

## MACOMB COUNTY COMMUNITY MENTAL HEALTH NOTICE OF IMPLEMENTATION OF MCO POLICY

**DATE:** December 5, 2012

**TO:** MCCMH Network Providers

**FROM:** Laura Manza  
Policy/Legal Compliance Coordinator

**RE:** Revision of MCCMH MCO Policies

Brief description of revisions:

<p><a href="#">2-003, "Casemanagement and Supports Coordination Services"</a></p>	<ul style="list-style-type: none"> <li>• Incorporates MCCMH MCO Policy 2-004, "Supports Coordination;" new title reflects this change. (Policy 2-004 will subsequently be deleted from the MCO Policy Manual by Executive Directive.)</li> <li>• Revised definitions and standards to reflect current Medicaid Provider Manual.</li> <li>• Added reference to additional policies, such as that for credentialing, coordination of care and transport of consumers.</li> <li>• Updated References / Legal Authority.</li> </ul>
<p><a href="#">2-007, "Self-Determination"</a></p>	<ul style="list-style-type: none"> <li>• Policy was re-written to reference the current year MDCH Self Determination and FI contract attachment.</li> <li>• The current year MDCH Self Determination and FI contract attachment is now Exhibit A.</li> <li>• Updated References / Legal Authority.</li> </ul>
<p><a href="#">2-012, "Input From Persons Served"</a></p>	<ul style="list-style-type: none"> <li>• Updated Policy Statement.</li> <li>• Added that Customer Services Representatives, Ombudsman, and Local Appeals and Medicaid Fair Hearing Officers shall inform the Executive Director and Deputy Director of issues learned from interactions with consumers that may require systemic change (p. 3, VI.A.5.)</li> <li>• Updated References / Legal Authority.</li> </ul>
<p><a href="#">4-001, "Prevention Services in Macomb County"</a></p>	<ul style="list-style-type: none"> <li>• Updated throughout to include prevention activities of MCOSA.</li> <li>• Revised to reflect current system practice.</li> <li>• Updated References / Legal Authority.</li> </ul>
<p><a href="#">10-005, "Criminal Record Checks of Employees / Independent Contractors"</a></p>	<ul style="list-style-type: none"> <li>• Revised to reflect current system practice.</li> <li>• Updated Exhibit A, to reflect the current Macomb County Criminal Record Check Authorization Form.</li> <li>• Updated References / Legal Authority.</li> </ul>

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Follow the linked document, above, to view in full. As a reminder, you may always access MCCMH Policies directly from the [MCCMH internet website](#), by clicking on “MCCMH Policies.”

Questions regarding these policy revisions may be made to Laura Manza by phone: (586) 466-7911; or by email: [laura.manza@mccmh.net](mailto:laura.manza@mccmh.net).

This notice is being sent electronically to all MCCMH providers. Please note that it is the responsibility of the receiving party to view the policy updates, to become knowledgeable of policy content, to disseminate information to appropriate staff within your agency and to ensure staff compliance.