supervisor Approved	Ву	Contracts Appl SUD User	roved By	
All authorized services listed belo To void individual services instea		sandas listed be	· Louis		
10 void individual services instea	id, use void links next to each	service asted be	now.		
	CLICK HERE TO VOID T	HIS AUTHORIZ	ZATION		
Service <u>Void This Line</u> 90849 Family therapy, per session			Standard Unit Type Encounters	Unit Rate 50.00	
Effective Dates 09/09/2014 - 09/09/2016	Units Per Period Requested Authorized	Frequency Per Auth	Total Units Requested	Authorized 1	
Notes					

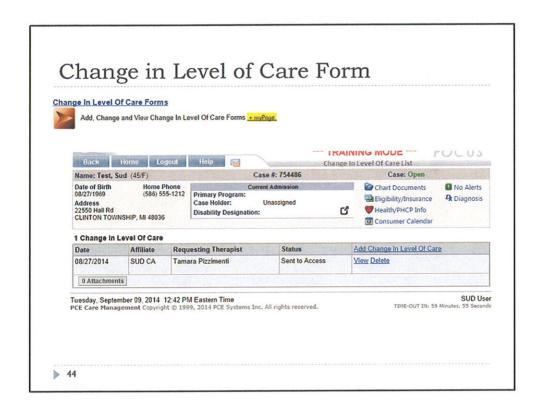
Voids are done similarly to Early Terminations. The biggest difference is that you must indicate the reason you are voiding the authorization.



Type in the reason for voiding and what service is being voided. Click on link *Void this Line*.

Warning "Are you sure you want to Void this item" will come up. Click okay.

Screen will refresh showing the service voided.

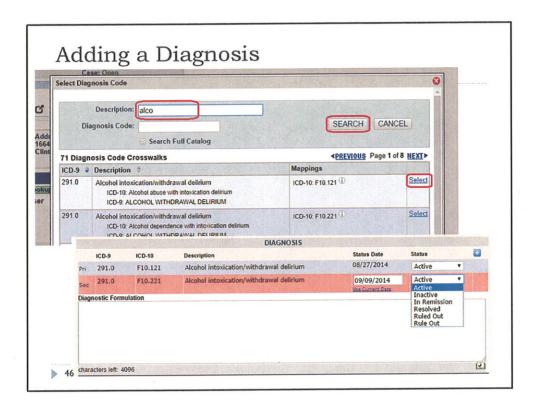


From the SUD/CA main page click on the link for Change in Level of Care Form.

You can click on the link to add a new Change in Level of Care or check the status of a request you have already sent to Access.

Cartion Township, MI 48035 Change in Level Of Care	Case Holder: Unassigned Case Holder: Una	Case Holder: Unassigned Case Holder: Una
Adult Well-Being Services (191846) Phone 313-347-2055 SUD Treatment Agency Fax 313-924-0350 Change in Level Of Care Request Date 9/9/2/2014 Requesting Therapist Gobus Fires Available DIAGNOSIS ICD-9 ICD-10 Description DIAGNOSIS Fire 291.0 F10.121 Alcohol intoxication/withdrawal delirium 16645 15 Mile Road Clinton Township, MI 48035-2206 Change in Level Of Care Requesting Therapist Gobus Sub User Status Date Status Fire 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active	Adult Well-Being Services (191846) Phone 313-324-0350 Change in Level Of Goro Request Date 9/9/2/014 List Currant Date Times Available DIAGNOSIS ICO-9 ICD-10 Description Description DIAGNOSIS Status Date 9/9/2/2014 Active V Status Statu	Adult Well-Being Services (191846) Phone 313-347-2055 SUD Treatment Agency Fax 313-924-0350 Change in Level Of Care Request Date 9/9/2014 Requesting Therapist Gokup G443 SUD User DIAGNOSIS ICD-9 ICD-10 Description DIAGNOSIS Status Date Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active
Request Date 9/9/2014 Use Current Date Times Available DIAGNOSIS ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active v	Request Date 9/9/2014 10 6443 SUD User Supermed Date Garden Date	Request Date 9/9/2014 B443 SUD User Imes Available DIAGNOSIS ICD-9 ICD-10 Description Diagnosis Status Date Status Date Status Date Status Date V Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active V
RequestIng Therapist Cookup 9/9/2014 6443 SUD User Times Available DIAGNOSIS ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active v	Request Date 9/9/2014 10 6443 SUD User Supermed Date Garden Date	Requesting Therapist Cookup 9/9/2014 Use Current Date Times Available DIAGNOSIS ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active v
9/9/2014 Lise Current Date Times Available DIAGNOSIS ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active Company of the Compan	9/9/2014	9/9/2014 Lise Current Date Times Available DIAGNOSIS ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active CALCEL CONTROL OF THE
Times Available DIAGNOSIS ICO-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active Times Available	Times Available DIAGNOSIS ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active Times Available DIAGNOSIS	Times Available DIAGNOSIS ICO-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active v
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ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active Company of the Com	ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active The status Date Status Status Date Stat	ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active Company of the com
ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active Company of the Com	ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active The status Date Status Status Date Stat	ICD-9 ICD-10 Description Status Date Status Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active Company of the com
Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active ▼	Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active ▼	Pri 291.0 F10.121 Alcohol intoxication/withdrawal delirium 08/27/2014 Active ▼
Diagnostic Formulation	Diagnostic Formulation	Diagnostic Formulation

Select the date of your request and then update the Diagnosis section if needed. To add or change a Diagnosis click on the Plus (+) sign circled in red.

