

MACOMB COUNTY COMMUNITY MENTAL HEALTH SERVICES

5th FLOOR, COUNTY BUILDING
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Donald I. Habkirk, Jr.
Executive Director

April 6, 1995

To: CMH Staff

From: Donald I. Habkirk, Jr. *dih*
Executive Director

Re: Executive Directive
Quality Assurance Transition Plan
Q.A. By-Laws Suspension



Effective March 1, 1995, the Quality Assurance System By-Laws were suspended to allow for implementation of the Quality Assurance Transition Plan which was previously circulated for review.

As you know, Macomb County Community Mental Health is in the process of responding to a number of significant changes in its service system, including the full management contract, the impending Medicaid Managed Care project, the necessity to seek accreditation, the implementation of a state-mandated quality improvement system, and, importantly, the reconfiguration of clinical services. The CMH system is under pressure to provide services to an expanded population, streamline and increase the volume of provided services, and improve service delivery.

While retaining essential quality assurance activities, the Quality Assurance Transition Plan modifies the former staff-intensive Q.A. structure and processes to accommodate the internal and external demands on system staff in this period of change, relieve the burden on direct service staff, and thereby enhance staff capacity to incorporate system changes and provide an increased volume of services to an expanded population.

DIH/PJJ:krc

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