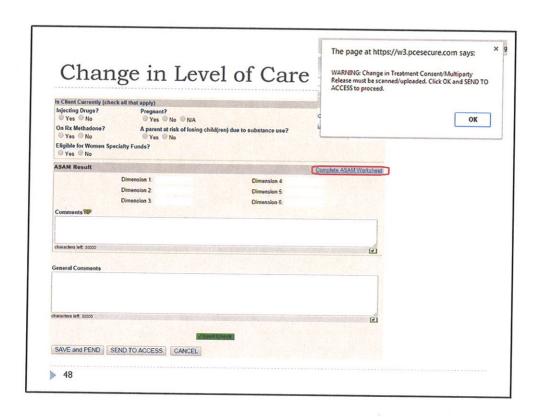


The top picture shows diagnosis selection pop up box in FOCUS. Enter the name of the diagnosis. FOCUS has begun the transition from ICD9 codes to ICD10 codes. The first column displays the ICD9 code that will be billed. In the description column both the ICD9 and ICD10 descriptions appear. The Mappings column displays the new ICD10 code that will be used in October of 2015. When you locate the code that best fits the clients condition click on the *Select* link on the far right.

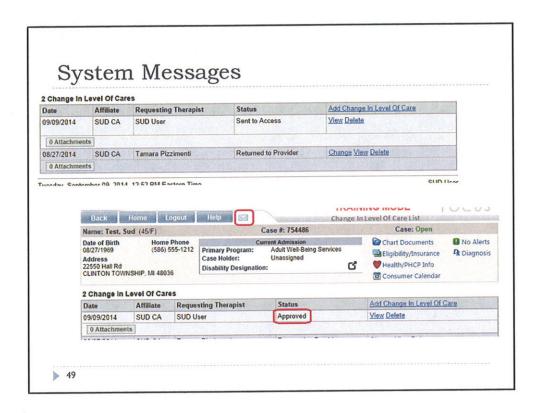
In the example above there are 71 possible diagnosis to select from. Use the Previous and Next link to move through the diagnosis to find the best description for your client.

The screen shot below that shows how the diagnosis displays with the codes and status of the diagnosis.

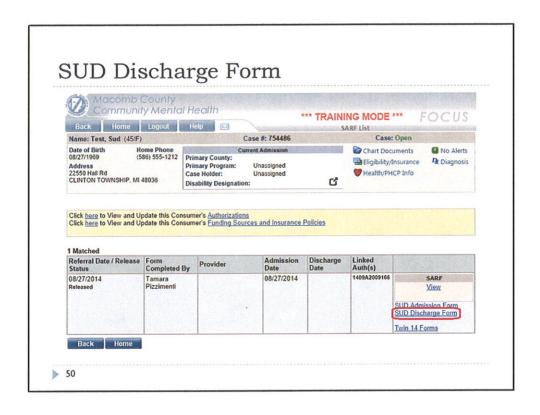
Level Of Care I Current Level	Of Treatment				
Detox OP Additional Ser Peer Records Recovery t		E LT Residential	∜-1 0P		
Request Chan	ge To	UY Residential	⊗ IOP		
⊕ Detox ⊕ OP	Case Management	Poer Recovery Coach	Rocovery Home		
	nces(s) of Abuse				
Chien apone	Primary	Secondary	Tertiary		
Type of Substance (Drug Code)	јоокцр	(Seekup)	Periodus.		
Date Last Used	3	3	33		
Frequency of Use	No Use (00)	No Use (00)	No Use (00)		
Route of Administration	N/A (0)	N/A (0)	N/A (0) •		
Amount Used in Last 30 Days					
Results of past	30 days drug screen (testing date.	suabtance and result)			
characters sett 5000	SOMEONE VENUE PART		na salakana kalabat 🛍		
characters left 5000			to security exercises (a)		



Scan/Fax/Send multiparty release



You will receive notice of approval in the System Messages. You can also check the status of a Change in Level of Care request in that page.



The Discharge form is available for printing on the MCOSA website.

Benefits of Changing to FOCUS

- One system for the Region for data gathering and processing
- ▶ Focus allows user to 'Save and Pend' documents if not able to fully complete forms
- More IT assistance in maintaining, updating and trouble shooting the system
- Availability to expand to a full electronic medical record in the future
- ▶ Uniform system utilized for all Access Center procedures

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Questions?

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Whom to contact

- Trouble with FOCUS
 - FOCUS Helpdesk 586-463-8566 or focus.helpdesk@mccmh.net
- Password resets/Access to FOCUS
 - Lisa Carrizales, MCOSA 586-469-5278
- Dening a Client Record
 - Access Center Provider Line 586-948-0206 or the Business Line (8:30 to 5:00 Monday thru Friday) 586-948-0224
 - Fax 586-948-0223

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Any issues you have with FOCUS in the first few Days of October should be reported to the FOCUS Help Desk. The help desk can route your call to another location, Lisa or Access Center, if needed. When calling the help desk make sure you leave a message as the call volumes may be heavy for login ID issues and client records. We appreciate your **patience** as we work out any glitches that may arise in the first few weeks of using FOCUS.